



Results Briefing Material for the First Quarter of Fiscal Year Ending March 31, 2025

Aug 14<sup>th</sup>, 2024

Living Platform, Ltd. (TSE Growth: 7091)

# Index

| 1. | Executive Summary  | 3  |
|----|--|----|
| 2. | Consolidated Financial Results for 1Q of FY25.3 (Cumulative) | 5  |
| 3. | Review of Operations   | 24 |
| 4. | Initiatives on SDGs/ESG                                      | 38 |
| 5. | Appendix   | 42 |



# **Executive Summary**

# **Executive Summary**

- ✓ Sales increased by 15.3% year-on-year and are on track
- ✓ The slow improvement in the occupancy rate at some facilities has had a significant negative impact on the group's profit and loss, but all levels of profit, including operating profit, have returned to the black
- ✓ We expect each profits to improve from 2Q onwards, and we expect a seasonal decline in profits in 4Q compared to 3Q due to the number of days of operation and the winter season, but at present we project we will be able to achieve our forecasts
- Recruitment is generally on track, but due to delays in the immigration procedures for the specific skilled foreign workers, the reduction in the number of temporary staff is slower than expected
- ✓ There has been little impact from the revision of remuneration for elderly care and disabilities support, and the acquisition of additional benefits has had a positive effect overall
- ✓ The application for additional fees is being progressively applied, and further increases in revenues are expected in the future
- ✓ As for the increase in the cost of utilities and foodstuffs, administrative procedures have been delayed, but the transfer of costs is expected to begin in earnest from June/July onwards
- ✓ In the business of disabilities support, number of facilities with the stable operation ratio has increased, and the business has become profitable for the first time



Consolidated Financial Results for 1Q of FY25.3 (Cumulative)



## Summary of Consolidated Financial Results

## **Operations**

Strengthen recruiting system Measures against soaring energy and food prices

### Strengthen recruiting system

The outflow of personnel who joined under COVID-19 that occurred in FY24.3 has been contained, and recruitment efficiency has ensured steady staffing.

### Measures against the hike of utilities costs and food costs

Utility costs are +9% and food costs are +16% YoY, but will be absorbed through price pass-on.

### **Finance**

Improve equity ratio, having in mind the ratings by financial institutions

### Continued policy to improve equity ratio

- From this fiscal year onward, we will curb development, focus on securing profits, secure cash and deposits, and improve the equity ratio
- Not consider a capital increase unless a certain size M&A progresses.

## **Training/Administration**

Reinforce recruiting and training Enhance efficiency of administration departments

### Strengthening the recruitment and education

Continue hiring of specific skilled foreign workers, the total number will reach to 10% of full-time staff

### Improving the efficiency of back office

- Completed the first phase of DX
- Utilize collected data for business improvement

# Compliance/Governance Reinforce and instilled internal

control

### Strengthening and institutionalization of internal controls

Promoting the use of data to improve efficiency in compliance and internal control audits



# Overview of Consolidated Balance Sheets for 1Q of FY25.3 (Cumulative)

- ✓ Cash and deposits are increasing with improved performance.
- ✓ Land, buildings, etc. have increased due to the acquisition of some properties in line with business development, but will be sold and leased back after operational stability to control balance sheet

(Millions of yen)

|  | FY24.3<br>ACT | FY25.3<br>FCT | FY25.3 Q3<br>ACT | YoY difference |
|--|---------------|---------------|------------------|----------------|
| Current assets                               | 3,256         | 4,117         | 3,392            | 136            |
| (Cash and deposits)                          | 1,128         | 952           | 1,375            | 247            |
| Non-current assets                           | 7,933         | 8,128         | 8,083            | 149            |
| (Land and buildings, etc.)                   | 4,334         | 2,796         | 4,596            | 262            |
| Total assets                                 | 11,189        | 12,245        | 11,475           | 286            |
| Current liabilities                          | 3,020         | 4,353         | 3,517            | 497            |
| Non-current liabilities                      | 6,506         | 5,803         | 6,241            | -265           |
| Total liabilities                            | 9,526         | 10,156        | 9,758            | 232            |
| Net assets                                   | 1,662         | 2,089         | 1,717            | 55             |
| Total liabilities and net assets             | 11,189        | 12,245        | 11,475           | 286            |
|  |               |               |                  |                |
| Equity ratio                                 | 14.9%         | 17.1%         | 15.0%            | 0.1%           |
| Borrowings, etc.<br>(long-term & short-term) | 5,369         | 4,364         | 5,125            | -244           |



# Quarterly Trends of Consolidated Balance Sheets (FY24.3 – FY25.3)

(Millions of yen)

|   |        | FY2    | 4.3    |        | FY25.3 |    |    |    |  |  |
|---|--------|--------|--------|--------|--------|----|----|----|--|--|
|   | 1Q     | 2Q     | 3Q     | 4Q     | 1Q     | 2Q | 3Q | 4Q |  |  |
| Current assets                            | 3,617  | 3,351  | 3,702  | 3,256  | 3,392  |    |    |    |  |  |
| (Cash and deposits)                       | 1,037  | 1,273  | 1,077  | 1,128  | 1,375  |    |    |    |  |  |
| Non-current assets                        | 7,862  | 7,142  | 7,896  | 7,933  | 8,083  |    |    |    |  |  |
| (Land and buildings, etc.)                | 4,191  | 4,087  | 4,332  | 4,334  | 4,596  |    |    |    |  |  |
| Total assets                              | 11,480 | 10,497 | 11,599 | 11,189 | 11,475 |    |    |    |  |  |
| Current liabilities                       | 3,566  | 2,793  | 3,482  | 3,020  | 3,517  |    |    |    |  |  |
| Non-current liabilities                   | 6,398  | 6,259  | 6,565  | 6,506  | 6,241  |    |    |    |  |  |
| Total liabilities                         | 9,964  | 9,052  | 10,048 | 9,526  | 9,758  |    |    |    |  |  |
| Net assets                                | 1,515  | 1,444  | 1,550  | 1,662  | 1,717  |    |    |    |  |  |
| Total liabilities and net assets          | 11,480 | 10,497 | 11,599 | 11,189 | 11,475 |    |    |    |  |  |
|   |        |        |        |        |        |    |    |    |  |  |
| Equity ratio                              | 13.2%  | 13.8%  | 13.3%  | 14.9%  | 15.0%  |    |    |    |  |  |
| Borrowings, etc. (long-term & short-term) | 6,234  | 5,715  | 6,051  | 5,369  | 5,125  |    |    |    |  |  |



## Overview of Consolidated Statements of Income

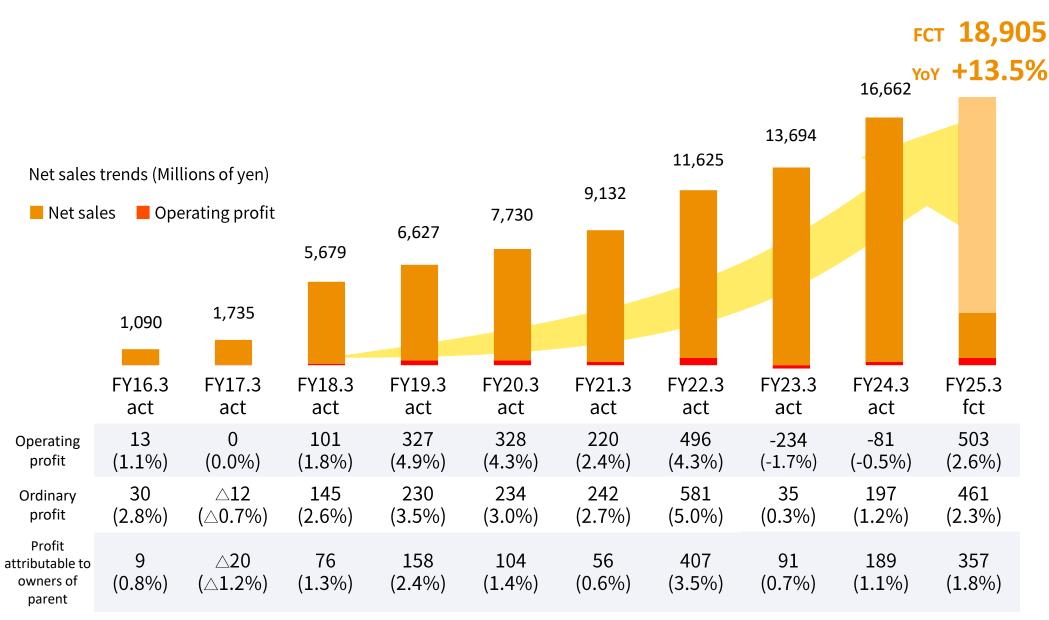
- ✓ Sales increased by 15.3% QoQ.
- ✓ Profit levels are expected to rise in 2Q and 3Q due to the acquisition of additional sales, price increases and higher occupancy rates, etc. Although 4Q is expected to be lower than 3Q due to fewer days of operation in February and the winter season, the company projects it can achieve its current performance forecasts.

