TRANSLATION

This document is translated for reference purposes only from an original document submitted to the Tokyo Stock Exchange in Japanese. The original shall prevail in the event of any discrepancy between this translation and the Japanese original.

CORPORATE GOVERNANCE REPORT

Last update: July 11, 2019

Gurunavi, Inc.

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Securities code: 2440

https://corporate.gnavi.co.jp/en/

The status of Gurunavi, Inc.'s corporate governance is as follows.

<u>I. Basic views on Corporate Governance, Capital Structure, Corporate Profile, and</u> Other Basic Information

1. Basic Views

Under the principle of prioritizing shareholders' interests, Gurunavi maintains a keen awareness of the management responsibility of directors and upholds basic policies to enhance its corporate governance in order to prevent irregularities, clarify decision-making processes, and ensure the logical implementation of operations.

[Reasons for Non-compliance with the Principles of the Corporate Governance Code] [Principle 4-10. Use of Optional Approach]

Gurunavi has not established an optional advisory committee at this time. However, regarding the appointment of director candidates and the determination of remuneration for directors, explanations are given to the independent directors, and appropriate advice is obtained prior to resolution by the Board of Directors. As the appropriate involvement and advice of the independent directors is obtained in this way, the Company sufficiently ensures the independence, objectivity, and accountability of the functions of the Board of Directors in relation to the appointment of director candidates and the determination of remuneration for directors.

[Disclosure Based on the Principles of the Corporate Governance Code] [Principle 1-4. Cross Shareholdings]

- Policy

The Gurunavi and its subsidiaries (hereinafter, "Gurunavi group") makes investment decisions based on comprehensive considerations covering necessity for business activities, such as business alliances, and maintaining and strengthening business relations, etc. the advantages to be gained by the group through investment in such cross shareholdings, and risks associated with investment amounts and holdings, etc.

In addition, the department in charge will carefully examine suitability of cross-shareholdings retention, taking into consideration factors such as contribution to the company's growth and business development, etc. and return on investment, and continued retention will be examined by the Board of Directors. Furthermore, where the suitability/rationality of retention is not considered appropriate, cross-shareholdings shall be suitably disposed.

- Examinations

The results of examinations of cross-shareholdings based on March 31, 2019, are as shown below.

- Regarding shares of Smaregi, Inc, we have confirmed the status of approaches to business operation, etc. with the company, and that the benefit and risk accompanying cross-

shareholding are commensurate with the capital cost, and have consequently judged this cross-shareholding to be meaningful for the maintenance and reinforcement of business relations.

- Regarding shares of Ekitan & Co., Ltd., we have confirmed the status of approaches to business operation, etc. with the company, and that the benefit and risk accompanying cross-shareholding are commensurate with the capital cost, and have consequently judged this cross-shareholding to be meaningful for the maintenance and reinforcement of business relations.
- Regarding shares of MS & Consulting Co., Ltd., we have confirmed the status of approaches to business operation, etc. with the company, and that the benefit and risk accompanying cross-shareholding are commensurate with the capital cost, and have consequently judged this cross-shareholding to be meaningful for the maintenance and reinforcement of business relations.
- Criteria for Exercise of Voting Rights

Voting rights for cross shareholdings are exercised appropriately following careful examination of proposal content, by the department in charge of strategic investment, in order to determine whether the proposal will contribute to an increase in our shareholder value. Regardless of whether a proposal is put forward by the issuing company or by its shareholders, affirmative decisions will not be made in relation to proposals that impair our shareholder value.

[Principle 1-7. Related Party Transactions]

Gurunavi holds that directors engagement in competing transactions, conflict of interest transactions, or other transactions equivalent thereto, are subject to approval by the Board of Directors in accordance with laws and its Regulations of the Board of Directors. In addition, transaction results are disclosed in a timely and appropriate manner in accordance with applicable laws.

In addition, regarding transactions with companies, etc. in which the Chairman & Director of the Company serves as an executive officer, and transactions with major shareholders, the department in charge of compliance & risk management conducts careful examinations of terms and conditions of transactions, such as transaction price, and reasons for engaging in such transactions, etc. and the results and details of the transactions are regularly reported to a specialized reviewing board whose members include outside auditors.

[Principle 2.6. Roles of Corporate Pension Funds as Asset owners]

Gurunavi has not adopted a corporate pension plan, and consequently does not qualify as a corporate pension asset owner.

[Principle 3-1. Full Disclosure]

- (1) Company objectives (e.g., business principles), business strategies, and business plans The business principles that form the foundation upon which the management and each member of staff of the Gurunavi group conduct business activities are set forth as follows.
 - 1) We will place customer satisfaction first.
 - We will fully leverage our database to provide a useful service to restaurants and all our business partners in the food service industry.
 - We will provide fun, up-to-date gourmet information to internet users every day.
 - 2) We will cultivate a work environment in which employees are free to pursue their goals. We will create a work environment in which employees are able to continuously improve as they pursue their goals.
 - We will ensure that employees are able to fulfill their duties to their families.
 - We will create an environment in which achievements and skills are assessed fairly, and suggestions can be made freely.
 - 3) We will always emphasize the social aspect of our business and seek to contribute to

society.

We will propose quality, enjoyable gourmet lifestyle suggestions to society.

We will present new food culture from Japan to the world.

We will use online business to contribute to the development of society.

4) We will pursue robust company earnings and fair returns to our shareholders.

In conducting innovative R&D and project development and taking on new challenges, some degree of failure is inevitable. As we introduce new services to the market, we will ensure that we accumulate sufficient reserves to see us through tough conditions. In doing so, we promise to distribute fair returns to our shareholders.

Based on the above business principles, we will realize medium and long-term growth by aiming to expand and create new business, as well as expanding our core business of supporting restaurants, by utilizing the business foundations we possess.

Furthermore, details of our medium-term business plans have been posted on our website for your reference.

https://corporate.gnavi.co.jp/en/profile/mid_term/

(2) Basic views and guidelines on corporate governance

Under the principle of prioritizing shareholders' interests, Gurunavi maintains a keen awareness of the management responsibility of directors, and upholds basic policies to enhance our corporate governance in order to prevent irregularities, clarify decision-making processes, and ensure the logical implementation of operations.

In principle, a meeting of the Board of Directors comprised of seven directors, including one representative director and five outside directors is convened once a month for important management decisions and oversight in relation to the execution of business activities.

In principle, a meeting of the Audit & Supervisory Board comprised of four Audit & Supervisory Board Members ("auditor or auditors"), of which three are outside auditors is convened once a month. Each auditor attends important meetings of the Board of Directors, etc. and audits the status of directors' execution of duties.

Furthermore, three of the five outside directors and three outside auditors mentioned above have been designated as independent directors/auditors under the provisions of the Tokyo Stock Exchange, and notification of such appointment has been submitted to the TSE.

