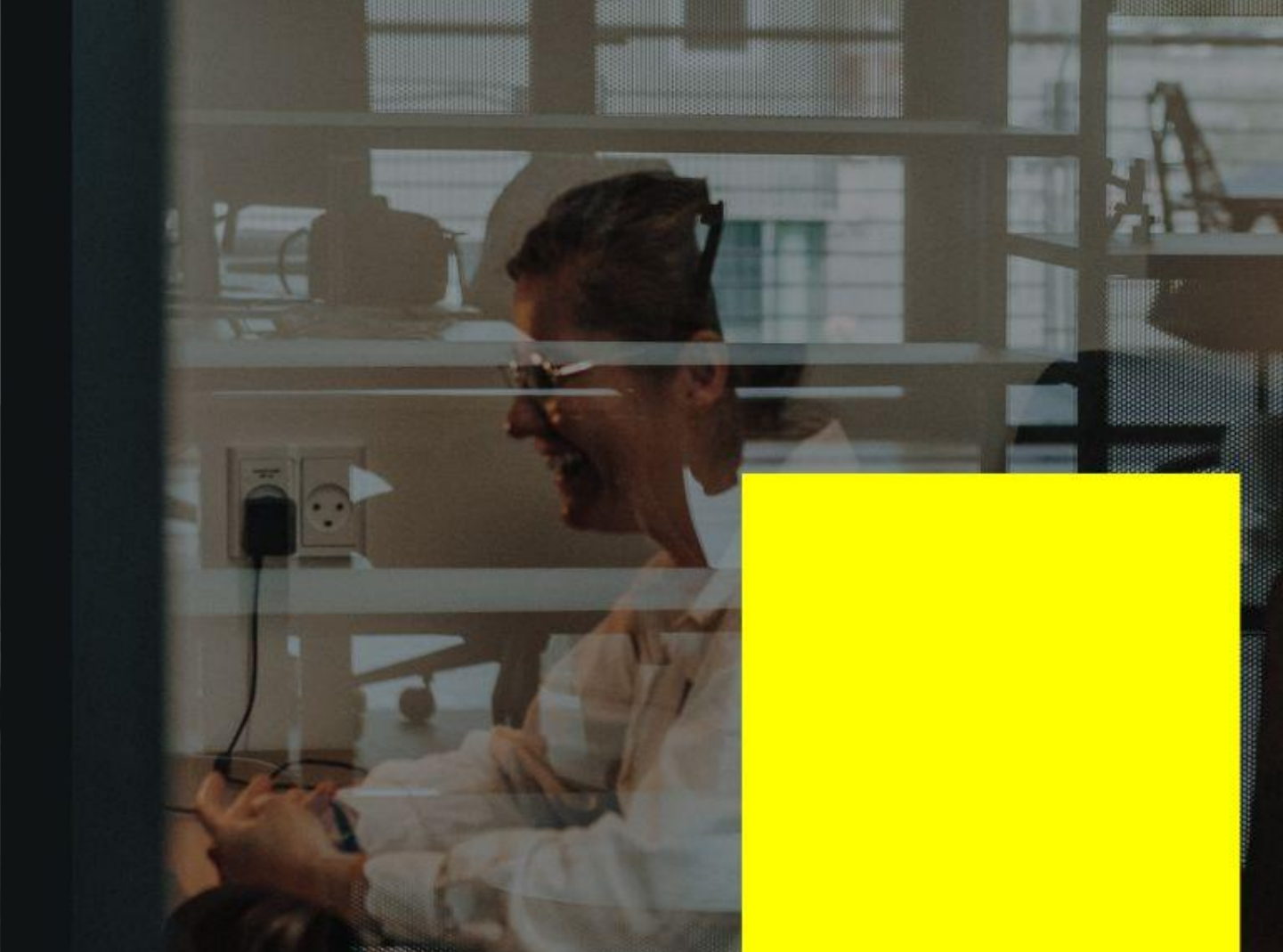




**Monstarlab ::  
FY2024 Q1 Investor Presentation Material**



**Monstarlab Holdings, Inc (Securities Code: 5255)**

May 15, 2024





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- 1. Growth Strategy**
- 2. FY2024 Q1 Results**
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# Future Growth Strategies: Driving growth through three initiatives

**3** Strengthen competitiveness by leveraging investments and alliances

- Leverage investments/partnerships and enhance knowledge and technology to differentiate from competitors
- Reinforce sales capabilities by leveraging customer networks of invested/partnered companies

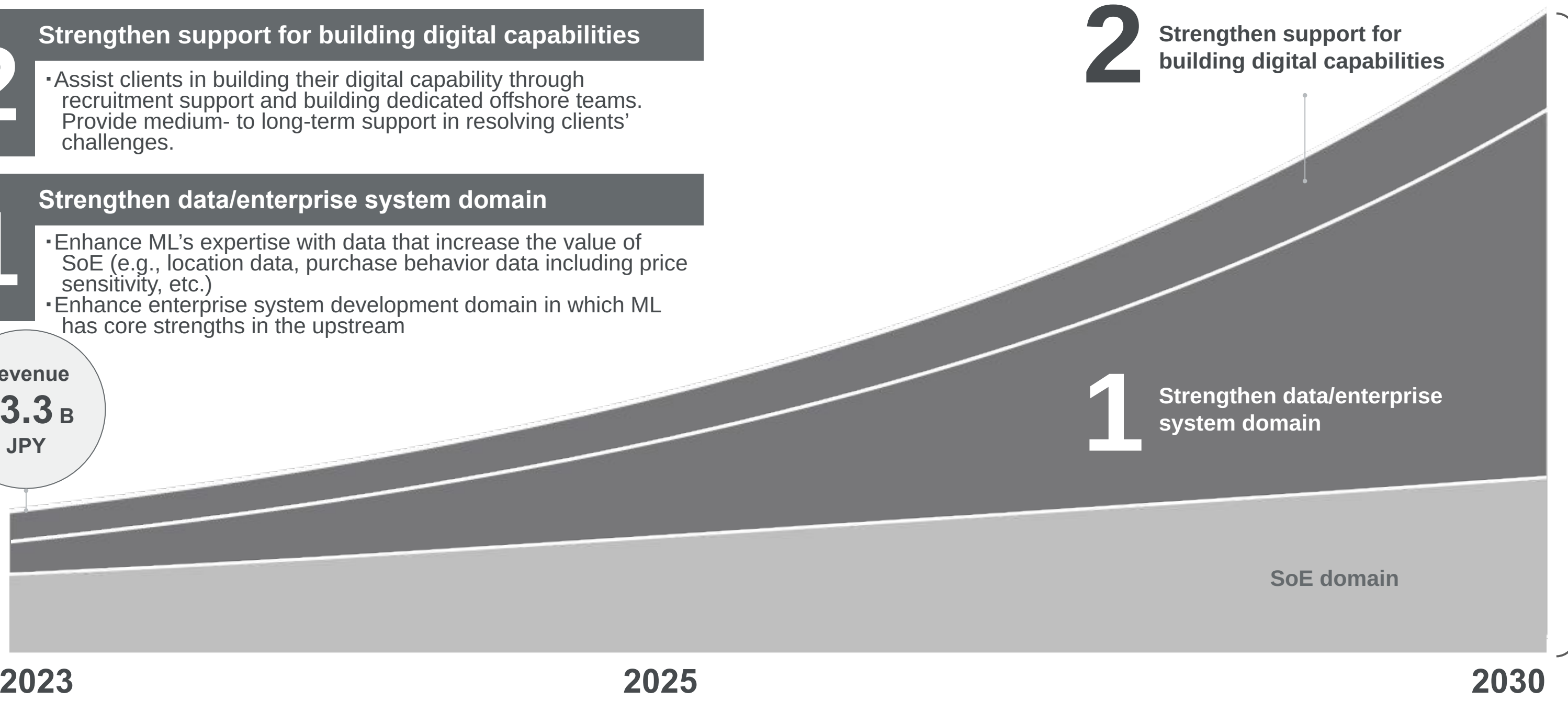
**2** Strengthen support for building digital capabilities

- Assist clients in building their digital capability through recruitment support and building dedicated offshore teams. Provide medium- to long-term support in resolving clients' challenges.