(Millions of yen)

|   | FY24.3 1Q<br>ACT | FY25.3 Full Year<br>FCT | FY25.3 1Q<br>ACT | FY25.3 YTD<br>(Apr – Jun) | Progress |
|---|------------------|-------------------------|------------------|---------------------------|----------|
| Net sales                               | 3,959            | 18,965                  | 4,565            | 4,565                     | 24.1%    |
| Operating profit                        | 27               | 503                     | 42               | 42                        | -        |
| %                                       | 0.6%             | 2.7%                    | 0.9%             | 0.9%                      | -        |
| Ordinary profit                         | 69               | 461                     | 66               | 66                        | 14.3%    |
| %                                       | 1.7%             | 2.4%                    | 1.4%             | 1.4%                      | -        |
| Profit before income taxes              | 97               | 461                     | 66               | 66                        | 14.3%    |
| %                                       | 2.4%             | 2.4%                    | 1.4%             | 1.4%                      | -        |
| Profit attributable to owners of parent | 46               | 357                     | 47               | 47                        | 13.2%    |
| %                                       | 1.1%             | 1.9%                    | 1.0%             | 1.0%                      |          |



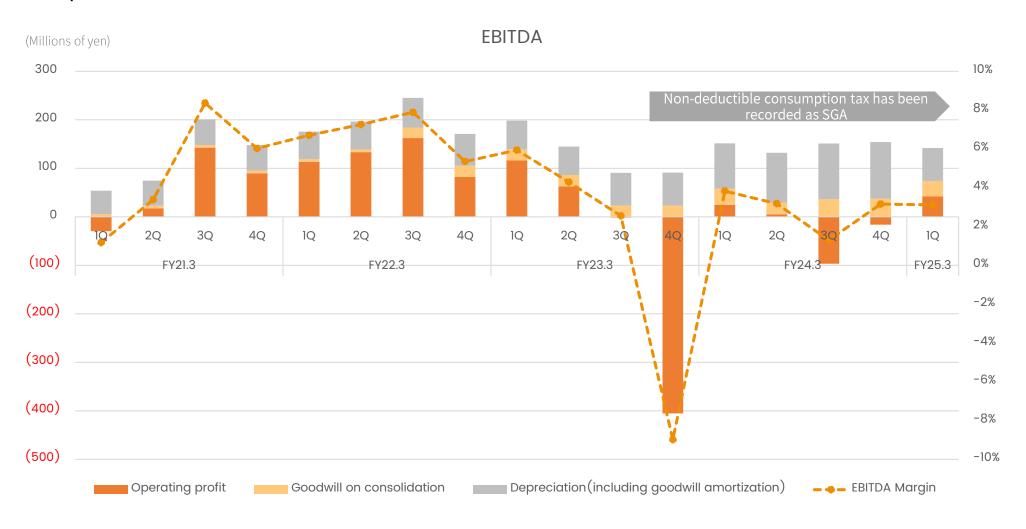
# Trends in Net Sales, Operating Profit, Ordinary Profit, Profit Before Income Taxes and Profit



Note: Unconsolidated basis for FY2012 through FY2017 and consolidated basis for FY2018 and thereafter

# Quarterly Trends of EBITDA

- ✓ Since 4Q of FY23.3, non-deductible consumption tax is included in SGA expenses, resulting in an apparent drop in operating profit, but no change in growth trajectory
- ✓ Operating profits is expected to become more apparent between 1Q and 3Q, and EBITDA is expected to rise





## Breakdown of Cost of Sales and SGA

- ✓ The SGA to sales ratio rose due to temporary DX and other factors last year, but has been steadily declining
- ✓ Food costs rose by approximately +16% QoQ due to the impact of scale expansion and rising prices, but earnings are expected to improve as a result of price transfers
- ✓ Utility costs rose by +9% in 1Q, and are expected to increase by a total of JPY 62 million in the year compared to last year. However, no subsidies are expected for August-October.





# Status of low performance facilities

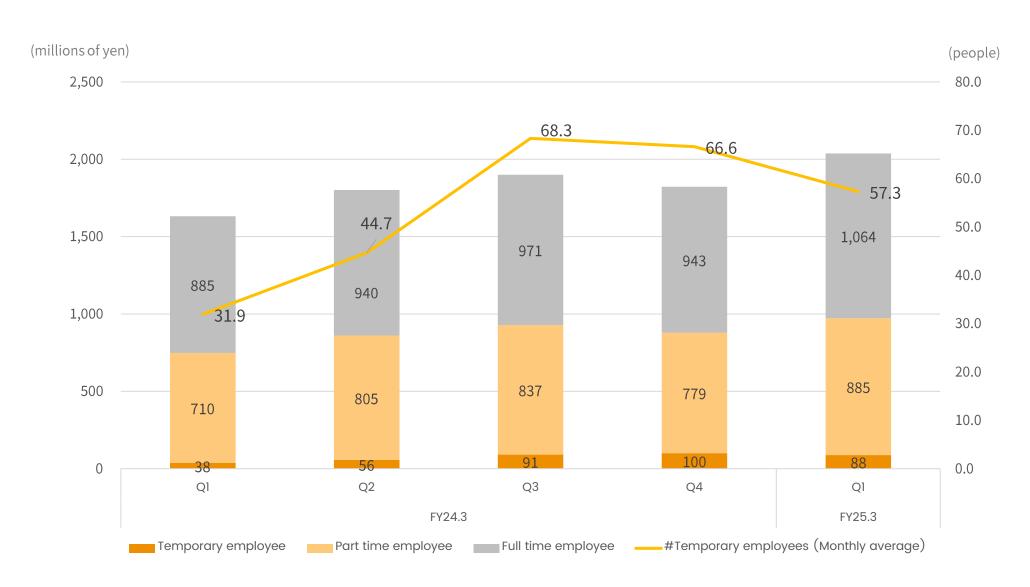
- Many of the facilities that were significantly under budget in FY24.3 have improved, while the two largest facilities that are still underperforming have significant room for improvement.
- Continued focus on improving occupancy by stabilizing operating structure

FY24.3 Sales act from small to big

| Facility name           | Occupancy rate<br>As of end FY24.3 | Occupancy rate<br>As of end 1Q of FY25.3 |          |
|-------------------------|------------------------------------|--|----------|
| Livrary Nerimayahara    | 48.3%                              | 51.6%                                    | <b>1</b> |
| Livrary Shimura-sakaue  | 27.9%                              | 38.7%                                    | <b>1</b> |
| Blue Star Kita-Maruyama | 71.5%                              | 74.0%                                    | <b>1</b> |
| Floop life garden       | 88.7%                              | 94.3%                                    | <b>1</b> |
| Livrary Toride          | 87.5%                              | 90.6%                                    | <b>1</b> |
| Livrary Omori-higashi5  | 91.6%                              | 93.2%                                    | 1        |
| Livrary Ikuta(GH)       | 100.0%                             | 100%                                     | •        |
| Livrary Omiya-higashi 2 | 85.1%                              | 96.3%                                    |          |
| Livrary Higashi-Omiya 2 | 89.1%                              | 91.8%                                    |          |
| Blue Star Kagura        | 83.0%                              | 92.0%                                    | <b>1</b> |

# Status of Personnel cost

✓ The number of temporary workers is falling, but personnel costs are rising as more permanent staff are hired