In addition, we have reinforced our governance structures by introducing an executive officer system to separate prompt decision-making and oversight functions by the Board of Directors and business execution functions undertaken by executive officers. Moreover, in accordance with the basic policies determined by the resolution of the Board of Directors, the Executive Committee has been set up to deliberate on important issues related to management and exercise general controls over business execution and is comprised of the President & Representative Director and executive officers. The Executive Committee meetings are regularly held, and the full-time auditor can attend the meetings.

(3) Basic policies and procedures regarding remuneration for directors

Basic policies and procedures related to remuneration for directors are given under [Director Remuneration] in "II Status of Business Management Organization and Other Corporate Governance Systems regarding Decision-making, Execution of Business, and Oversight in Management – 1. Matters related to Organizational Composition and Operation, etc." in this document.

(4) Basic policies and procedures regarding the appointment/dismissal of senior management and the nomination of director and auditor candidates

In the appointment/dismissal of senior management and the appointment of director candidates, Gurunavi considers ability, experience, character and opinion, etc. to reach a comprehensive judgment on whether the individual possesses a full understanding of Gurunavi's corporate philosophy and the ability to put said philosophy into practice.

In addition, as the core business of Gurunavi is food, a woman's perspective is important, and the appointment of female directors is also progressing.

In view of roles such as management oversight and oversight functions, the selection of outside directors/auditors involves the comprehensive consideration of attributes such as company management experience and specialist expertise, etc.

In the event that a member of senior management commits an act of misconduct, undertakes actions that harm the company's reputation, or is deemed unsuitable for an director position, said individual shall be dismissed by resolution of the Board of Directors.

(5) Explanation regarding the appointment/dismissal and nomination of individual directors and auditors

Reasons for the nomination of individual director and auditor candidates are given in reference document, "Notice of Convocation of the General Meeting of Shareholders". In addition, reasons for the appointment of outside director/auditor are given under "[Directors] Relationship with the Company (2)" and "[Auditors] Relationship with the Company (2)" in "II Status of Business Management Organization and Other Corporate Governance Systems regarding Decision-making, Execution of Business, and Oversight in Management – 1. Matters related to Organizational Composition and Operation, etc." in this document.

[Principle 4-1. Roles and Responsibilities of the Board (1)] Supplementary Principle 4-1 - 1

The Board of Directors undertakes decisions on matters to be determined under applicable laws and its Articles of Incorporation, in accordance with the "Regulations of the Board of Directors". In addition, "Executive Committee Rules" have been formulated by resolution of the Board of Directors, and the Executive Committee, which is an optional decision-making agency established in accordance with said rules, undertakes deliberations, resolutions and establishment of direction in relation to execution plans for important individual business matters and other important business execution related matters, in accordance with criteria provided under said rules, and of the agenda items discussed by the Executive Committee, items deemed necessary are submitted for further deliberation by the Board of Directors.

In addition, Gurunavi has set forth the responsibilities and authority assigned to each position in relation to the execution of company business under the "Rules on Official Authority", which also set forth authority of final decision for matters that occur in the course of this company's business.

[Principle 4.8. Effective Use of Independent Outside Directors]

Gurunavi has appointed three independent outside directors in order to reinforce the oversight functions of the Board of Directors through advice and oversight from objective and neutral perspectives.

[Principle 4-9. Independence Standards and Qualification for Independent Outside Directors]

Gurunavi determines the independence of independent outside directors/auditors in accordance with independence criteria set by the Tokyo Stock Exchange. Furthermore, in relation to consultants, accounting or legal professionals who receive a "large amount" of money or other property benefit other than executive officer's remuneration from a listed company (when persons receiving said property benefit is an organization such as a corporation or an association, etc. this refers to persons belonging to said organization), for the most recent fiscal year, "large amount" refers to an amount no less than ¥10 million a year for an individual or, in the case of an organization such as a corporation or an association, etc. an amount greater than 2% of consolidated net sales or total income of the relevant organization.

[Principle 4-11. Preconditions for Securing the Effectiveness of the Board of Directors and the Audit & Supervisory Board] Supplementary Principle 4-11 - 1

In order to secure the balance of knowledge, experience, ability, and diversity within the Board of Directors as a whole, for the appointment of directors, our policy is to appoint individuals possessing the ability to realize and apply Gurunavi's corporate philosophy, excellent management skills that will support sustainable growth, and highly capable individuals possessing an abundance of knowledge and experience in specialist fields, regardless of age, gender, or nationality.

Regarding views on the size of the Board of Directors as a whole, in consideration of future business development and an appropriately balanced outside director ratio, Gurunavi believes that the current size is appropriate.

Supplementary Principle 4-11 - 2

Gurunavi annually discloses the status of major concurrent offices of candidate directors and candidate auditors as well as directors and auditors in the reference documents and the business report of the "Notice of Convocation of the General Meeting of Shareholders", and other disclosure documents such as securities reports, etc.

Supplementary Principle 4-11 - 3

As an approach taken to vitalize the Board of Directors, Gurunavi sets the schedule for meetings to be held over the course of a year in advance to improve attendance, with ample time set for these meetings to secure sufficient time for deliberations. In addition, advance notification of agenda items is implemented in order to enrich the content of deliberations. Furthermore, all directors and auditors are required to complete questionnaire surveys implemented in relation to the operation of the Board of Directors, in order to analyze and evaluate the effectiveness of the Board.

With the results showing that these approaches were given a consistent level of appraisal, we conclude that, as a Board of Directors, the Board of Directors of the company is functioning effectively. In addition, opinions on further improvements in the future were put forward, and approaches to improve effectiveness will continue.

[Principle 4-14. Director and Auditor Training] Supplementary Principle 4-14 - 2

To ensure that the directors and auditors can fully perform the roles and duties demanded of them, Gurunavi provides training opportunities with external specialists in relation to the responsibilities of directors and corporate governance.

Even after appointment to office, continual training opportunities are provided in response to amendments to laws and changes to the company's business environment.

In addition, when appointing outside directors/auditors, Gurunavi arranges opportunities to provide information such as an overview of Gurunavi's business and business principles, etc.

[Principle 5-1. Policy for Constructive Dialogue with Shareholders]

Gurunavi believes in the importance of deepening mutual understanding through constructive dialogue with one of our important stakeholder groups, the shareholders and investors, in order to improve corporate value. To this end, systems to promote dialogue with shareholders have been prepared, and Gurunavi actively sets up opportunities for dialogue with institutional investors and individual investors.

Supplementary Principle 5-1-1

The President and the relevant officers in charge, participate as appropriate when engaging in

dialogue with shareholders and investors, in order to properly reflect the opinions, etc. of shareholders in management practice.