**1** Strengthen data/enterprise system domain

- Enhance ML's expertise with data that increase the value of SoE (e.g., location data, purchase behavior data including price sensitivity, etc.)
- Enhance enterprise system development domain in which ML has core strengths in the upstream

Revenue  
**13.3 B**  
JPY



**3**  
competitiveness by leveraging investments and alliances

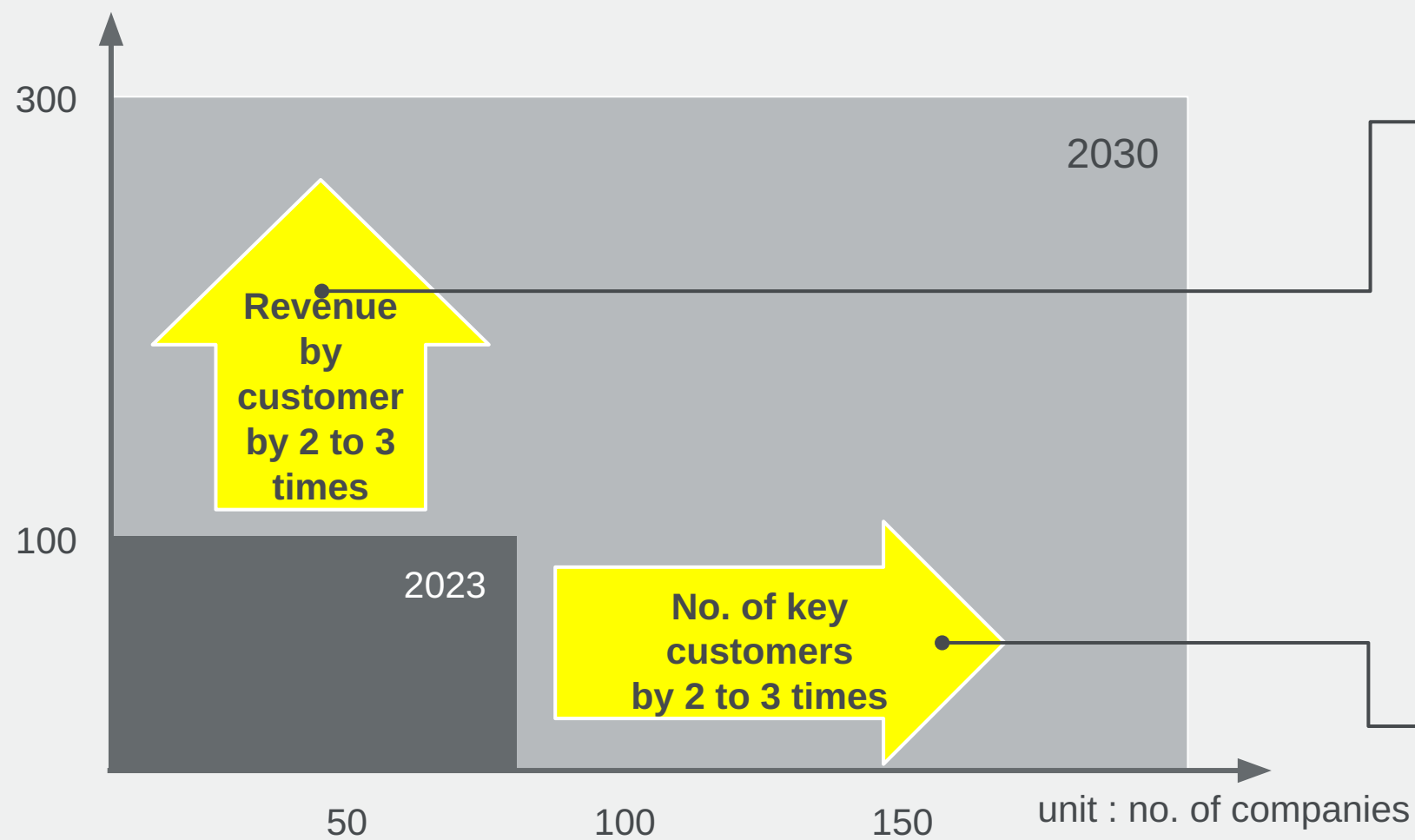
∴

SoE domain: System development areas tied to innovation and revenue growth

Aim to expand the number of key customers and average revenue per key customer by 2 to 3 times through the three growth initiatives.