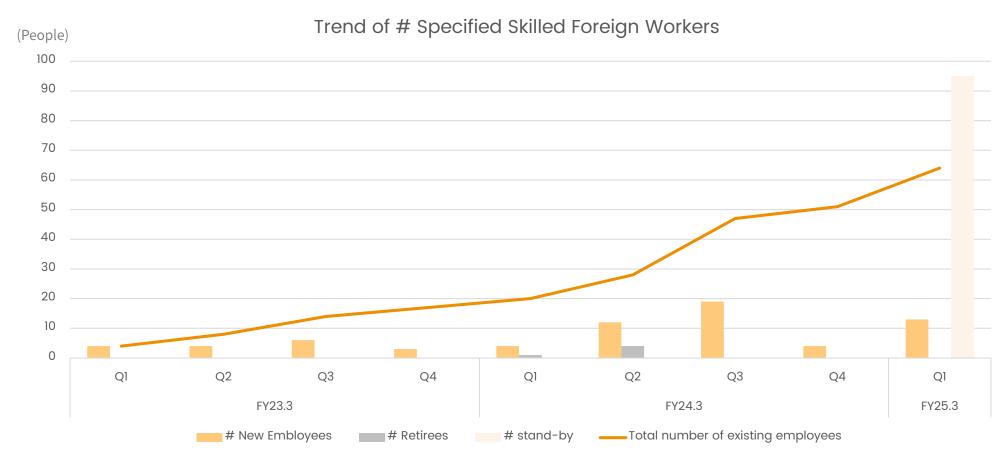
# Status of retiree

- ✓ In FY24.3, the number of temporary staff increased as a result of an increase in the retirement of staff who joined the company from other industries during the COVID-19 following the transfer to category 5, but the recruitment of full-time and part-time staff has progressed steadily and is becoming more regularized
- ✓ We do not expect to see an unexpected increase in personnel costs this year, as was the case in 2-3Q last year



# Utilizing Specified Skilled Foreign Workers

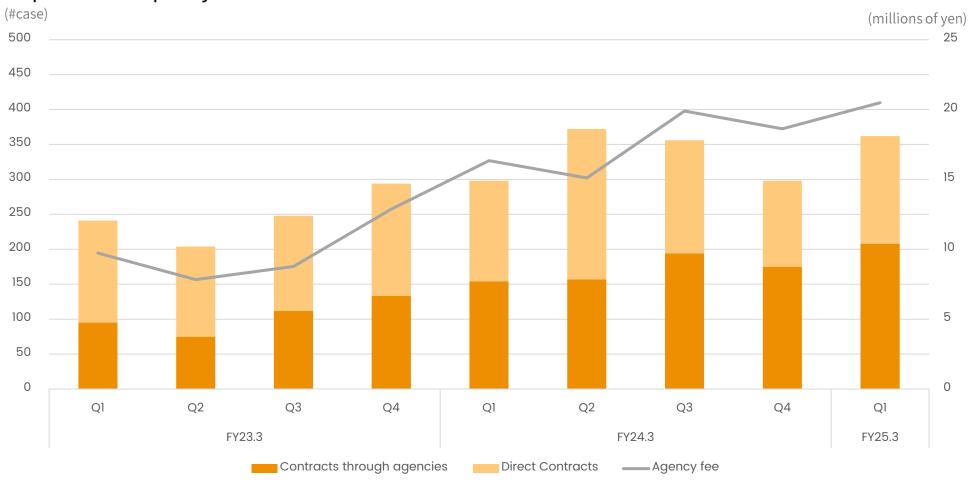
- Actively accepting of specified skilled foreign workers
- ✓ 95 people are on standby to start, and the number of foreign workers will be more than 150 people, reaching around 10% of full-time workforces, by the end of this fiscal year.
- ✓ Hiring specified skilled foreign workers is cost effective solution in the mid-term because their retention rate is higher than Japanese workers.





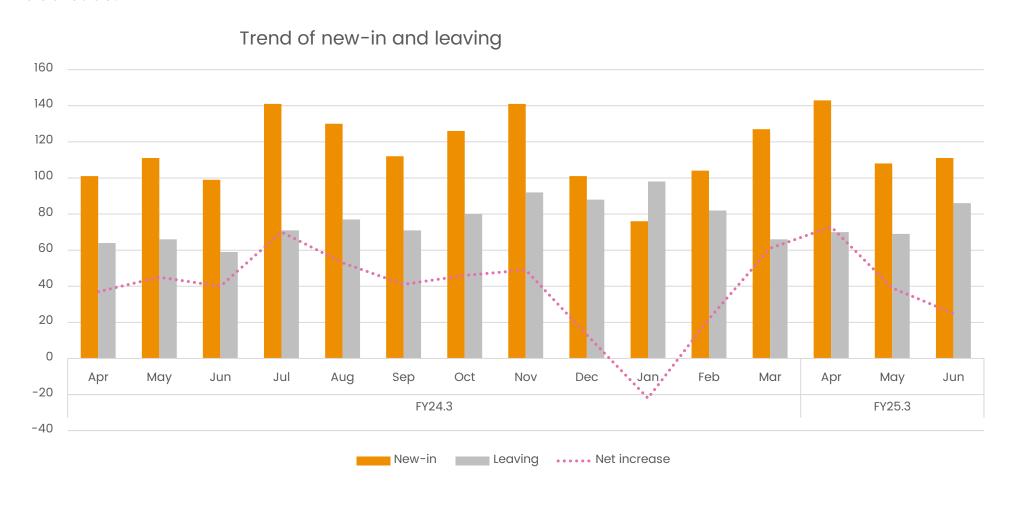
# Status of agency fees for the client contract

- Number of new contracts are on increasing
- Number of contracts through agencies will be decreased due to DX and the launch of exclusive service website
- The main reason for the high proportion of agency contracts is that the majority of new contracts are for facilities with low performance. However, they are expected to be reduced once the expected occupancy rate is reached



# Trend of new-in and leaving

- ✓ Net new-in peaked in April, but is expected to stabilise at over 100 new contracts/month as occupancy rates at existing facilities stabilise at a high level
- ✓ As development is curbed from FY25.3 onwards, vacancy rates are expected to fall in all facilities within FY25.3, and the associated contract introduction costs are also expected to decrease.





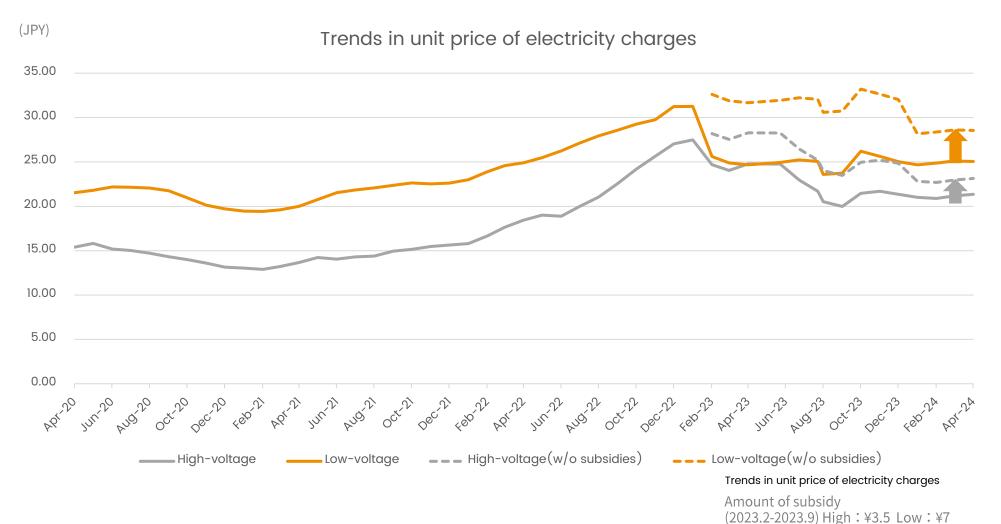
# Business status of Challenge Platform

- Disability support business has been experiencing a negative operating profit, but turned to profitability starting from FY25.3
- ✓ Plan continuous development in FY25.3 in accordance with high potential demand and high profitability.