Supplementary Principle 5-1 - 2

- (1) The President oversees all dialogue with shareholders.
- (2) The Corporate Planning Department, in charge of investor relation, routinely holds meetings and exchanges of opinions with other departments related to accounting and financial affairs, legal affairs, general affairs, etc. and also works in coordination with these departments to examine content when preparing disclosure materials.
- (3) In addition to statutory disclosure and timely disclosure, Gurunavi implements active disclosure of information on Gurunavi group activities in order to contribute to constructive dialogue with shareholders and investors.
 - Regarding approaches related to dialogue with institutional investors, Gurunavi deals with daily meetings with domestic and overseas institutional investors as well as holding briefing sessions, etc. covering matters such as overviews of Gurunavi group business strategies, performance and business status, and returns to shareholders, etc. To the fullest extent possible, the President and senior management members participate in direct dialogue with institutional investors, as opportunities for dialogue from long-term perspectives that look forward to improved corporate value facilitate the reflection of dialogue results in management practice.

Regarding dialogue with individual investors, the company creates opportunities for dialogue that will serve to deepen understanding of Gurunavi group business content, by allocating ample time for questions after providing explanations on business report content and business strategies, etc. through video and slide presentations in General Shareholders Meetings, which provide valuable and important opportunities for dialogue.

- (4) The details of questions posed by institutional investors and their opinions, etc. are appropriately shared among senior management members, and applied in relation to future Gurunavi group management practice.
- (5) Gurunavi has established regulations related to information disclosure and the prevention of insider trading. Information disclosure is conducted promptly, fairly and accurately, with duty of confidentiality clearly stated in relation to important information, and Gurunavi implements regular educational sessions to ensure thorough compliance.

Supplementary Principle 5-1-3

Gurunavi endeavors to identify shareholder ownership structure through the implementation of regular shareholder identification surveys, etc.

2. Capital Structure

Foreign stockholding ratio Over 10% and less than 20%

[Status of Major Shareholders]

[Status of Major Shareholders]		
Name/Company Name	Number of	Percentage
	Shares Owned	(%)
Rakuten, Inc.	7,017,300	14.98
Hisao Taki	5,969,200	12.74
Japan Traffic Culture Association	1,862,800	3.98
Odakyu Electric Railway Co., Ltd.	1,128,500	2.41

The Master Trust Bank of Japan, Ltd. (Trust account)	1,072,000	2.29
Japan Trustee Services Bank, Ltd. (Trust account)	1,026,000	2.19
Tokyo Metro Co., Ltd.	973,600	2.08
Mizuho Trust & Banking Co., Ltd. retirement benefit trust (Keikyu Corporation account) re-trust trustees, Trust & Custody Services Bank, Ltd.	902,600	1.93
Japan Trustee Services Bank, Ltd. (Trust account 9)	885,000	1.89
Hiroko Taki	847,000	1.81

Controlling Shareholder (except for parent Company)	_
Parent Company	None

Supplementary Explanation

- 1. The above status of major shareholders is as of June 30, 2019.
- 2. Other than the above, there are 1,839,162 treasury stock shares. The above percentages have been calculated excluding treasury stock.

3. Corporate Attribute

Listed stock market and market section	Tokyo Stock Exchange/First Section
Fiscal year-end	March
Type of business	Services
Number of employees (consolidated) as of	More than 1000
previous fiscal year-end	
Net sales (consolidated) as of previous fiscal	Over ¥10 billion and less than ¥100 billion
year-end	
Number of consolidated subsidiaries as of	Less than 10
previous fiscal year-end	

4. Policy on Measures to Protect Minority Shareholders in Conducting Transaction with Controlling Shareholder

5. Other Special Circumstances that may have Material Impact on Corporate Governance

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<u>II. Status of Business Management Organization and Other Corporate Governance Systems regarding Decision-making, Execution of Business, and Oversight in Management</u>

1. Matters related to Organizational Composition and Operation, etc.

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Organization Form	Company with Auditors
i Organization Form	Company with Auditors
- 0	

[Directors]

Maximum number of directors stipulated in the Articles of Incorporation	15
Term of office of directors stipulated in the Articles of Incorporation	2 years
Chairperson of the Board of Directors	President
Number of directors	7
Status of appointment of Outside Directors	Appointed
Number of Outside Directors	5
Number of Outside Directors designated as Independent Directors	3

Relationship with the Company (1)

No see o	Attribute	Relationship with the Company (*)										
Name		a	b	c	d	e	f	g	h	i	j	k
Koichi Tsukihara	From another company								\triangle			
Hidehiko Sato	Lawyer											
Hirohisa Fujiwara	From another company								0			
Kazunori Takeda	From another company							0	0			
Naho Kono	From another company							0	0			

^{*} Categories for "Relationship with the Company"

- a. Executive officer of a listed company or its subsidiary
- b. Executive officer or non-executive director of a listed company's parent company
- c. Executive officer of a fellow subsidiary of a listed company
- d. A person whose major client or supplier is a listed company or is an executive officer thereof
- e. A person who is a major client or supplier of a listed company or an executive officer thereof
- f. Consultant, accounting or legal professional who receives a large amount of money or other property benefit other than executive officer's remuneration
- g. A major shareholder of a listed company (if the relevant major shareholder is a legal entity, an executive officer of said legal entity)
- h. An executive officer of a client or supplier (not corresponding to d, e or f) of a listed company (himself/herself only)
- i. An executive officer of a company with which Outside Officers are mutually appointed (himself/herself only)
- j. An executive officer of a company that receives donations from a listed company (himself/herself only)
- k. Other

^{* &}quot;O" when the director presently falls under or has recently fallen under the category, "\times" when the director fell under the category in the past.

^{* &}quot;●" when a close relative of the director presently falls under or has recently fallen under the category, "▲" when a close relative of the director fell under the category in the past.

Relationship with the Company (2)

Name	Independent Director	Supplementary explanation of the relationship	Reasons for appointment
Koichi	O	Within the past ten years, Koichi	Koichi Tsukihara has been
Tsukihara		Tsukihara served as Representative Director & President and Representative Director & Chairman of Sumitomo Mitsui Card Company, Limited. While a relationship involving transactions related to the purchase of cash vouchers and the sending of clients to participating stores of Gurunavi, Inc. etc. exists with this company, all transaction amounts are small (less than ¥10 million annually, same hereinafter), and consequently, there is no impact on independence.	appointed as an outside director and at the same time designated as an independent outside director in order to utilize his abundance of experience and high-level insight as a business manager, in Gurunavi's management practice, and for his potential to perform oversight functions from an independent standpoint as an outside director, without fear of any conflicts of interests with general shareholders.
Hidehiko	0	macpenaciee.	Hidehiko Sato has experience as
Hirohisa	0	Hinchigo Eniimana gomaa ag	the Commissioner General of the National Police Agency and as a lawyer, and possesses specialist knowledge of legal matters. He has been appointed as an outside director and at the same time designated as an independent outside director, in order to utilize these attributes in Gurunavi's management practice from the perspectives of compliance and organizational operation, and for his potential to perform oversight functions from an independent standpoint as an outside director, without fear of any conflicts of interests with general shareholders.
Fujiwara		Hirohisa Fujiwara serves as Director and Managing Executive Officer of Tokyu Corporation. While there are currently transactions between Gurunavi and Tokyu Corporation corresponding to approximately ¥140 million in relation to the distribution of sales and operational expenses for the "LIVEJAPAN PERFECT GUIDE" tourism information services for overseas visitors, jointly operated by the two companies, there is no fear of any conflicts of interests	Hirohisa Fujiwara has been appointed as an outside director and at the same time designated as an independent outside director, in order to utilize his experience and high-level insight, gained through his work in the proposal and promotion of financial strategies for the Tokyu Corporation, in Gurunavi's management practice, and for his potential to perform oversight functions from an independent standpoint