Average Revenue per Key Client

unit : million yen



**Number of key customers**  
(Clients with annual revenue of JPY 50M or above)

⋮

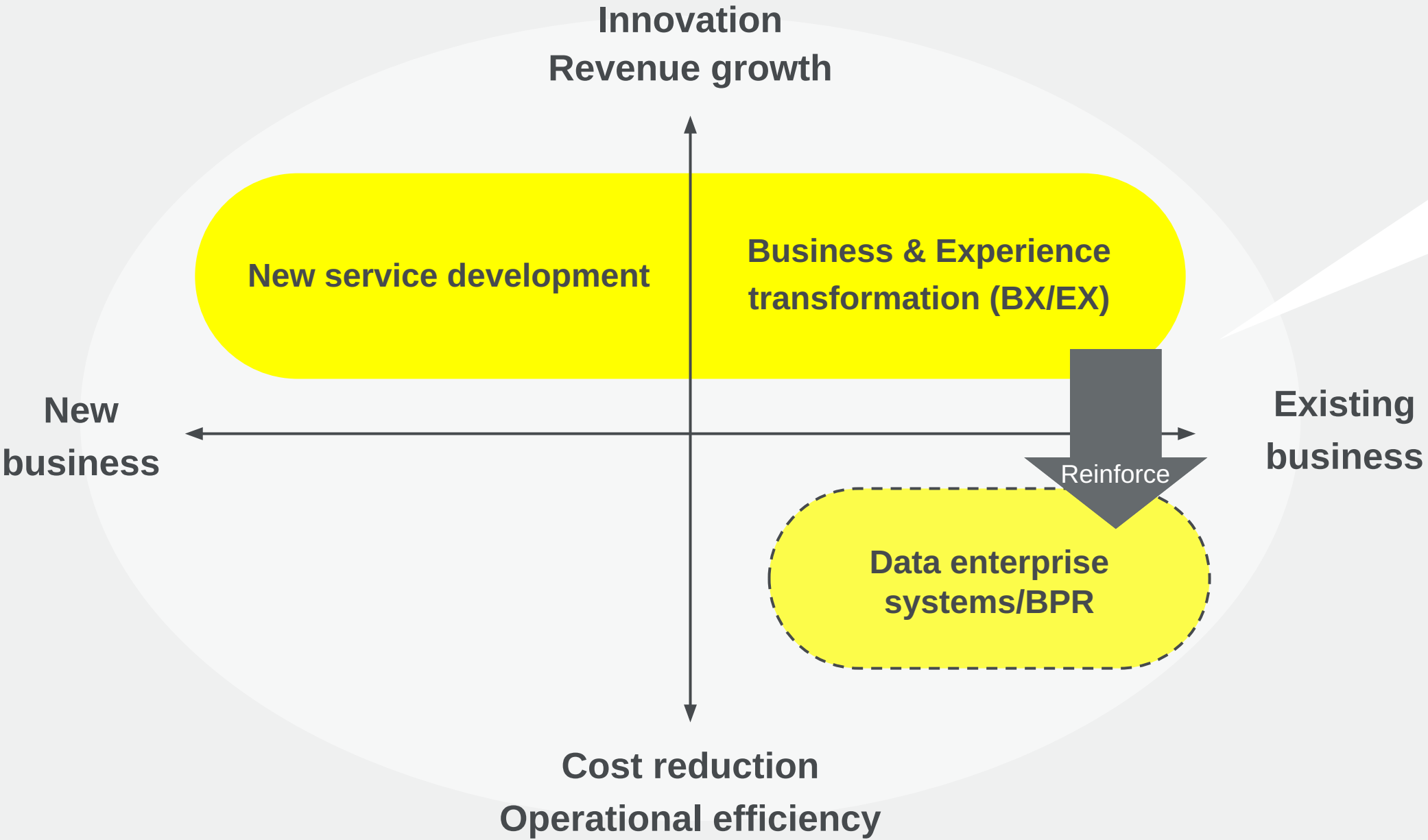
**Increase revenue per customer by reinforcing new areas**

- Development of unique solutions and securing in-house IT/DX (e.g., location-based information) to strengthen the data enterprise system domain, where demand for system renewal is expanding and the scale of projects is large.
- Enhancement of recruiting support and building dedicated offshore teams as a solution to the IT human resource shortage, which is expected to accelerate in the future.

**Leveraging external collaboration to expand the number of key customers**

- Strengthen client acquisition capabilities through capital and business alliances with companies possessing strong networks with major corporations and complementary relationships with ML's digital consulting services.
- Strengthen customer acquisition capabilities using proprietary location-based technology and recruitment support services as catalysts.

# Strengthen data enterprise domain in addition to our core strengths in "innovation" and "revenue growth" (SoE domain)



### Reinforce Data Analytics (SoI)

- Reinforce areas that increase the value of ML's expertise in SoE (location data, purchase behavior data including price sensitivity, etc.)

### Reinforce Platforms for Enterprise (SoR)

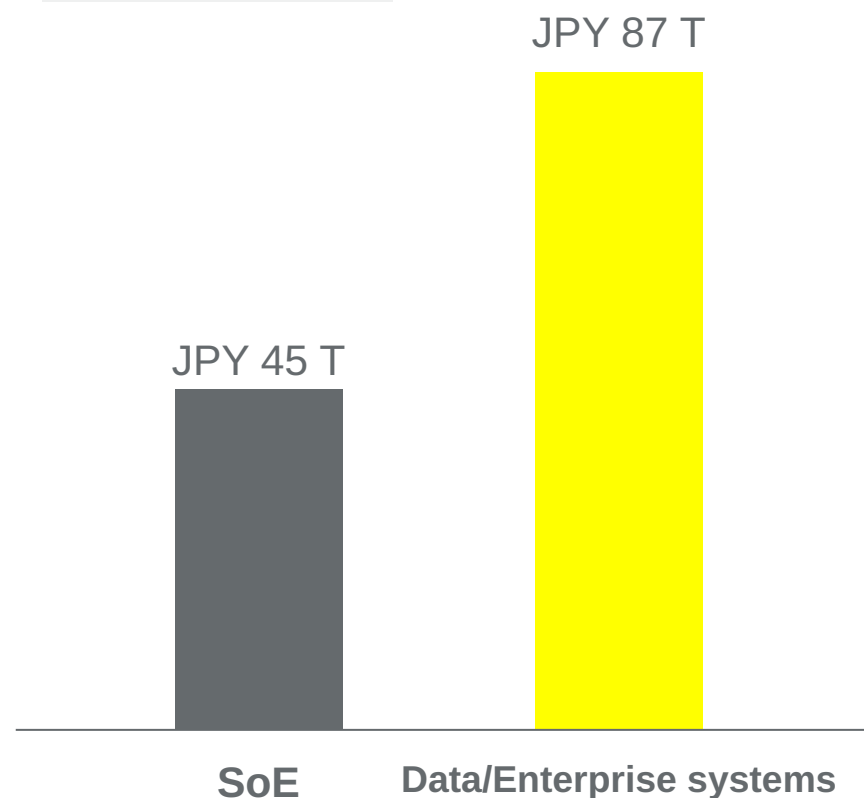
- Customized systems connected directly to business
  - Production control and SCM for manufacturing
  - SCM for retail
- Modernization of legacy systems leveraging generative AI



Data/enterprise system domain has a significant market size and a great demand for legacy system renewal. The large project sizes has the potential for revenue growth in the future.