# Soaring Electricity Charges

- ✓ Although unit prices have fallen since February 2023 due to government subsidies, after May obwards when the subsidies ended, which could lead to a potential increase in tariffs of approximately 14% for high voltage and 25% for low pressure. The Company will make efforts to limit the increase by reviewing contracts and other measures
- ✓ Both low-voltage and high-voltage power services are utilized at the facilities owned by the Company

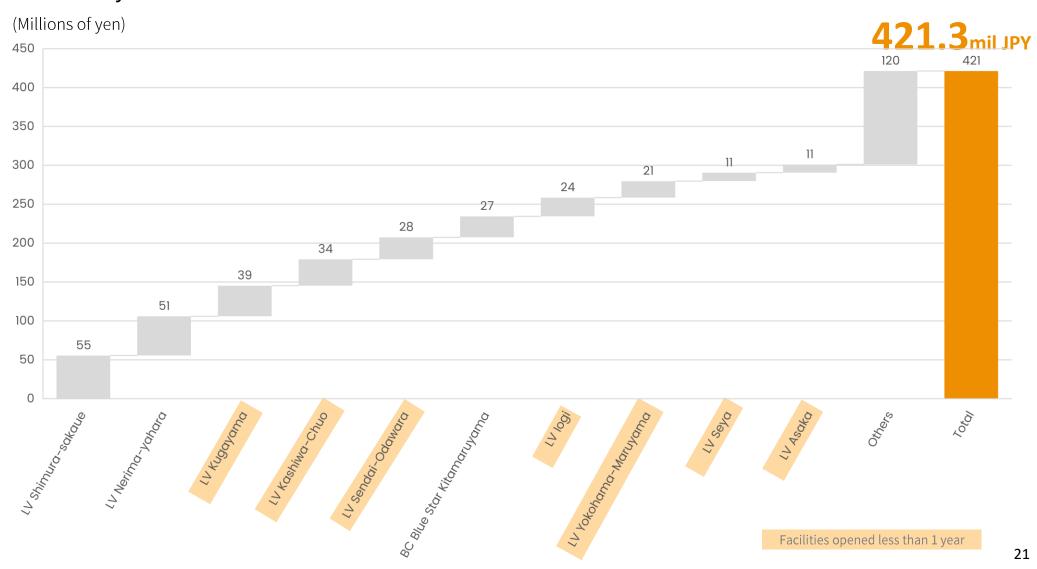


(2023.10-2024.5) High: ¥1.8 Low: ¥3.5

# Potential Operating Profit (Quarterly basis)

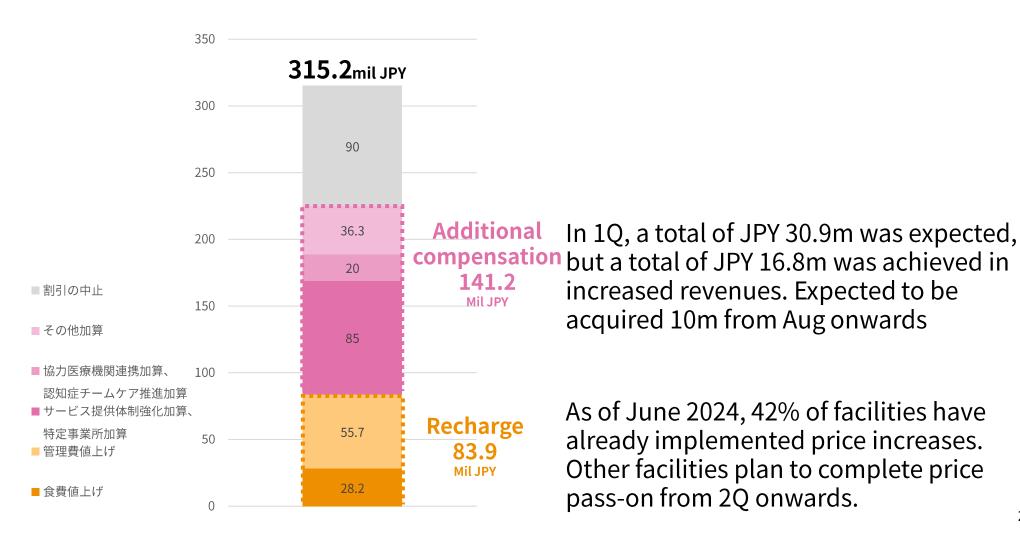
✓ Occupancy rates are steadily increasing, and there is room for operating profit to improve by around 421.3 million yen in the current business compared to 1Q results
 ✓ Various initiatives are on going to improve profits for Shimura-sakaue, Nerima-yahara and

Kitamaruyama



## Potential Operating Profit: Elderly Care

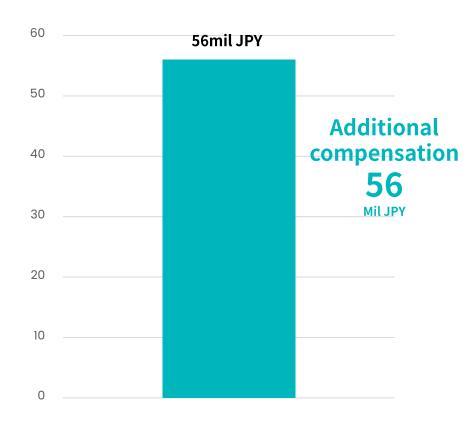
- ✓ Partial progress has been made in obtaining additional allowances, but further additional allowances will be obtained depending on the employment situation
- Recharge due to price soring is taking time due to administrative procedures, etc., and the impact of recharge is expected to become apparent from July onwards





## Potential Operating Profit: Disabilities' Support

✓ The increase or decrease due to the revision of care fees in April 2024 was expected to be approximately +56 million JPY/ year according to conservative estimates, and the acquisition of additional fees has been progressing steadily since April with 4.6mil JPY per month.



Acquisition of new and additional additions to the remuneration system has been progressing steadily



# **Review of Operations**



# Development Status (including M&A)



Total number of facilities as of the end of Jun 2024 (Figures in parentheses indicate the increase in Q1 FY25.3)



### Elderly care

| Residential care facilities, etc. | 42 (+1) |
|-----------------------------------|---------|
| Group homes                       | 47 (0)  |



## Disabilities support

| Type B working support facilities | 9 (0)  |
|-----------------------------------|--------|
| Group homes                       | 20 (0) |

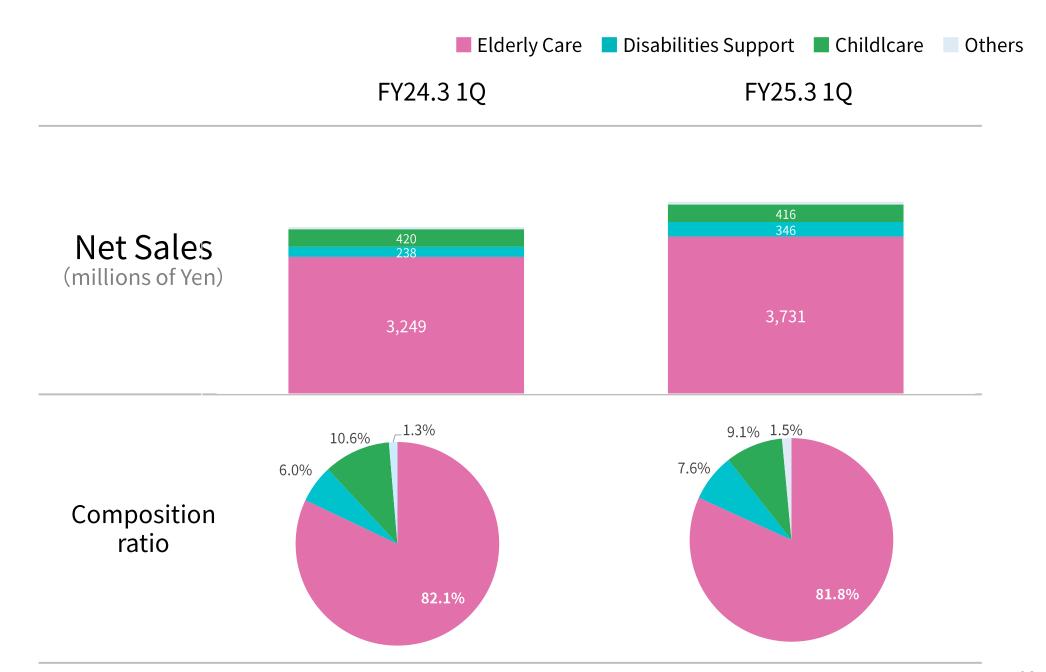


### Childcare

| Approved childcare facilities | 13 (0) |
|-------------------------------|--------|
| Private in-house              | ,      |
| childcare facilities          | 2 (0)  |
| Non-approved                  | 1 (0)  |
| childcare facilities          | I (U)  |



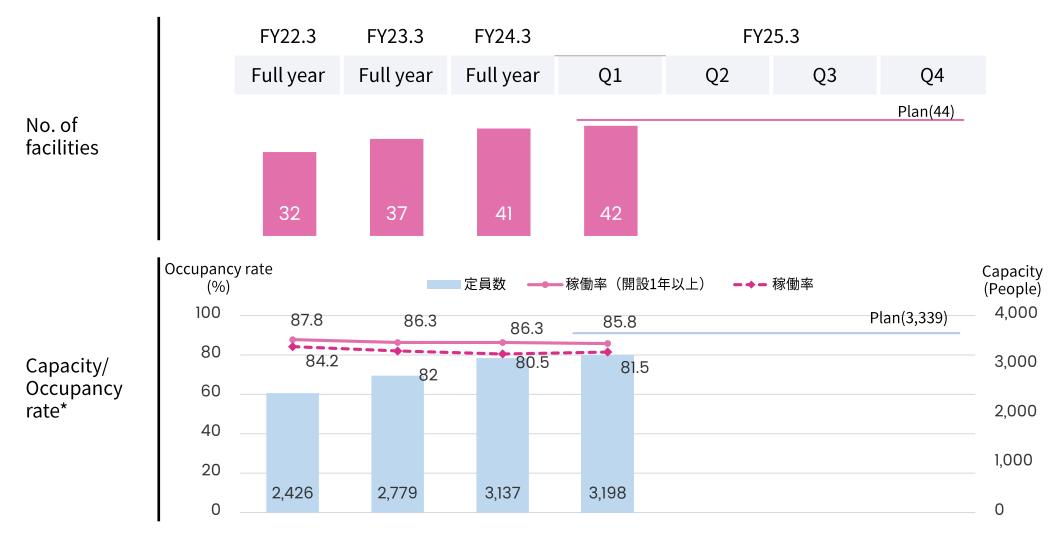
# Trends in Net Sales by Business Domain





Elderly care: Residential care facilities, etc.