	impact on independence.	fear of any conflicts of interests with general shareholders.
Kazunori	Kazunori Takeda is currently	Kazunori Takeda has been
Takeda	engaged as an executive officer of	appointed as an outside director
	Rakuten, Inc., one of Gurunavi's	in order to utilize his abundance
	major shareholders. The two	of experience as a business
	companies currently collaborate in	manager and his high-level
	relation to membership ID/points-	insight into consumer business,
	services, sales of the products and	in Gurunavi's management
	services of the two companies, and	practice.
	the promotion of utilization, etc.	
Naho	Naho Kono is currently engaged as	Naho Kono has been
Kono	an executive officer of Rakuten,	appointed as an outside
	Inc., one of Gurunavi's major	director in order to utilize her
	shareholders. The two companies	high-level insight into
	currently collaborate in relation to	consumer business, such as e-
	membership ID/points-services,	commerce, in Gurunavi's
	sales of the products and services of	management practice.
	the two companies, and the	
	promotion of utilization, etc.	

Voluntary establishment of committee(s) corresponding to a nominating	Not established
committee or a remuneration committee	

[Audit & Supervisory Board Members]

Establishment of an Audit & Supervisory Board	Established
Maximum number of auditors stipulated in the Articles of Incorporation	5
Number of auditors	4

Status of Cooperation between Auditors, Accounting Auditors, and Internal Audit Department

Along with regular meetings between Auditors, Accounting Auditors and the Audit Office concerning audit schedules, etc. information is exchanged as necessary to heighten cooperation.

Status of appointment of Outside Auditors	Appointed
Number of Outside Auditors	3
Number of Outside Auditors designated as Independent Directors	3

Relationship with the Company (1)

Name	Attribute		Relationship with the Company (*)											
Name			b	c	d	e	f	g	h	i	j	k	l	m
Tsuneo Ishiwata	From another company										\bigcirc			
Taketeru Minaki	Lawyer													
Tadaaki Asanuma	From another company													

^{*} Categories for "Relationship with the Company"

- * "●" when a close relative of the director presently falls under or has recently fallen under the category, "▲" when a close relative of the director fell under the category in the past.
 - a. Executive officer of a listed company or its subsidiary
 - b. Non-executive director or accounting advisor of a listed company or its subsidiaries
 - c. Executive officer or non-executive director of a listed company's parent company
 - d. Auditor of a listed company's parent company
 - e. Executive officer of a fellow subsidiary of a listed company
- f. A person whose major client or supplier is a listed company or is an executive officer thereof
- g. A person who is a major client or supplier of a listed company or an executive officer thereof
- h. Consultant, accounting or legal professional who receives a large amount of money or other property benefit other than executive officer's remuneration
- i. A major shareholder of a listed company (if the relevant major shareholder is a legal entity, an executive officer of said legal entity)
- j. An executive officer of a client or supplier (not corresponding to f, g or h) of a listed company (himself/herself only)
- k. An executive officer of a company with which Outside Officers are mutually appointed (himself/herself only)
- l. An executive officer of a company that receives donations from a listed company (himself/herself only)

m. Other

Relationship with the Company (2)

Name	Independent Director	Supplementary explanation of the relationship	Reasons for appointment
Tsuneo	0	While a relationship	For many years, Tsuneo Ishiwata has
Ishiwata		involving transactions related	been engaged in financial and
		to the operation of joint	accounting related duties with Keiyku
		websites, sales promotion	Corporation, and has served as the
		services for restaurants and	director in charge of the Accounts
		other campaigns, exists with	Department. He has been appointed as
		Keikyu Corporation, of which	an outside auditor and at the same
		Tsuneo Ishiwata is the	time designated as an independent
		Chairman of the Board	outside auditor, for his ability to offer
		(Representative Director), all	fair advice and recommendations
		transaction amounts are	based on an abundance of experience
		small, and consequently,	and high-level insight as a business
		there is no impact on	manager, and for his potential to
		independence.	oversee director's business execution
			from an independent standpoint
			without fear of any conflicts of
			interests with general shareholders.

^{* &}quot;○" when the director presently falls under or has recently fallen under the category, "Δ" when the director fell under the category in the past.

Taketeru	0	_	Taketeru Minaki has been appointed
Minaki			as an outside auditor and at the same
			time designated as an independent
			outside auditor, in order to utilize his
			abundance of experience and broad
			insight as a lawyer in the
			strengthening of our audit structures
			as an outside auditor, and for his
			potential to oversee director's business
			execution from an independent
			standpoint without fear of any
			conflicts of interests with general
			shareholders.
Tadaaki	0		Tadaaki Asanuma possesses an
Asanuma			abundance of experience and high-
7 Isanana			level insight as a business manager
			and also possesses extensive
			knowledge and experience in the field
			of tourism. He has been appointed as
			an outside auditor and at the same
			time designated as an independent
			outside auditor for his ability to offer
			expert advice and recommendations,
			and for his potential to oversee
			director's business execution from an
			independent standpoint without fear
			of any conflicts of interests with
			general shareholders.
			Scheral shareholders.

[Independent Directors/Auditors]

Number of Independent Directors/Auditors	6
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Other matters relating to Independent Directors/Auditors

All persons meeting the requirements for independent directors/auditors have been designated as independent directors/auditors.

[Incentives]

Status of implementation of incentive policies for directors	Other

Supplementary explanation for relevant items

Gurunavi has introduced an "Annual bonus" scheme, whereby the decision on bonus issuance and amounts issued are determined in accordance with results in each fiscal year. In the making of this determination, the forecast figures for consolidated net profit published in the Summary of Financial Results, which can be measured quantitatively and serve as excellent clear indicators of results, are used as indices from which bonus amounts are determined, with the director's position and the business performance/results taken into consideration.

Along with awarding incentives aimed at mid- to long-term improvements in the company's business performance and increased corporate value, we have also introduced a restricted stock remuneration scheme with the objective of promoting further shared value with shareholders.