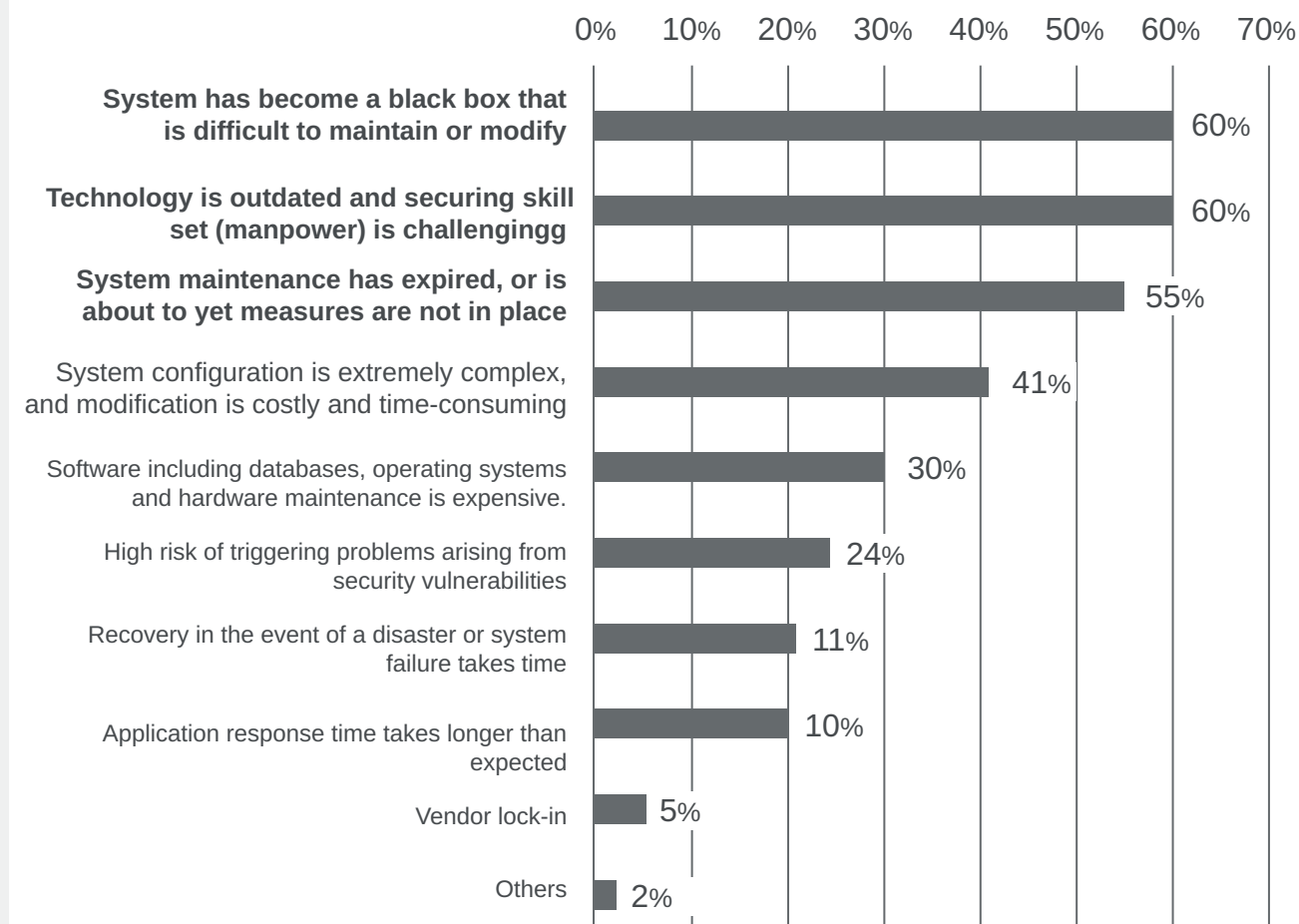
DX market size in the data/enterprise system domain is **about twice as large<sup>\*1</sup>** as in the SoE

DX market size (2023)



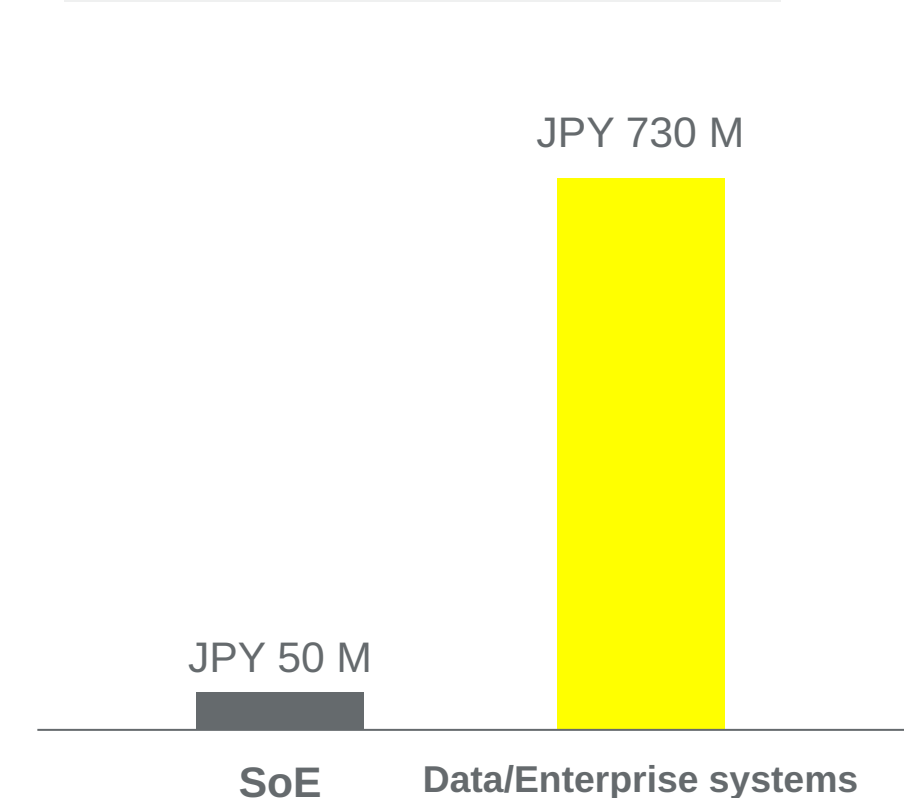
In the enterprise system area, the "2025 Digital Cliff<sup>\*2</sup>" issue has caused a **great demand for system renewal**

Challenges in mission-critical systems (top 3, n=524)<sup>\*3</sup>



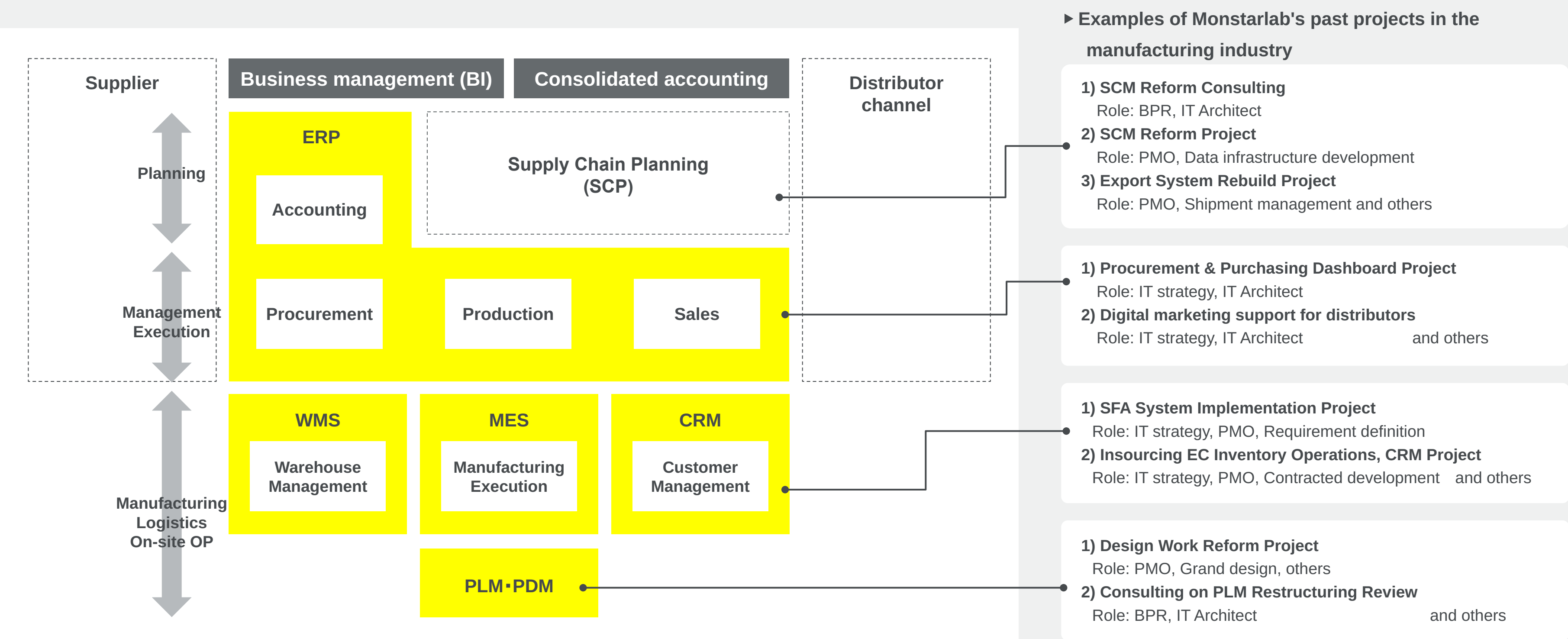
The scale of projects in the enterprise system domain is **about 15 times** the SoE