✓ Due to the number increase in newly opened facilities, the occupancy rate went down, but the number of residents are constantly increasing



<sup>\*</sup>Occupancy rate is calculated at the end of each period using the formula to the right.

(For short-term admission for daily life care, the number of facility residents shall be the average number of users obtained by dividing the total number of users by business days.)

\*Occupancy rate is calculated at the end of each period using the formula to the right.

Occupancy rate = 

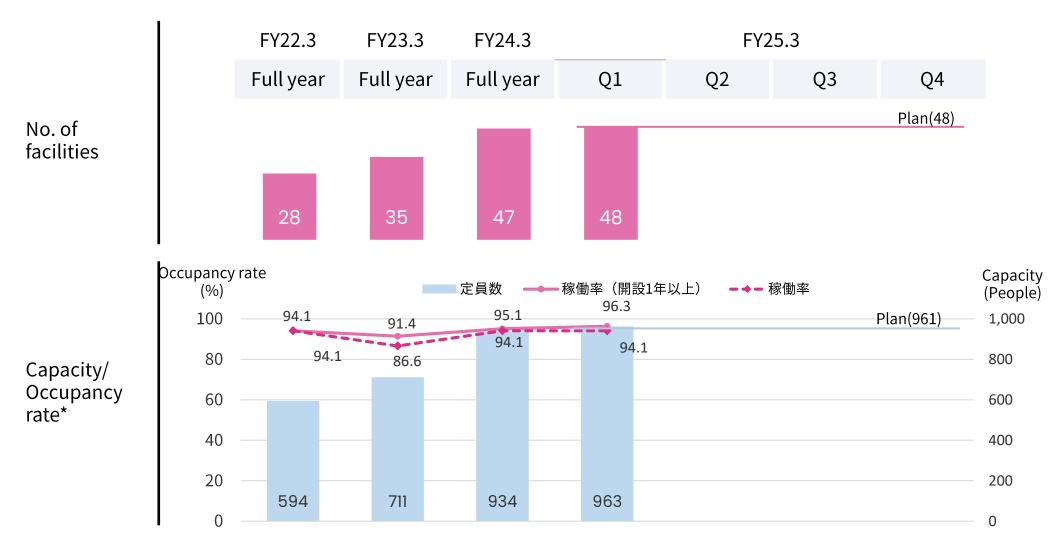
Sum of residents of each facility at end of each month

Sum of capacity of each facility 27



Elderly care: Group homes

✓ Occupancy rates including new facilities opened within 1 year are going robust



<sup>\*</sup>Occupancy rate is calculated at the end of each period using the formula to the right.

(For short-term admission for daily life care, the number of facility residents shall be the average number of users obtained by dividing the total number of users by business days.)

\*Occupancy rate is calculated at the end of each period using the formula to the right.

Occupancy rate = 

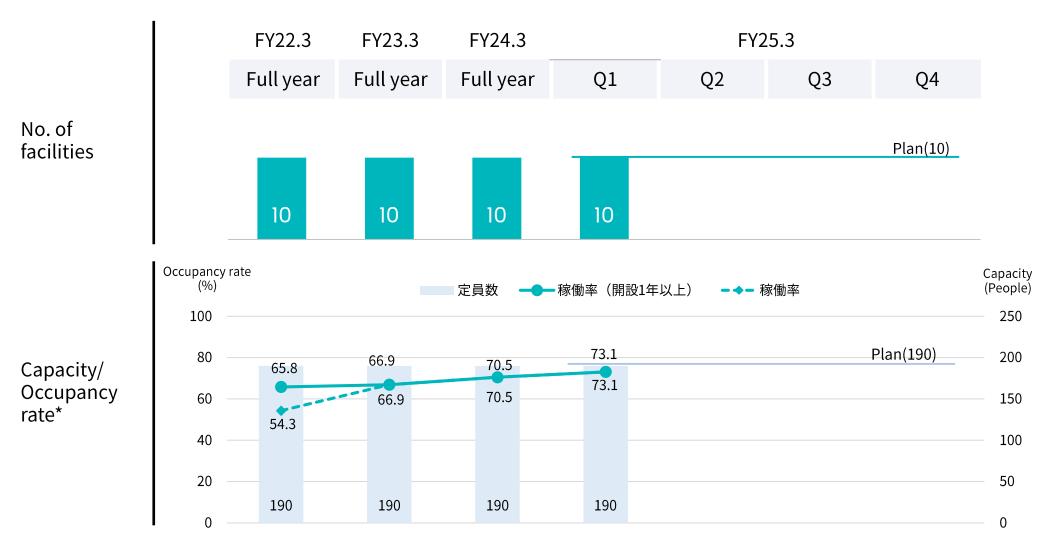
Sum of residents of each facility at end of each month

Sum of capacity of each facility 28



Disabilities support: Type B working support facilities

✓ The occupancy rate for existing facilities are improving as same level as before COVID-19 outbreak



<sup>\*</sup>Occupancy rate is calculated at the end of each period using the formula to the right.

(For short-term admission for daily life care, the number of facility residents shall be the average number of users obtained by dividing the total number of users by business days.)

\*Occupancy rate is calculated at the end of each period using the formula to the right.

Occupancy rate = 

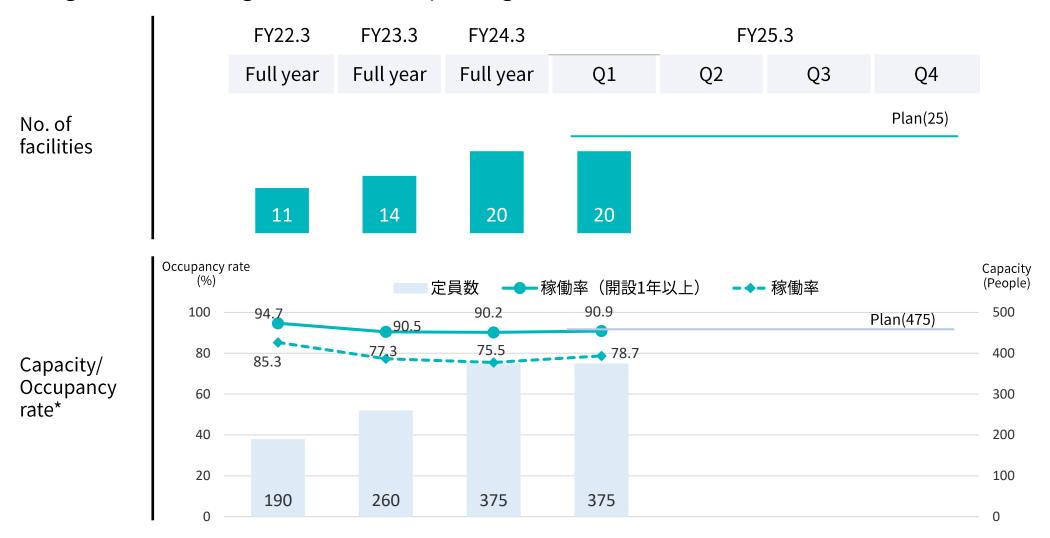
Sum of residents of each facility at end of each month

Sum of capacity of each facility 29



Disabilities support: Group homes

✓ The occupancy rate is going down due to continuous new development, however the figures for existing facilities are improving



<sup>\*</sup>Occupancy rate is calculated at the end of each period using the formula to the right.