[Director Remuneration]

ı	Status of disclosure of individua	directors' remuneration	No individual disclosure
ı	i Status of disclosure of individua	n directors rennineration	i No individual disclosine

Supplementary explanation for relevant items

Total amounts for each are disclosed separately for Directors (excluding Outside Directors) and Outside Officers.

Existence of policy determining remuneration amounts and	Yes
calculation method	

Disclosure of policy on determining remuneration amounts and calculation method

Gurunavi's remuneration for directors, excluding outside directors, is comprised of "fixed base remuneration", "annual bonus" and "mid- to long-term incentives".

For fixed base remuneration, a fixed amount set for each position is paid.

For annual bonus, the decision on bonus issuance and the amount is determined in accordance with results in each fiscal year. In the making of this determination, the forecast figures for consolidated net profit, published in the Summary of Financial Results, are used as indices from which bonus amounts are determined, with the director's position and the business performance/results of the business areas under said director's charge, taken into consideration. Regarding decisions on remuneration for directors other than outside directors, after listening to the opinions of outside directors, the Board of Directors makes decisions on distribution within the scope of the total amount determined in the General Shareholders Meeting.

Furthermore, at the 29th Ordinary General Shareholders Meeting held on June 20, 2018, the company received approval for the replacement of remuneration related to share options that were offered as stock options to date with the awarding of incentives aiming for the realization of midto long-term improvements in the company's business performance and increased corporate value to the company's directors including outside directors (hereinafter, "applicable directors), along with a restricted stock remuneration scheme with the objective of promoting further shared value with applicable directors and shareholders, as a remuneration scheme related to the aforementioned "mid- to long-term incentives".

[Support System for Outside Directors/Auditors]

In relation to outside directors and outside auditors, Gurunavi guarantees opportunities to attend important meetings, and has established systems to support information-gathering activities. This allows oversight or audit related information of outside directors or outside auditors, internal audit related information, accounting audit related information and information related to internal control departments to be shared between outside directors, outside auditors, accounting auditors and departments which are engaged in internal controls, with the aim of enabling the effective use of such information by all parties.

[Status of Persons who have Resigned from Positions such as Representative Directors and Presidents, etc.]

Names, etc. of former Representative Director & Presidents, etc. currently serving as consultants or advisors, etc.

Name	Position	Responsibilities	Working Arrangement/	Date of	Term of
	/ Rank		Conditions (full-time, part-time,	Resignation	Office
			payment of remuneration, etc.)		
_	_	_	_	_	_

Total number of former Representative Directors and Presidents, etc.	0
currently serving as consultants/advisors, etc.	

2. Matters on Functions of Business Execution, Auditing, Oversight, Nomination and Remuneration Decisions (Overview of Current Corporate Governance System)

1. Status of business management organization and other systems related to decision-making,

execution, and oversight by Gurunavi

- <Board of Directors>
- The Board of Directors is comprised of seven directors, including a representative director. Of these, five are outside directors, and the Board is comprised of six men and one woman.
- In principle, the Board is convened once a month to make decisions on important management related matters and supervise business executions.
- <Audit & Supervisory Board>
- The Audit & Supervisory Board is comprised of four auditors including one full-time auditor. Of these, three are outside auditors, and the Board is comprised of four men.
- Each auditor attends important meetings of the Board of Directors, etc., as well as the Audit & Supervisory Board, which is in principle convened once a month, and implements audits of directors and each internal organization.
- Attributes such as ability, experience, character and insight, etc. are considered in the appointment/dismissal of senior management and the appointment of director candidates, to reach a comprehensive judgment on whether an individual possesses a full understanding of Gurunavi's corporate philosophy and the ability to put said philosophy into practice. In addition, as the core business of Gurunavi is food, a woman's perspective is important, and the appointment of female Directors is also progressing. In view of roles such as management oversight and oversight functions, the selection of outside directors/auditors involves the comprehensive consideration of attributes such as company management experience and specialist expertise, etc.
 - In the event that a member of senior management commits an act of misconduct, undertakes actions that harm the company's reputation, or is deemed unsuitable for an executive officer position, said individual shall be dismissed by resolution of the Board of Directors.
- Basic policies and procedures related to remuneration for directors are given under [Director Remuneration] in "II Status of Business Management Organization and Other Corporate Governance Systems regarding Decision-making, Execution of Business, and Oversight in Management 1. Matters related to Organizational Composition and Operation, etc." in this document.
- <Executive Officer System>
- Gurunavi has reinforced governance structures by introducing an executive officer system to separate prompt decision-making and oversight functions by the Board of Directors and business execution functions undertaken by executive officers.
- Eight executive officers have been selected from among staff members; seven men and one woman.
- <Executive Committee>
- In accordance with the basic policies determined by resolution of the Board of Directors, the Executive Committee has been set up to deliberate on important issues related to management and exercise general controls over business execution.
- The Executive Committee is convened on a regular basis and can be attended by the President & Representative Director, Executive Officers, and full-time Auditors.
- <Compliance & Risk Committee>
- Gurunavi has established a Compliance & Risk Management Committee, which deliberates on important issues of compliance and reports the results to the Board of Directors.
- <Internal Audit>
- Gurunavi's Audit Department, comprised of four officers, is in charge of internal audits.
- <Accounting Audit>
- Name of audit corporation: KPMG AZSA LLC
- CPA performing audit: Kentaro Mikuriya, Auditing Accountant of designated LLC Yoshiaki Takeda, Auditing Accountant of designated LLC

- Composition of assistants related to auditing duties: Seven CPAs, five other officers.

2. Status of approaches to reinforce the functions of auditors

Gurunavi aims to heighten audit effectiveness and reinforce the functions of auditors by enhancing opportunities to gather business related information through auditors' attendance in meetings such as the Executive Committee (convened on a regular basis), which serve as platforms for deliberation on important management related matters.

3. Status of execution of limited liability agreements

- In accordance with the provisions set forth in Article 426-1 of the Companies Act, Gurunavi has set forth provisions in the Articles of Incorporation allowing directors (including former directors) and auditors (including former auditors) to be exempted from liability for damages due to neglect of duties, within the scope allowed by applicable laws and regulations, through a resolution of the Board of Directors, in order to enable directors and auditors to fully perform the roles expected of them.
- In accordance with the provisions set forth in the Articles of Incorporation and Article 427-1 of the Companies Act, Gurunavi and its directors (excluding those who are executive directors), and its Auditors have, in relation to cases that correspond to the requirements of laws and regulations, executed agreements that limit liability for damages as stipulated in Article 423-1 of said Act. The amount of liability under said agreements is the total of amounts stipulated by laws and regulations.
- In addition, the company has executed an agreement with KPMG AZSA LLC in relation to audits conducted in accordance with the Companies Act and the Financial Instruments and Exchange Act. At the same time, an agreement that limits liability stipulated in Article 423-1 of the Companies Act was executed in accordance with the provisions set forth in the Articles of Incorporation and Article 427-1 of said Act. Furthermore, the amount of liability under said agreement is set at ¥86 million or the amount determined under applicable laws and regulations, whichever is the higher.

