

April 28, 2026

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【Final Report】 Completion of Restoration Following Service Outage on IBIDEN's Website

IBIDEN CO., LTD. sincerely apologizes for the significant inconvenience and concern caused to our customers and all other stakeholders in relation to the service outage that occurred on our corporate website on April 13, 2026.

Following the incident, our website had been operated under a provisional environment. We are pleased to inform you that verification of the website's security has now been completed and that the website has been fully restored and returned to normal operation. Accordingly, we hereby provide a final report outlining the results of our investigation and the measures implemented to prevent recurrence.

1. Background of the Incident and Investigation Results

At approximately 7:30 a.m. on Monday, April 13, 2026, an incident occurred on our corporate website in which web pages unrelated to IBIDEN were displayed. Upon confirming this issue, we immediately suspended access to the website.

We promptly conducted an internal investigation and analysis, which confirmed that there was no evidence of intrusion beyond the affected web pages, nor were there any indications of ransomware or other cyberattacks. Furthermore, we identified that the cause of this incident was unauthorized access to an external web server.

By 10:00 p.m. on the same day, we implemented provisional measures to resolve the display issues on the website. Thereafter, we proceeded with permanent countermeasures and comprehensive security verification. As a result, we completed the full restoration of the website on Tuesday, April 28, 2026.

2. Impact on Business Operations

During the period of the incident, access to our website was temporarily suspended, and operations were conducted via a provisional website. We confirm that there has been no leakage of customer or personal information, no disruption to internal systems, and no impact on manufacturing, shipping, or other business operations. Accordingly, this incident has had no effect on our business performance.

However, in light of potential risks associated with the display of unauthorized web pages, we respectfully ask our customers to ensure that the security settings and software on any devices used to access such pages are kept up to date.

3. Preventive Measures and Future Actions

Our website is currently operating in a newly established web server environment that has undergone security verification by a third-party organization, and all functions are operating normally.

We take this incident very seriously and will continue to strengthen our system security on an ongoing basis. IBIDEN remains fully committed to ensuring the safety and stable operation of our website, as well as to restoring and maintaining the trust of our customers and stakeholders.

We sincerely appreciate your continued understanding and support of IBIDEN's business activities.

End