(For short-term admission for daily life care, the number of facility residents shall be the average number of users obtained by dividing the total number of users by business days.)

Sum of residents of each facility at end of each month

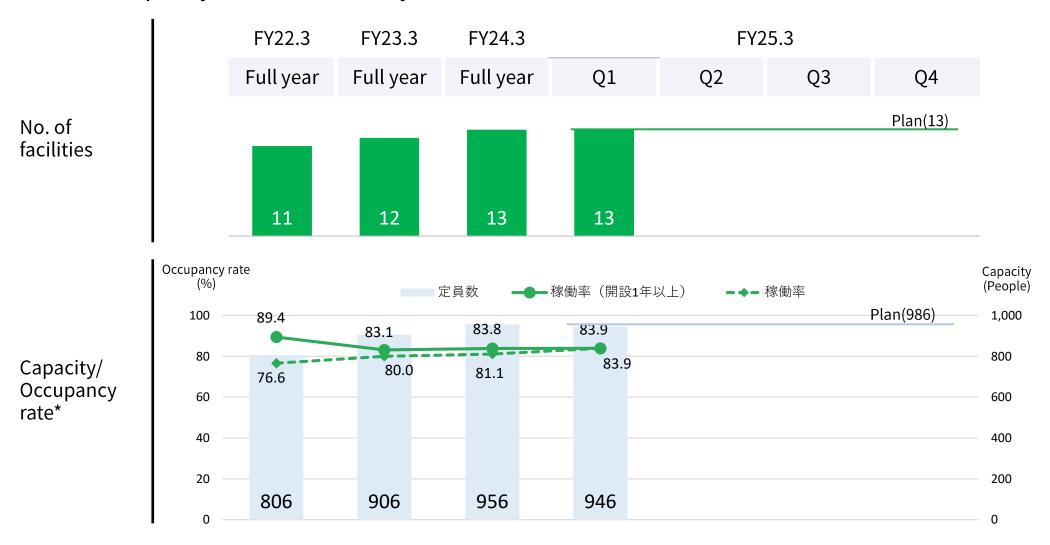
Occupancy rate = Sum of residents of each facility at end of each month

Sum of capacity of each facility 30



Childcare: Approved childcare facilities

 Occupancy of the entire facilities is steadily on an upward trend. Will aim to improve the occupancy rate continuously



<sup>\*</sup>Occupancy rate is calculated at the end of each period using the formula to the right.

(For short-term admission for daily life care, the number of facility residents shall be the average number of users obtained by dividing the total number of users by business days.)

\*Occupancy rate is calculated at the end of each period using the formula to the right.

Occupancy rate = 

Sum of residents of each facility at end of each month

Sum of capacity of each facility 31



# Facility Development Status & Plan

Plans for this fiscal year are on track for every sector

### Elderly care



### Residential care

- Opened 1 facility in 1Q
- Confirmed another 2 facilities in Q2 and Q3, will achieve the plan



### Group home

Opened 1 facility, achieved the plan

### Disabilities support



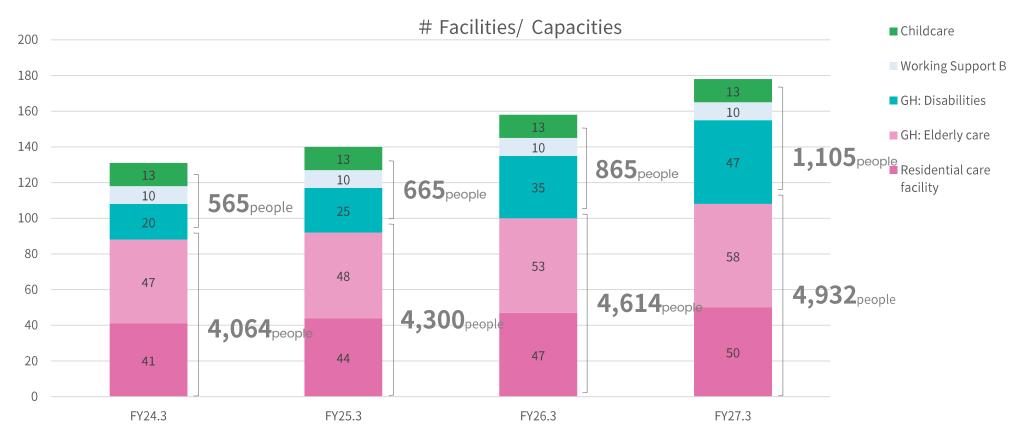
### Group home

Will Open 5 facilities Q2 onwards and achieve the plan

|                                | FY24.3     | FY24.3 / ACT |            | FY25.3 / PLN |            | FY26.3 / PLN |            | FY27.3 / PLN |  |
|--------------------------------|------------|--------------|------------|--------------|------------|--------------|------------|--------------|--|
|                                | Facilities | Capacity     | Facilities | Capacity     | Facilities | Capacity     | Facilities | Capacity     |  |
| Elderly care                   | 15         | 561          | 4          | 236          | 8          | 314          | 8          | 318          |  |
| Residential care<br>facilities | 5          | 372          | 3          | 209          | 3          | 197          | 3          | 210          |  |
| Group home                     | 10         | 189          | 1          | 27           | 5          | 117          | 5          | 108          |  |
| Disabilities support           | 6          | 110          | 5          | 100          | 10         | 200          | 7          | 318          |  |
| Group home                     | 6          | 110          | 5          | 100          | 10         | 200          | 7          | 318          |  |
| Type B working support         | 0          | 0            | 0          | 0            | 0          | 0            | 0          | 0            |  |
| Childcare                      | 1          | 80           | 0          | 0            | 0          | 0            | 0          | 0            |  |
| Approved facilities            | 1          | 80           | 0          | 0            | 0          | 0            | 0          | 0            |  |

# Development Plan

- ✓ Elderly care: Add 20 facilities with 868 capacities by the end of FY27.3, +22. 7%(vs FY24.3)
- ✓ Disabilities support: Add 27 facilities with 540 capacities by the end of FY27.3, +90.0%(vs FY24.3)
- Child care: No plan for new development, focus on improving programs and raising eNPS





# Development Status and Plans for FY25.3 and Thereafter

Already Opened

| Business<br>domain      | Facility type     | Facility name                | Location                     | Opening      | Capacity | Ref.                          |
|-------------------------|-------------------|------------------------------|------------------------------|--------------|----------|-------------------------------|
| Elderly<br>care         | Group homes       | Livrary Yokohama Maruyama    | Yokohama City,<br>Kanagawa   | April 2024   | 27       | Group home with dementia care |
|                         | Residential care  | Livrary Asaka                | Niiza city, Saitama          | June 2024    | 68       | Group home with dementia care |
|                         | Group homes       | Livrary Kobe-Maya            | Kobe City, Hyogo             | July 2024    | 27       | Group home with dementia care |
|                         | Residential care  | Livrary logi                 | Suginami Ward, Tokyo         | July 2024    | 71       | Residential elderly care      |
|                         | Residential care  | Livrary Matsudo Kamihongo    | Matsudo city, Chiba          | October 2024 | 70       | Serviced residential care     |
|                         | Residential care  | Livrary Setagaya Fukasawa    | Setagaya ward, Tokyo         | April 2025   | 65       | Serviced residential care     |
|                         | Residential care  | Livrary Simousa Nakayama     | Ichikawa city, Chiba         | August 2025  | 71       | Serviced residential care     |
| Disabilities<br>Support | Group homes, etc  | Sunny Spot Fuchinobe 3 I     | Sagamihara City,<br>Kanagawa | September-24 | 20       | For Disabled                  |
|                         | Group homes, etc  | Sunny Spot Kamihongo         | Matsudo cisty, Chiba         | October 2024 | 20       | For Disabled                  |
|                         | Group homes, etc  | Sunny Spot Shimousa Nakayama | Ichikawa city, Chiba         | March-25     | 20       | For Disabled                  |
|                         | Group homes, etc  | Sunny Spot Hashimoto II      | Sagamihara City,<br>Kanagawa | March-25     | 20       | For Disabled                  |
|                         | Group homes, etc. | Sunny Spot Fuchinobe 3 II    | Sagamihara City,<br>Kanagawa | September-25 | 20       | For Disabled                  |



# Mid-Term Business Plan

(Reference: Announced on May 14<sup>th,</sup> 2024)



## Medium-term Business Plan Balance sheet

✓ In order to establish a system where we can repay borrowings at any desired timing, considering the possibility of interest rate hikes, we are accelerating the accumulation of profits, aiming for the total amount of land, buildings, and current deposits to exceed the amount of borrowings