Revenue scale of new ML projects (2023)<sup>\*4</sup>



\*1: Calculated by Monstarlab. (Based on the figures published in the "Corporate IT Trends Survey Report 2022" by the Japan Users Association of Information Systems, which states that the target ratio of the value-up budget is 34.4% of the IT budget, the size of the DX market for revenue enhancement is calculated as 34.4% of the DX market). \*2: The issue of huge corporate losses after 2025, when black boxed systems will no longer be supported. Defined by METI's study group for digital transformation in 2018. \*3: PwC Survey on modernization efforts 2022 (n=524) \*4: Average revenue size of new projects in 2023 (excludes small-scale SoE projects of less than 10 million yen. (The data/enterprise domain has many projects that span multiple years, resulting in large-scale projects.)

Monstarlab has a wealth of experience in data and enterprise system consulting. Leveraging these achievements and expertise, we aim to capture development areas moving forward.





In 2023, Monstarlab independently developed "Code Rebuild AI," which utilizes generative AI to achieve modernization in the enterprise domain. This technology has already contributed to the acquisition of projects and will be actively utilized in the future.

“As the "2025 Digital Cliff" approaches, demand to **renew legacy system** grows

1

System maintenance has expired, or is about to yet measures are not in place

2

Technology is outdated and securing skill set (manpower) is challenging



Client

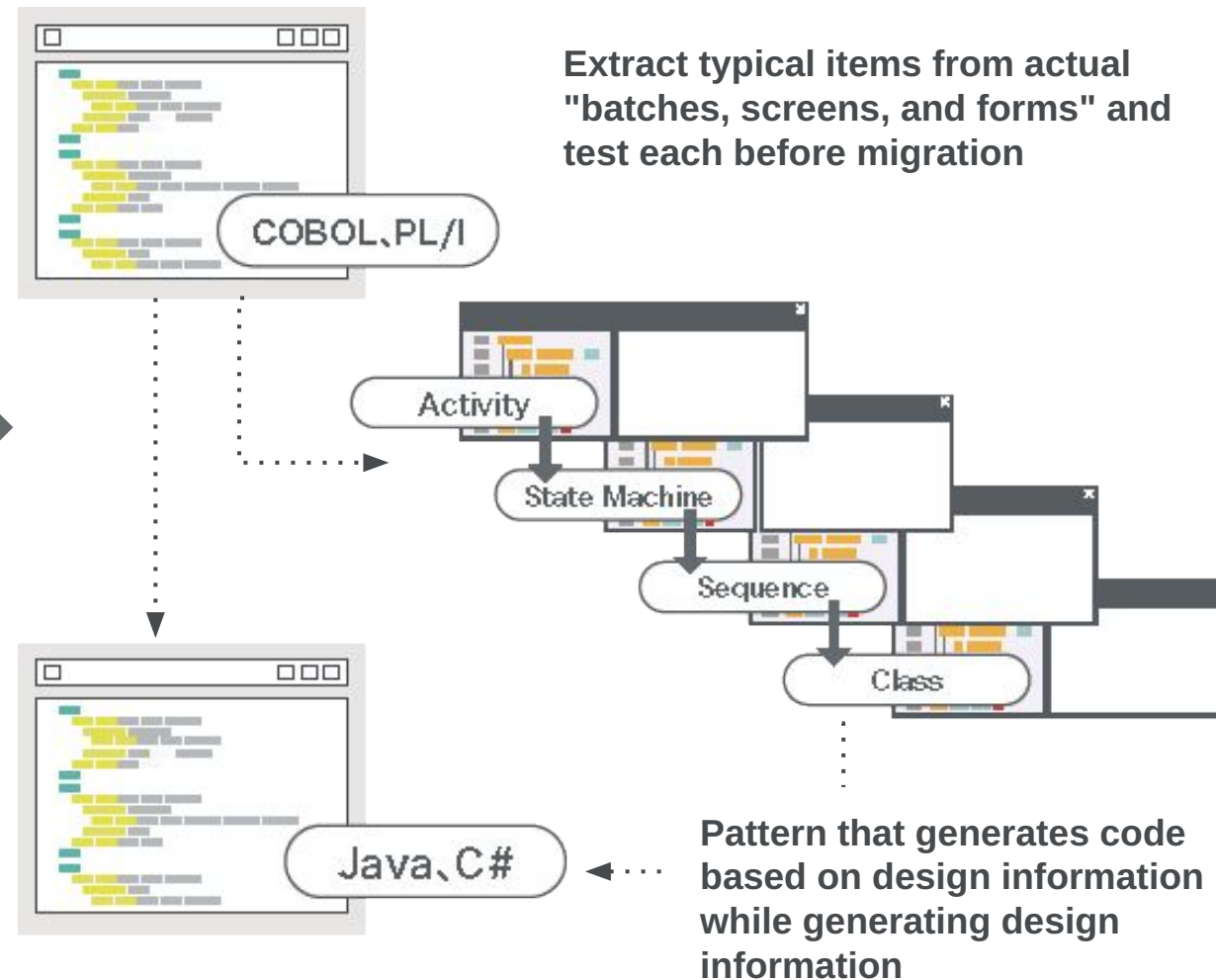
3

System configuration is extremely complex, and modification is costly and time-consuming