3. Reasons for Adoption of the Current Corporate Governance System

With the addition of the current President & Representative Director, appointed from a major shareholder to Gurunavi's senior management, the company endeavors to improve corporate value through the implementation of management practice that applies its corporate philosophies with the perspectives of shareholders taken into consideration. Moreover, with the addition of the current Chairman and Director, the founder and a major shareholder, to Gurunavi's senior management, the company endeavors to improve corporate value through the expression of opinions that take both the perspectives of shareholders and corporate philosophies in to consideration. We believe that, depending on the approaches taken to improve corporate value, the interests of general shareholders are also protected. However, from the perspective of general shareholders, there is a possibility that concerns may arise over damage to general shareholders' interests due to a bias towards major shareholders' interests. Consequently, in order to eliminate such concerns, the outside auditors who comprise Gurunavi's Audit & Supervisory Board are in principle, independent outside auditors, and along with this, three independent directors, who are outside directors, are appointed to the Board in order to impose controls on business execution in general from a background of exercise of voting rights at meetings of the Board of Directors and oversight validity, thereby fully protecting the interests of general shareholders.

III. Status of Implementation of Measures for Shareholders and Other Stakeholders

1. Measures to ensure General Shareholders Meetings and Smooth Exercise of Voting Rights

	Supplementary Explanation
Early notification of General	Notification is sent in advance of the date stipulated by

Shareholders Meetings	law.
Scheduling GSMs avoiding the	To allow many shareholders to attend, Gurunavi avoids
peak day	holding GSMs on peak days.
Allowing electronic exercise of	Shareholders can exercise voting rights electronically via
voting rights	the Internet by accessing the "e-vote" exercise of voting
	rights website specified by Gurunavi, operated by IR
	Japan, Inc., using PCs, smartphones or mobile phones.
Participation in electronic voting	In cases where advance applications are received for the
platforms and other approaches to	utilization of the electronic voting platform for
improving environments for	institutional investors operated by ICJ Inc., said platform
institutional investors to exercise	can be used as a means of exercising voting rights in the
their voting rights	company's General Shareholders Meeting.
Providing convocation notice	An English language convocation notice will be prepared
(summary) in English	and posted on our website and on the electronic voting
	platform for institutional investors.
Other	- Immediately after the General Shareholders Meeting, a
	movie explaining the business report given in the
	General Shareholders Meeting will be posted on our
	website for general distribution.
	- The convocation notice of the General Shareholders
	Meeting will be disclosed on our website as well as
	stock exchanges.

2. Status of IR Activities

	Supplementary Explanation	Explanation by Representative
Preparation and publication of	The disclosure policy is published on the	
disclosure policy	company's website.	
	https://corporate.gnavi.co.jp/en/ir/management/disclosure.html	
Regular investor briefings for	Regular investor briefings for individual	Yes
individual investors	investors are held several times a year.	
Regular investor briefings for	Briefings are held regarding the financial	Yes
analysts and institutional	results for 2 nd quarter, 3 rd quarter and the	
investors	full year. Briefing materials are posted on	
	the company website. In addition, after	
	briefings, movies of the explanations given	
	during financial results briefings will be	
	posted on the company website over a	
	certain period for general distribution.	
Posting of IR materials on the	Information such as the summary of	
website	financial results, timely disclosure	
	documents, IR calendar, and content for	
	individual investors, etc. is posted on the	
	website.	
	https://corporate.gnavi.co.jp/en/ir/	
Establishment of department	Personnel in charge of IR have been placed	
(personnel) in charge of IR	within the Corporate Planning Department.	

3. Status of Approaches to Ensure Due Respect for Stakeholders

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	Supplementary Explanation	
Stipulation of internal rules	Details are stipulated in the corporate philosophy and	
for respecting the position	compliance guidelines in order to earn the trust of the people	

of stakeholders involved with Gurunavi and to fulfil social responsibilities.

IV Matters related to the Internal Control System

1. Basic Views on the Internal Control System and Status of Development

A. Basic views

In accordance with the Companies Act and the Ordinance for Enforcement of the Companies Act, Gurunavi is developing the system outlined below (hereinafter, "internal controls") to ensure the propriety of business conducted by Gurunavi and its subsidiaries.

- 1. A system that ensures that the execution of duties undertaken by the directors, the personnel who execute the business (hereinafter, "directors, etc.") and employees of the company and its subsidiaries comply with laws and Articles of Incorporation.
 - (1) Gurunavi has established basic policies related to compliance for the Gurunavi group, and through repeated transmission of the spirit of these basic policies by the President & Representative Director to all Gurunavi group companies, their directors and employees, Gurunavi has thoroughly entrenched compliance with laws and its Articles of Incorporation and compliance with social ethics as the prerequisites for corporate activities.
 - (2) Gurunavi has appointed an officer in charge of compliance & risk management and has also established the Compliance & Risk Management department, which works to develop compliance structures and an understanding of issues for the whole Gurunavi group. A Compliance & Risk Management Committee has been set up with the President & Representative Director as the committee chairman and the officer in charge of compliance & risk management as the vice-chairman. This committee deliberates on important issues of compliance and reports the results to the Board of Directors.
 - (3) Gurunavi has established a system whereby all Gurunavi group directors and employees can immediately forward reports to the Compliance & Risk Management department when they encounter a compliance related issue.

 Gurunavi has established Compliance Consultation Desk Operation Rules, and has established a consultation desk that allows all Gurunavi group personnel to report directly to the Compliance & Risk Management Department or an external agency.

 Upon receiving a report or notification, the Compliance & Risk Management department examines the details, and following discussions concerning the prevention of recurrence with the department in charge, makes decisions on the issue and implements measures to prevent recurrence across the whole Gurunavi group.
 - (4) Gurunavi has set forth, "Gurunavi will sever relations with antisocial forces, and will not yield to unreasonable demands." within the basic policy for compliance, and based on this policy, Gurunavi group uphold the severance of ties with antisocial forces that threaten the order and safety of civil society, and stands resolutely against unreasonable demands, etc.
 - (5) Gurunavi has established an internal control reporting system in order to ensure the reliability of financial reports created in accordance with the Financial Instruments and Exchange Act, and this system is operated and evaluated.
 - (6) For the executives and personnel of the Gurunavi group, training sessions related to compliance with laws, etc. are conducted more than once a year by Gurunavi's personnel in charge of compliance, with the aim of entrenching thorough compliance awareness.
 - (7) In accordance with audit plans based on its Internal Audit Rules and its Affiliate Management Rules, internal audit departments implement internal audits of Gurunavi's subsidiaries.
- 2. Systems for the storage and management of information concerning execution of duties by directors of the company
 - (1) Gurunavi has established Management Rules of Management Information for

information concerning the execution of duties by Directors.