✓ Since the planned S&LB was not implemented, the equity ratio has not reached the level assumption

(Millions of yen)

|                                  | FY23.3            |        |                 | FY24.3            |                 |                 | FY25.3            |                 |                 | FY26.3            |                 |                |
|----------------------------------|-------------------|--------|-----------------|-------------------|-----------------|-----------------|-------------------|-----------------|-----------------|-------------------|-----------------|----------------|
|                                  | Plan<br>(2022.08) | Act    | Difference      | Plan<br>(2022.08) | Updated<br>Plan | Difference      | Plan<br>(2022.08) | Updated<br>Plan | Difference      | Plan<br>(2022.08) | Updated<br>Plan | Differenc<br>e |
| Current assets                   | 4,351             | 3,256  | △ <b>1,</b> 095 | 6,190             | 4,117           | △ <b>2,073</b>  | 8,006             | 5,369           | △ <b>2,637</b>  | -                 | 6,452           | -              |
| (Cash and deposits)              | 3,006             | 1,128  | △ <b>1,</b> 878 | 4,651             | 952             | △ 3,699         | 5,754             | 2,281           | △ 3,473         | -                 | 3,211           | -              |
| Non-current assets               | 7,139             | 7,933  | 794             | 6,919             | 8,128           | 1,209           | 6,565             | 8,072           | 1,507           | -                 | 7,931           | -              |
| (Land and buildings, etc.)       | 2,780             | 4,334  | 1,554           | 2,600             | 2,796           | 196             | 2,433             | 2,813           | 380             | -                 | 2,864           | -              |
| Total assets                     | 11,746            | 11,189 | △ <b>557</b>    | 13,332            | 12,245          | △ <b>1,</b> 087 | 14,928            | 13,441          | △ <b>1,487</b>  | -                 | 14,383          | -              |
| Current liabilities              | 2,579             | 3,020  | 441             | 2,920             | 4,353           | 1,433           | 3,051             | 4,975           | 1,924           | -                 | 5,108           | -              |
| Non-current liabilities          | 7,029             | 6,506  | △ 523           | 7,302             | 5,803           | △ <b>1,499</b>  | 7,349             | 5,260           | △ <b>2,</b> 089 | -                 | 4,661           | -              |
| Total liabilities                | 9,608             | 9,526  | △82             | 10,222            | 10,156          | △ 66            | 10,399            | 10,235          | △ 164           | -                 | 9,768           | -              |
| Net assets                       | 2,138             | 1,662  | △ <b>47</b> 6   | 3,109             | 2,089           | △ <b>1,</b> 020 | 4,529             | 3,206           | △ <b>1,323</b>  | _                 | 4,615           | -              |
| Total liabilities and net assets | 11,746            | 11,189 | △ 557           | 13,332            | 12,245          | △ <b>1,</b> 087 | 14,928            | 13,441          | △ <b>1,487</b>  | -                 | 14,383          | -              |
|                                  |                   |        |                 |                   |                 |                 |                   |                 |                 |                   |                 |                |
| Equity ratio                     | 18.2%             | 14.6%  | △3.6%           | 23.3%             | 17.1%           | △6.2%           | 30.3%             | 23.9%           | △6.5%           | -                 | 32.1%           | -              |
| Borrowings, etc.                 | 5,911             | 5,369  | △ 542           | 6,321             | 4,364           | △ <b>1,957</b>  | 6,356             | 3,518           | △ <b>2,838</b>  | -                 | 2,885           | -              |

Original plan: Medium term Business plan announced in May 2023

# Medium-term Business Plan PROFIT AND LOSS STATEMENT

- ✓ The main reasons for the operating profit decline in FY24.3 were lower occupancy rates in existing businesses due to the leaving of incoming personnel from other industries under COVID-19, higher personnel recruitment costs and delays in improving the occupancy rates of some new large facilities; These factors had largely recovered by March 2024
- ✓ In FY25.3, non-operating profit previously generated by price increases and receipt of subsidies for Corona support will be significantly reduced. Price pass-on is planned, but not foreseen in the plan
- There is a possibility of an increase in operating income following the revision of remuneration, but this has also not been included into the plan
- ✓ The increase in utility costs is assumed to be +50% compared to FY24.3 results, and has been factored in quite conservatively

✓ The rise in foodstuff costs is expected to be offset by a price pass-on, but has been factored in as a buffer of +5% in FY25.3

(Millions of yen)

|   | FY23.3            |       |            | FY24.3            |                 |            | FY25.3            |                 |             | FY26.3            |                 |            |
|---|-------------------|-------|------------|-------------------|-----------------|------------|-------------------|-----------------|-------------|-------------------|-----------------|------------|
|   | Plan<br>(2022.08) | Act   | Difference | Plan<br>(2022.08) | Updated<br>Plan | Difference | Plan<br>(2022.08) | Updated<br>Plan | Difference  | Plan<br>(2022.08) | Updated<br>Plan | Difference |
| Net sales                               | 16,928            | 16662 | △ 266      | 20,337            | 18,965          | △ 1372     | 23,871            | 21,496          | △ 2375      | -                 | 23,660          | -          |
| Operating profit                        | 246               | △81   | △ 327      | 1,332             | 503             | △ 829      | 2,037             | 1,566           | <b>△471</b> | -                 | 2,041           | -          |
| %                                       | 1.5%              | △ 0   | _          | 6.5%              | 2.7%            | _          | 8.5%              | 7.3%            | _           | -                 | 8.6%            | -          |
| Ordinary profit                         | 266               | 197   | △ 69       | 1,379             | 461             | △ 918      | 2,032             | 1,571           | △ 461       | -                 | 2,034           | -          |
| %                                       | 1.6%              | 0     | -          | 6.8%              | 2.3%            | -          | 8.5%              | 7.3%            | -           | -                 | 8.6%            | -          |
| Profit before income taxes              | 266               | 258   | △8         | 1,379             | 461             | △ 918      | 2,032             | 1,562           | △ 470       | -                 | 2,034           | -          |
| %                                       | 1.6%              | 0     | -          | 6.8%              | 2.3%            | -          | 8.5%              | 7.3%            | -           | -                 | 8.6%            | -          |
| Profit attributable to owners of parent | 182               | 189   | 7          | 971               | 357             | △ 614      | 1,420             | 1,117           | △ 303       | -                 | 1,408           | -          |
| %                                       | 1.1%              | 0     | _          | 4.8%              | 1.8%            | -          | 5.9%              | 5.2%            | _           | -                 | 6.0%            | -          |



## Initiatives on SDGs/ESG



### Our Value Creation Process

### **Human capital**

Skilled staff with experiences

### Financial capital

Stable financial foundation

### Social relation capital

Investment for growth

### Intellectual capital

Sound facility operation techniques Investment in cutting-edge technologies

### Make operations profitable

Stabilize facility operations in a generate stable revenue.

MPUT

year since opening as a target to

#### Identify issues in social welfare

Identify issues for which we can contribute as a private-sector company in establishing a foundation for a sustainable social security system.

### Facility development

Promote development through the two pillars of in-house development and M&As, based on our development rationale.

### Create services

Create services in a sustainable approach to solve issues

## Sustainability Initiatives

"Creating a society where everyone can play an active role" Create a sustainable society and achieve continuous business growth

3

Amid various social issues becoming increasingly serious, companies are required to address SDGs, a globally common theme for realizing a peaceful, prosperous and sustainable society. The Company has identified six themes as its materialities, under the concept of "creating a society where everyone can play an active role." We aim to construct a sustainable social security system from the private sector by considering social welfare in terms of productivity, capital and labor force.