4

System has become a black box that is difficult to maintain or modify

**Development of "Code Rebuild AI"**  
a modernization tool utilizing **generative AI**

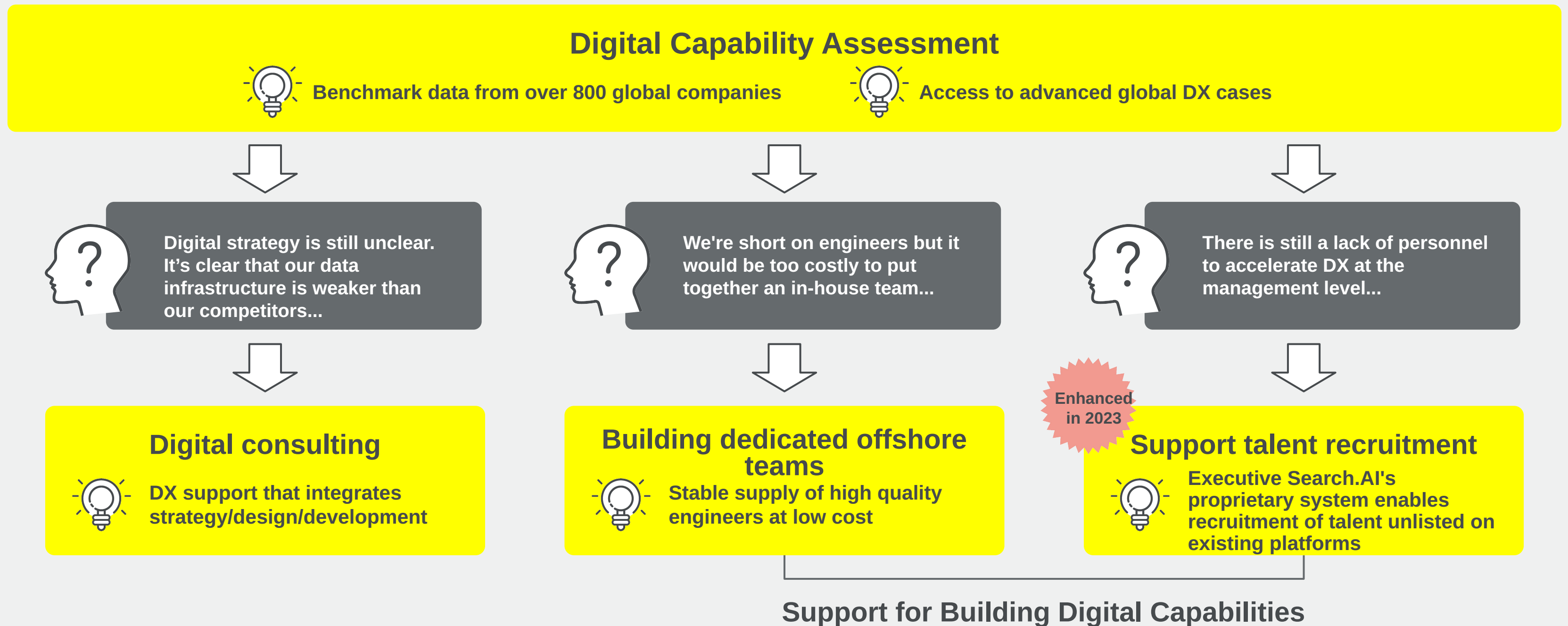


The feasibility of legacy system modernization can be verified in as little as two months.

To be used as a tool for subsequent development projects

Combining talent recruitment support enhanced in 2023, and our expertise in building dedicated offshore teams, we will provide comprehensive "support for building digital capabilities."

 ML's service  ML's strength



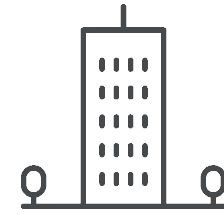
The proprietary system of Executive Search AI, which became a subsidiary in October 2023, enables search for talent unfound on job search platforms. Supporting DX promotion from clients' recruiting perspectives.

### General talent search firms

Most often, recruiting platforms are used to search for talent



Agent



Client

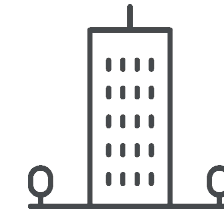
Social media specialized in business

Recruiting sites for specialists and candidates with managerial experience

Low incentive for clients to utilize agents due to the use of the same platform

### ExecutiveSearch.AI

Utilizing an independently developed direct recruiting system enables direct recruitment of candidates without using any recruiting platforms



Client

ExecutiveSearch.AI

Social media specialized in business

Recruiting sites for specialists and candidates with managerial experience

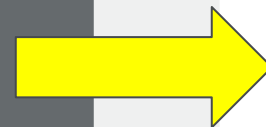
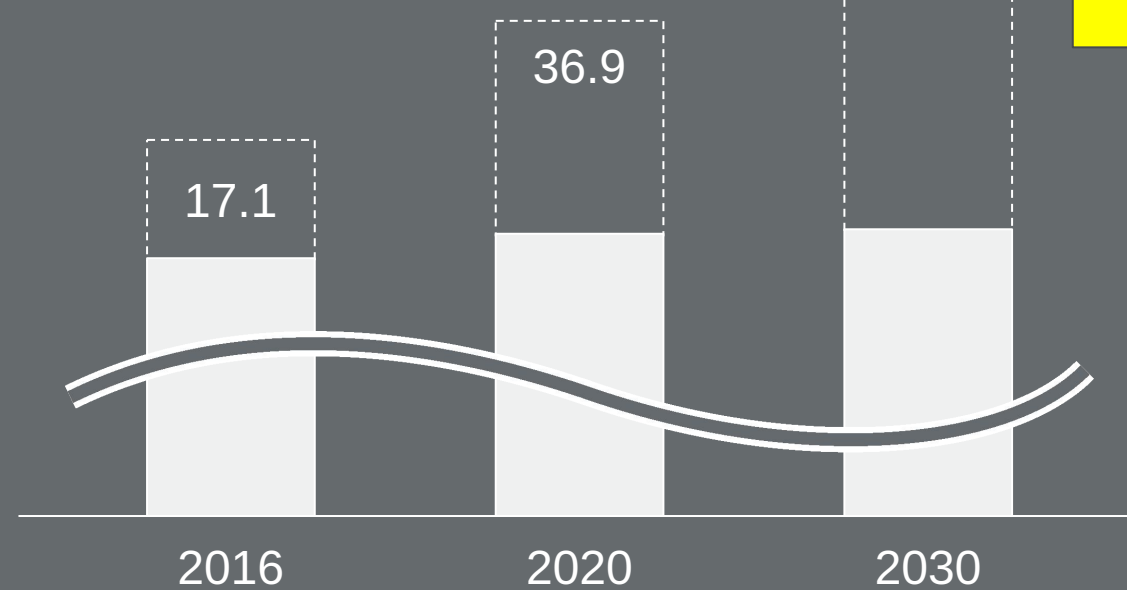
High appeal to clients due to the ability to reach talent outside search platforms

In May 2023, we invested in People Cloud, a recruitment firm for advanced IT professionals in Eastern Europe. We can now introduce overseas engineers to Japanese companies that are experiencing an accelerating shortage of IT personnel.

### Japan's IT Talent Shortage Will Surge in the Future

Number of IT talent shortage in 2030

**78.9** thousand Shortage



Recruit advanced IT engineers from Eastern Europe who wish to work in Japan, assist with relocation, and connect them with Japanese companies

 **People Cloud**

#### Strengths of People cloud

Unique database of advanced Eastern European IT professionals



A unique database of engineers built through direct recruiting using social media and an Eastern European network.

Candidates competent in Japanese language and Japanese training



30% of applicants from Eastern Europe have experience studying Japanese. In addition, 6 months of online Japanese language program is offered.