- (2) The following documents (including electronic records), together with related materials, shall be stored and managed appropriately in accordance with the Management Rules of Management Information.
 - Minutes of General Shareholders Meetings
 - Minutes of meetings of the Board of Directors
 - Financial statements
 - Annexed detailed statements of financial statements
 - Managerial approval documents
 - Other documents and reports, etc. specified by the President & Representative Director
- 3. Rules and other systems for managing risk of loss concerning of the company and its subsidiaries
 - (1) The officer in charge of compliance & risk management, appointed in accordance with the aforementioned 1 (2), establishes the basic risk management rules for the whole Gurunavi group.

These rules determine the responsible department for each risk category, provide comprehensive/overall risk management for the whole Gurunavi group, and clarify the risk management system.

- (2) The Compliance & Risk Management department, established in accordance with the aforementioned 1 (2), oversees risk management related affairs for the whole Gurunavi group.
- (3) Gurunavi's internal audit department undertakes internal audits on status of risk management across the whole Gurunavi group.
- (4) The Compliance & Risk Management Committee, established in accordance with the aforementioned 1 (2), deliberates on important risk management issues, and on receiving the results of the aforementioned internal audits, conducts reviews on the progress status of risk management across the whole Gurunavi group.
- (5) In preparation for the occurrence of unforeseen circumstances or crises, Gurunavi has defined Basic Crisis Management Rules and Large-scale Disaster Response Procedures for the whole Gurunavi group, and ensured that these rules and procedures are widely disseminated among the directors and employees of each company in the Gurunavi group.
- 4. Systems to ensure the effective execution of duties by the directors of the company and its subsidiaries

In accordance with scale or circumstances, etc. each Gurunavi group company uses the following management control systems, as necessary, in order to improve the effectiveness of execution of duties by its directors, etc.

- 1) Formulation of rules on decision-making such as Rules on Official Authority, Rules on Division of Duties, Rules for Managerial Approval, etc.
- 2) Establishment of an Executive Committee comprised of the President & Representative Director , and other executive officers.
- 3) Setting of budgets and implementation of monthly and quarterly performance management by the Boards of Directors of each Gurunavi group company
- 4) Implementation of monthly performance reviews and measures for improvement by the Boards of Directors of each Gurunavi group company.
- 5. System for ensuring appropriate conduct of business within the corporate group consisting of the company and its subsidiaries
- (1) With the aim of establishing internal controls for the whole Gurunavi group, the Gurunavi group has designated the Gurunavi Compliance & Risk Management department as the department responsible for the internal controls for the whole Gurunavi group, and have established systems that include discussion on internal controls, information sharing, and

- systems that enable the efficient transmission of instructions and requests, etc. between Gurunavi and its subsidiaries.
- (2) Gurunavi's directors and the presidents of Gurunavi's subsidiaries bear the responsibility and authority concerning the establishment and operation of internal controls that ensure the propriety of operations in each department.
- (3) Gurunavi's internal audit department implements internal audits for each Gurunavi group company. The results are reported to the Compliance & Risk Management department and the officer in charge of compliance & risk management, and where necessary, the Compliance & Risk Management department provides guidance on measures to improve internal controls, and support and advice on the implementation of such measures, to Gurunavi's directors and the presidents of its subsidiaries.
- (4) The directors, etc. of Gurunavi's subsidiaries report to Gurunavi without delay on matters concerning the subsidiary's acquisition of Gurunavi's prior approval in relation to important matters, and the subsidiary's operating results, financial status and other important information, as defined under Gurunavi Affiliate Management Rules.
- 6. Matters regarding employees in cases where the company's auditors request the placement of employees to assist in their duties, and matters regarding the independence of such employees from the directors of the company, and matters regarding ensuring the issuance of effective instructions to such employees by the company's auditors.
- (1) Gurunavi has established an Audit & Supervisory Board Secretariat to assist in the duties of the auditors and the Audit & Supervisory Board. Personnel attached to this secretariat provide assistance under the sole instruction of the auditors and the Audit & Supervisory Board.
- (2) When Auditors/Audit & Supervisory Board requires assistance in their duties, they may designate personnel attached to the Audit Department to serve as assistants to undertake duties in relation to a specific audit for a fixed period. (hereinafter, "Audit Assistant", including personnel specified in (1))
- (3) Gurunavi's directors shall instruct the Audit Assistant to follow the orders issued by Auditors/Audit & Supervisory Board and must give due consideration to the other tasks of said Audit Assistant, in order to enable the assistant to execute assigned duties.
- (4) Regarding matters related to the employment terms of the Audit Assistant, such as dismissal, transfer, evaluation, pay and other remuneration, etc. Gurunavi's directors must first consult the Audit & Supervisory Board or the auditor responsible for designating the individual an Audit Assistant.
- (5) Gurunavi's directors shall define the specific operational details for (1) through (4) following discussion with the Audit & Supervisory Board, and shall be required to announce such details together with the details of each item, within Gurunavi.
- 7. Systems for directors, etc. and employees of the company and its subsidiaries to report to the Audit & Supervisory Board, and other systems related to reporting to the Audit & Supervisory Board
- (1) In accordance with rules related to reporting to the Audit & Supervisory Board, the directors of Gurunavi report the following matters, etc. related to the Gurunavi group etc. to the Audit & Supervisory Board. However, such reports may be omitted for meetings attended by the full-time auditor(s) or an auditor designated by the full-time auditor.
 - 1) Important matters deliberated by the Executive Committee
 - 2) Matters that may cause significant damage to the Company
 - 3) Important matters related to internal audits
 - 4) Matters related to serious violations of laws and its Articles of Incorporation
 - 5) Other important matters related to compliance & risk management
- (2) If the executive officers/personnel of each Gurunavi group company discover any important facts related to items 2), 4) and 5) in above (1), they may report the matter to the