Realize a society where a variety of people can play an active role

> We will construct a solid and secure social welfare system as we aim to realize a society where everyone can

Contribute to the social 5 security policy through our services

Contribute to the global

environment

Realize healthy and secured lives

Contribute to sustainable urbanization

play an active role

Construct a resilient management base

6



## Sustainability Initiatives

Realize a society where a variety of people can play an active role











- 1. Maximize opportunities for people to work through provision of elderly care, childcare and disabilities support services
- 2. Create education opportunities to develop human resources driving growth
- 3. Promote diversity and inclusion of employees and users

### Realize healthy and secured lives







- 1. Provide social welfare facilities that enable everyone to use them easily and maintain and improve their living standards
- 2. Provide social welfare facilities to prevent people from leaving jobs for the purpose of elderly care or childcare of their families

### Contribute to sustainable urbanization





- 1. Develop facilities in line with the "Compact City" concept
- 2. Enhance productivity by realizing an advanced work environment

### Contribute to the global environment







- 1. Realize a prosperous society through popularization of clean energy
- 2. Recycle water at owned facilities

### Contribute to the social security policy through our services









- 1. Build sustainable social security infrastructures
- 2. Improve the working conditions through achieving an advanced workplace environment

### Construct a resilient management base

















- 1. Secure solid corporate governance
- 2. Promote continuous business enhancement
- 3. Improve employees' well-being



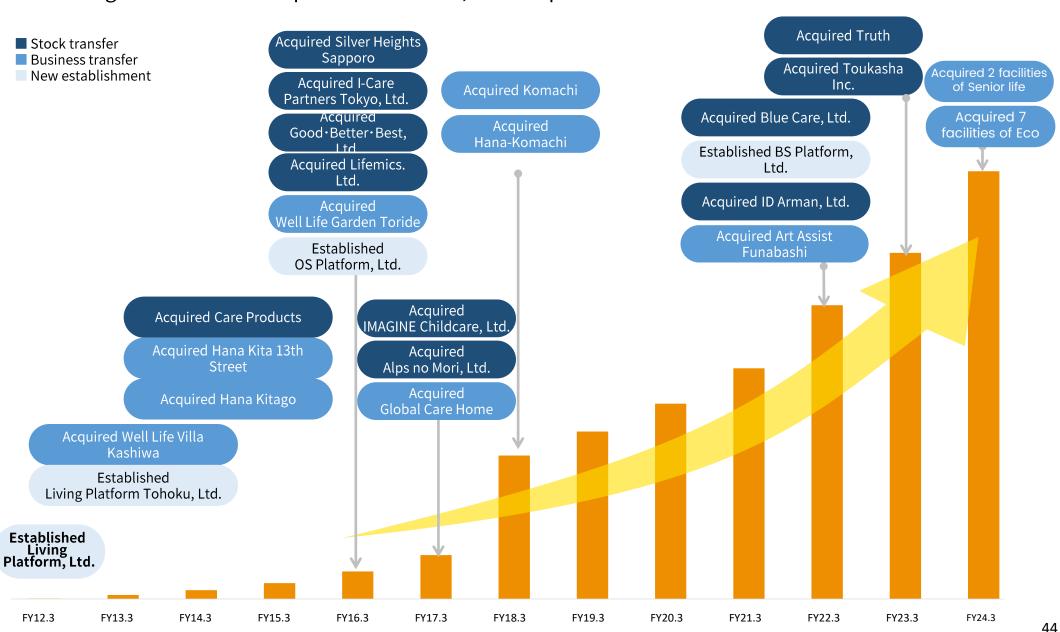
# **Company Profile**



| Name                   | Living Platform, Ltd.  |  |  |  |  |  |  |
|------------------------|--|--|--|--|--|--|--|
| Officers               | CEO  | Hirofumi KANEKO                              |  |  |  |  |  |
|                        | Board Director   | Ryusuke HAYASHI                              |  |  |  |  |  |
|                        | Outside Board Director   | Hiroaki TANAKA, attorney                     |  |  |  |  |  |
|                        | Outside Board Director   | Kenji KAWAE, certified public accountant     |  |  |  |  |  |
|                        | Outside Board Director   | Yoshiaki HIRAO                               |  |  |  |  |  |
|                        | Auditor  | Mitsuhiro GOTOH, certified public accountant |  |  |  |  |  |
|                        | Outside Auditor  | Hidetsugu KATAKURA, attorney                 |  |  |  |  |  |
|                        | Outside Auditor  | Rina SUMINO, certified public accountant     |  |  |  |  |  |
| Established            | June 28, 2011  |  |  |  |  |  |  |
| Listed                 | March 17, 2020 (Tokyo Stock Exchange Mothers market (currently Growth market)) Securities code: 7091 |  |  |  |  |  |  |
| Number of<br>Employees | 3,258 (including part-time workers)  |  |  |  |  |  |  |
| Group Companies        | Silver Heights Sapporo   | Living Platform Care                         |  |  |  |  |  |
| •                      | OS Platform  | Challenge Platform                           |  |  |  |  |  |
|                        | Nursery Platform   | BS Platform                                  |  |  |  |  |  |
|                        | Truth  | Blue Care                                    |  |  |  |  |  |
|                        |  | ID Arman (as of July 1, 2024                 |  |  |  |  |  |

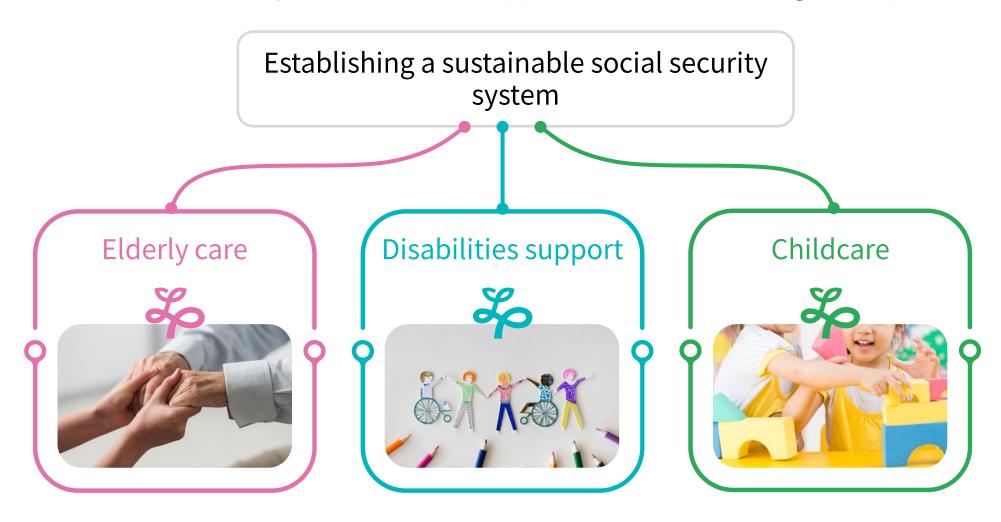
## Expansion through Proactive M&As

Through in-house development and M&As, have expanded sales



## **&** Business Domains

With the corporate philosophy of "establishing a sustainable social security system," Living Platform, Ltd. as a private-sector company offers facilities and services to promote the three pillars of elderly care, disabilities support and childcare throughout Japan.



## Major Business Domains

## Sp

### Elderly care

Focus on facility care services that are efficient and advantageous for hiring staff

### Facility care

Care and cure

Healthcare facilities for the elderly (Roken)

Residential intensive-care facilities (Tokuyo)

Group homes for the elderly

Residential care facilities\*1

Others

### Home care\*2

Visiting care
Visiting nursing

Support for bathing

Support for rehabilitation

Regular and on-demand visiting

care and nursing

Day care at home

Day care at facilities

**Others** 

### Our business domains

- \*1 Residential care facilities are divided into "specified facilities (with care)" and "serviced care residences/assisted living residences." "Serviced care residences/assisted living residences" include part of the services of visiting care, visiting nursing, regular and on-demand visiting care and nursing, and home care support.
- \*2 Home care conducted by the Company is offered at residential care facilities, which are thus care facilities in practice.

## Major Business Domains

## Disabilities support

Focus on less competitive areas of "living support" and "working support at the initial stage"

### Visiting care

Daily assistance at home
Intensive daily assistance at home
Outing assistance for the blind
Outing assistance for the disabled
Others

### Facility care

Assistance at facilities

### Daytime assistance

Living assistance
Others

## Training and working support

Functional training
Life training
Working support at companies
Type A working support
Type B working support

Support for continuous working

### Living support

Home assistance

**Group home** 

Our business domains





### Childcare

Operate approved childcare facilities and private in-house childcare facilities that offer services for sick children

### Entire municipalities

Facility service

Approved childcare facilities

Kindergartens
Certified child facilities

Communitybased service Small-scale childcare
Homelike childcare
Visiting childcare
In-house childcare

Government-led

Private in-house childcare

Others

Our business domains

## Disclaimer and Disclosure Policy

This document contains forward-looking statements, expectations, judgement, plans and strategies for the future.

These statements include such risks and uncertainty factors as fluctuations in business demand, fluctuations in business development schedules, changes in various systems, changes in the guidelines by municipalities, and performance of affiliate companies.

These statements should not be construed as a guarantee of achieving future results, either. Note that actual operating results may differ in substance from the Company's current expectations.

Such a difference may be caused by a number of factors and risks. Please refer to the descriptions on such factors and risks presented in the Company's continuous disclosure and timely disclosure materials.