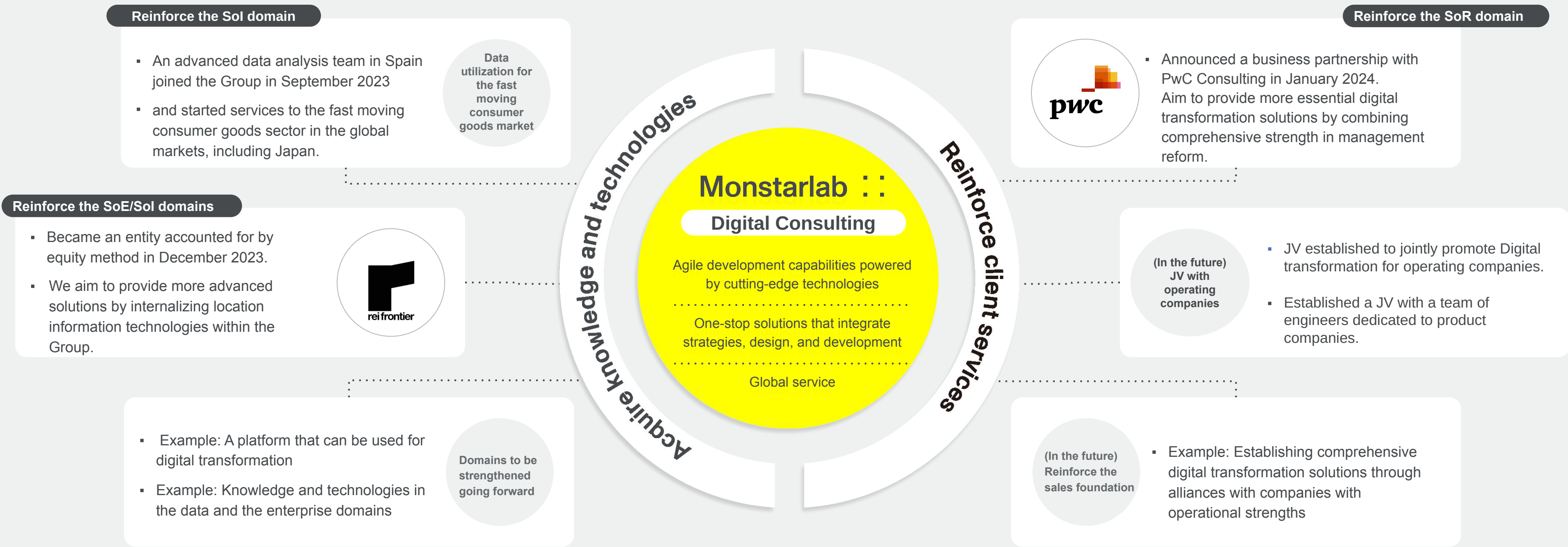
Mechanisms to increase foreign worker retention



Formed an Eastern European engineers' community in Izumo centered on SAMI. Collaborating to make Izumo the city of choice among engineers worldwide.



# From 2023 onwards, accelerate investments and partnerships to strengthen the knowledge, technology, and networks needed for building our competitive advantage



▪ ▪ Note: Sol means the data domain, and SoR means the enterprise system domain.

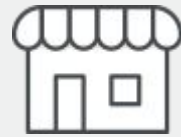
In December 2023, Rei Frontier joined Monstarlab group with their unique location-based technology. Strengthening data domain aligned with our growth strategy.



In December 2023, Monstarlab acquired shares of Ray Frontier, which provides services including AI location information analysis, system development, and consulting planning, and made it an equity-method affiliate. The company provides location information acquisition and analysis cultivated through the operation of its proprietary "SilentLog" activity recording application, which can be applied to a variety of use cases.

(Refer to the chart on the right)

▶Examples of potential use cases



| Retail·Food   | Transportation  | Tourism  | Healthcare  | Others   |
|---|---|--|---|--|
| Foot traffic measurement and persona analysis for commercial facilities | Utilize behavioral data to understand public transportation passenger demographics and dynamics | Visitor analysis of tourist facilities and store marketing in the surrounding area | Health management and promotion of exercise using mobility data                     | Office building demand assessment using human flow data                            |
| Push notifications tailored to visitor attributes and needs             | Resolving traffic congestion using human flow data  | Design efficient excursion routes using human flow data                            | Behavior management for medical and health conditions                               | Computing automobile insurance rates using mobility data                           |
| Evaluate store openings/closings using human flow data                  | Visualization of traffic accident hazards using location information                            | Promoting inbound consumption by utilizing human flow x purchase data              | Visualize hospital congestion and establish an efficient consultation environment   | Evacuation planning using human flow data  |
| Segmented ad distribution based on consumer mobility information        | Location based on-demand mobility services  | Segmented ad distribution using persona analysis                                   | Building infection control measures for the spread of viruses using human flow data | Provide location data to information banks   |
| Ad distribution using behavioral information                            | Understand and manage vehicle operation information using mobility data                         | Improving efficiency of airport navigation using location data                     |   | Provide location-based technology for major urban development such as smart cities |

Announced the business partnership with PwC Consulting, a comprehensive consulting firm in January 2024. Leveraging the strengths of both companies, we will reinforce our strategic complementary relationship to drive growth.

## Monstarlab ::

- Strengths in its **ability to design and develop** while incorporating the latest technologies with **agility**.
- Platform that enables **global delivery and implementation** through a network of group firms located in 19 countries and regions worldwide.



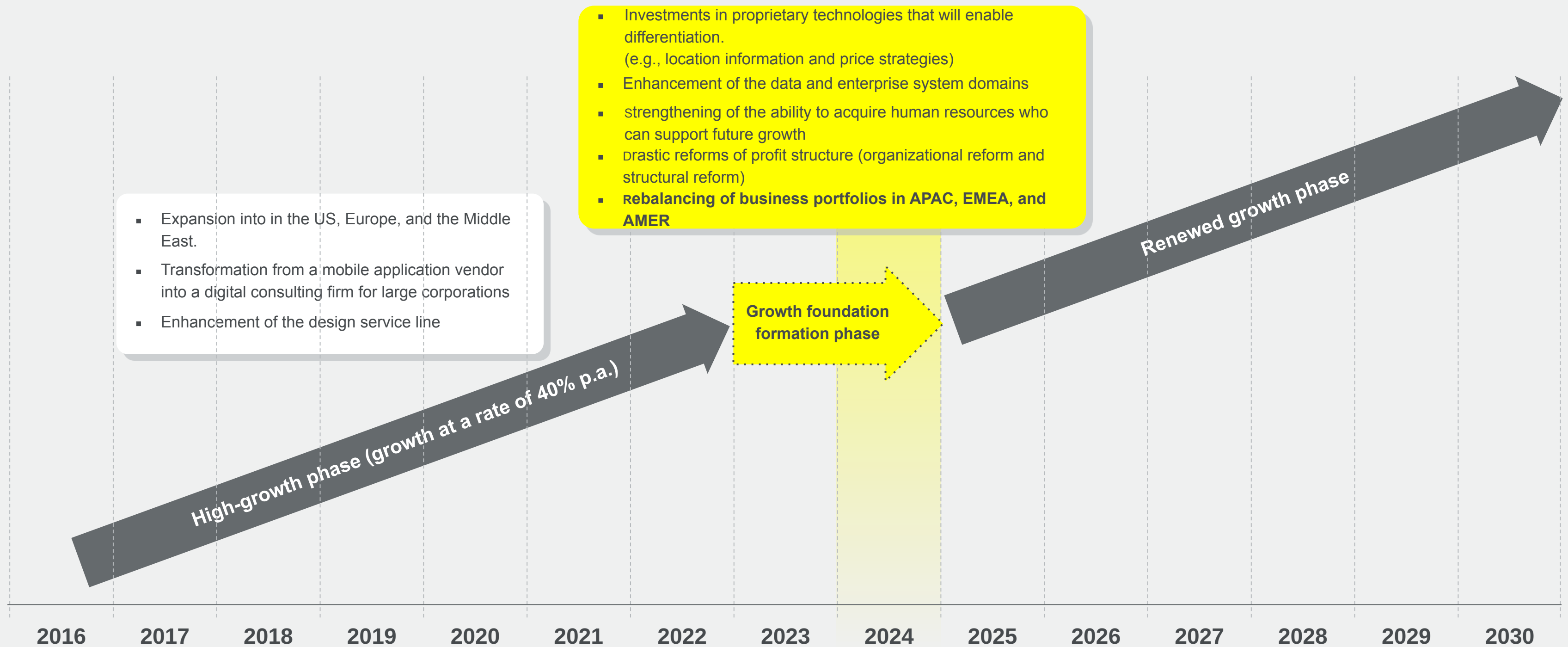
- **Comprehensive strengths in management reform**, including knowledge and knowhow in deep areas of various industries and businesses and a wide range of solutions available for solving complex problems.
- Extensive **client network** including many major corporations.