- auditor directly or via the compliance & risk management related consultation desk in 1. (3).
- (3) Persons receiving reports from the directors, auditors, executive officers or personnel who execute the business of Gurunavi's subsidiaries, concerning matters corresponding to items 2), 3), 4) or 5) in above (1) that have occurred in their companies, must report the details to the auditor or the Audit & Supervisory Board.
- (4) To ensure that personnel tendering a report pursuant to above (2) or (3) are not subsequently treated in a disadvantageous manner due to said report, measures to protect the reporting party will be implemented in accordance with Compliance Consultation Desk Operation Rules.
- 8. Matters regarding policies for procedures for the advance payment or reimbursement of expenses arising from the execution of duties of the company auditors and the handling of other expenses or obligations incurred through the execution of such duties.
- (1) When an auditor submits a request to Gurunavi for advance payment of expenses in relation to the execution of duties, in accordance with Article 388 of the Companies Act, Gurunavi shall immediately process the relevant expenses or obligations, except in cases where Gurunavi deems the expenses or obligations related to said request to be unnecessary for the execution of duties by said auditor.
- (2) When the auditor seeks to independently appoint an external expert (lawyer, certified public accountant, etc.) as an advisor, Gurunavi shall bear the expenses, except in cases where Gurunavi deems such appointment unnecessary for the execution of duties by said auditor.
- 9. Other systems to ensure the effective implementation of audits by the company's auditors
- (1) Auditor(s) conduct regular exchanges of opinions with the President & Representative Director along with the Audit Department's internal audit reports. In addition, forums for regular discussions with the officer in charge of compliance & risk management are arranged in order to achieve mutual understanding and to confirm that there are no omissions in reports, etc. submitted to the Audit & Supervisory Board.
- (2) Auditor(s) attend the Compliance & Risk Management Committee in order to reflect opinions from an audit perspective.

B. Development status

- 1. As given in "A. Basic views" above.
- 2. Other specific development status items
- (1) Establishing compliance guidelines Gurunavi has established compliance guidelines in order to earn the trust of the people involved with Gurunavi and to fulfil its social responsibilities.
- (2) Establishment of consultation desks
 - Internal and external compliance consultation desks have been established, allowing personnel to report directly when any issues are discovered. Furthermore, upon receiving a report or notification, the Compliance & Risk Management department examines the details, and following discussions concerning the prevention of recurrence with the department in charge, makes decisions on the issue and implements companywide measures to prevent recurrence. In a similar manner, an external Sexual Harassment Consultation Desk has been established.
 - Furthermore, Consultation Desk Usage Guides have been distributed to all personnel, and personnel are educated in the appropriate use of these consultation desks.

Reference: Please see "Organizational diagram" at the end of this document.

2. Basic Views on Eliminating Antisocial Forces and Status of Development

1. Basic views on eliminating antisocial forces

Gurunavi has set forth specific items as compliance guidelines in order to fulfil its social responsibilities when undertaking corporate activities. These include a declaration by Gurunavi stating, "Gurunavi will sever relations with antisocial forces, and will not yield to unreasonable demands", with which Gurunavi upholds the severance of ties with antisocial forces that threaten the order and safety of civil society, and stands resolutely against unreasonable demands, etc.

2. Status of development towards eliminating antisocial forces

As shown below, Gurunavi has adopted systems that do not yield to unreasonable demands by antisocial forces, and that eliminate antisocial forces.

- (1) Establishment status of a General Response department and appointment of officers in charge of responses
 - Gurunavi has adopted a system of not yielding to unreasonable demands by antisocial forces, by designating the General Affairs Section as the General Response department, appointing officers in charge of responses, and by holding discussions with the Compliance & Risk Management department as necessary, when undertaking responses.
- (2) Status of cooperation with specialized external agencies Gurunavi has established a system whereby, in the unlikely event of an unreasonable intervention by antisocial forces, either direct or indirect, such as unreasonable demands, etc. Gurunavi will respond appropriately by cooperating with the relevant government agencies such as the police, and corporate attorneys.
- (3) Status of information gathering/management in relation to antisocial forces
 The General Affairs Section and the Compliance & Risk Management department
 gather/manage information from related external agencies, etc. and use these materials
 to confirm the identity of antisocial forces.
- (4) Status of response manual development
 - With the declaration in the compliance guidelines on the severance of any relations with antisocial forces, Gurunavi established Antisocial Force Countermeasure Rules that set forth specific responses for when an unreasonable demand, etc. by antisocial forces actually occurs.
- (5) Status of training activity implementation
 - Compliance guidelines are posted on groupware bulletin boards and various locations throughout Gurunavi to enable executive officers and all personnel to maintain a constant awareness of the guidelines. Moreover, compliance training is implemented on joining the company and at regular intervals, and educational activities on the elimination of antisocial forces are conducted.
- (6) Checks on business partners

To ensure that antisocial forces cannot become business partners, investigations into relations with antisocial forces are always implemented prior to any new transactions.

V. Other

1. Adoption of Anti-takeover Measures

Adoption of anti-takeover measures	Not adopted
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Supplementary explanation for relevant items

No items concerning anti-takeover have been set forth.

2. Other Matters concerning the Corporate Governance System

The status of internal systems for the timely disclosure of Gurunavi's information is as follows.

1. Basic policy on timely disclosure

Gurunavi strictly adheres to laws such as the Companies Act and the Financial Instruments

and Exchange Act, etc. and disclosure related regulations set forth by stock exchanges, and constantly upholds a basic policy of conducting prompt, accurate and fair disclosure of company information from the perspective of investors.

2. Internal controls on timely disclosure

Regarding internal controls for timely disclosure, with the basic policy in mind, the Disclosure Committee has been established for the purpose of reinforcing the accuracy of disclosure materials and checking functions, with the executive officer in charge of corporate planning designated as the officer in charge of information handling, and the Corporate Planning Department designated as the department in charge.

3. Timely disclosure procedures

(1) Information on important decisions

Regarding decisions made by Gurunavi and its subsidiaries, the Corporate Planning Department undertakes checks and reviews to ascertain the presence of any important matters subject to timely disclosure or any conditions corresponding to immateriality standards. Where disclosure is necessary, disclosure materials are prepared by the Corporate Planning Department, and upon approval by the officer in charge of information handling and the President & Representative Director, said materials are disclosed immediately after decisions on such matters have been passed.

(2) Information on important occurrences

Officers in charge of each department immediately report the details of occurrences in Gurunavi and its subsidiaries to the Corporate Planning Department. Upon receiving such reports, the Corporate Planning Department submits a report on the occurrence to the officer in charge of information handling, and at the same time, conducts checks and reviews to ascertain the presence of any important matters subject to timely disclosure or any conditions corresponding to immateriality standards. Where disclosure is necessary, disclosure materials are prepared by the Corporate Planning Department, and immediately disclosed upon approval by the officer in charge of information handling and the President & Representative Director.

(3) Information on settlements

Regarding information on financial statements, information gathered from each company within the Gurunavi Group is used as the basis upon which related departments work together to prepare disclosure materials under the supervision of the Accounting and Financial Affairs Section of the Administration Department, and after careful examination of contents by the Disclosure Committee, these materials are immediately disclosed upon approval by the officer in charge of information handling and the President & Representative Director.

4. Timely disclosure method

Company information to be disclosed is immediately disclosed via TDnet and EDINET, with disclosure materials also distributed to news media. In addition, Gurunavi also endeavors to provide prompt, accurate, and fair information to shareholders and investors, etc. by posting published company information on the Gurunavi website, etc.

Reference: Organizational Diagram

Last update: July 9, 2019