### Benefits for Monstarlab

- Increased opportunities for deeper involvement in the enterprise-level DX of large corporations
  - > **Expect larger-scale projects**
- Strengthen expertise in business transformation through active collaboration on projects and talent exchange
  - > **Expect enhanced added value for our clients**

In 2024, we aim to build a solid foundation for future growth.



\* Excluding the effect of expenses related to structural reform



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# Executive Summary

## FY2024 Policy

Aim to establish a foundation for growth starting from FY2025

Unit: million yen

### Q1 Results

#### Revenue

**3,179**

YoY -12.6%

#### Operating income (loss)

**-891**

#### Profit (loss) attributable to owners of parent

**-340**

### FY2024Q1 points

- In APAC, we successfully secured projects in the data and the enterprise system domains through collaboration with PwC Consulting (hereinafter, "PwC") and an approach that leverages generative AI. However, as they start with the requirements definition phase or the PoC phase, their contribution to revenue in Q1 was limited. As a result, revenue decreased 12% YoY as it was affected by the completion of some of the existing projects at the end of fiscal year.

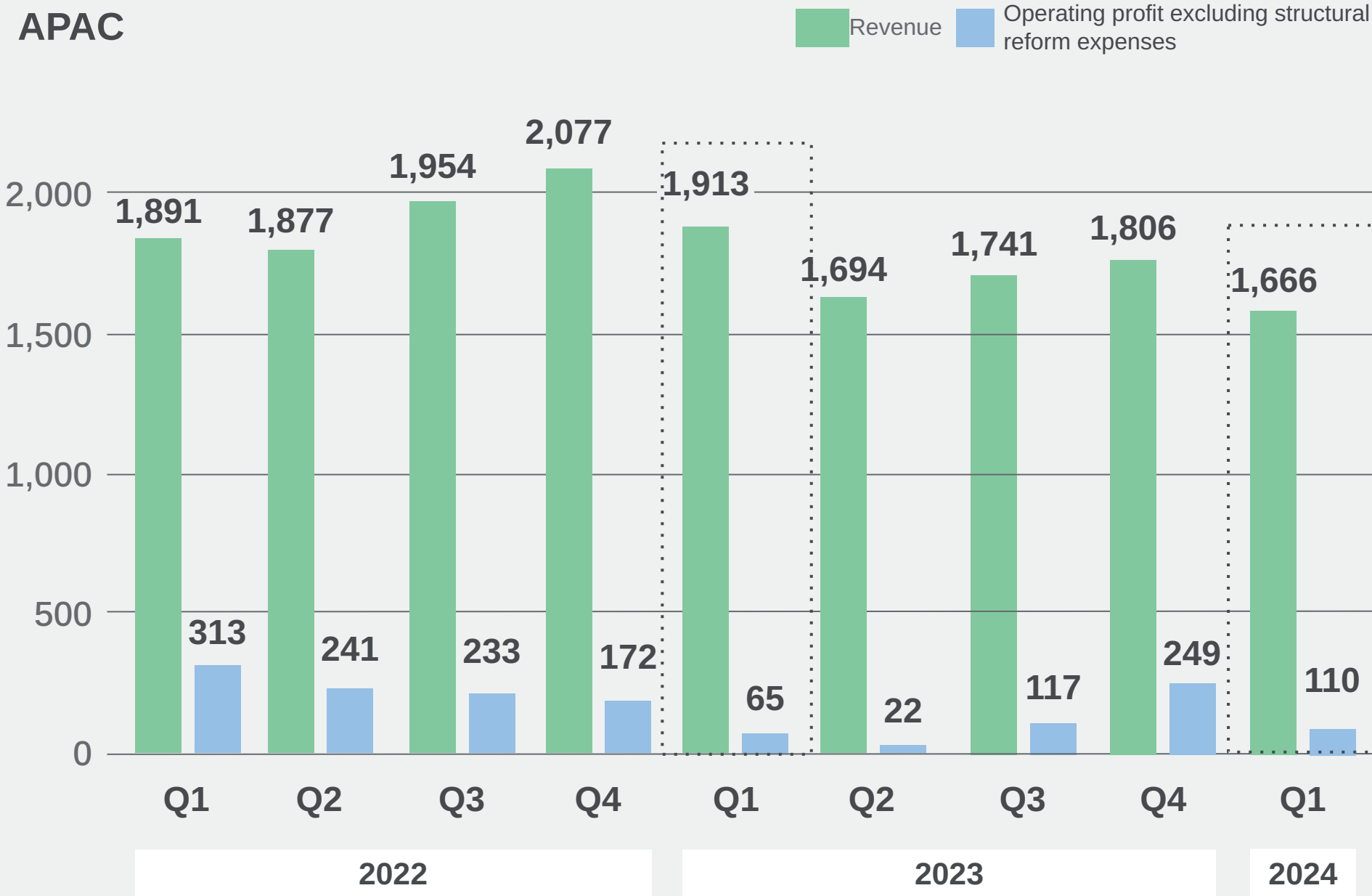
In EMEA, as we focused on acquiring large long-term projects through, for example, collaboration with NEOM/Tonomus, the sales pipeline expanded steadily. However, as it takes time to secure orders, revenue decreased 11% YoY. Due to the decrease in revenue in APAC and EMEA, consolidated revenue decreased 12% YoY.
- In APAC, profit improved YoY through cost control against the decrease in revenue while a more-than-expected decrease in revenue in EMEA significantly suppressed profit. With the additional effect of an increase in costs at APAC overseas locations due to the weaker yen and the expansion of losses in EMEA and AMER, we posted an operating loss of 891 million yen. On the other hand, the loss attributable to owners of parent for the quarter was limited to 340 million yen, helped by foreign exchange gains of 650 million yen arising from the weaker yen.
- Preparation for growth is going strong as we received orders for large strategic projects through collaboration, including orders for enterprise systems development projects, the domain that we intend to strategically reinforce through collaboration with PwC, and the business alliance with Tonomus, a subsidiary of NEOM, which is an operator of a large-scale city planning project in the government-led Saudi Vision 2030.

As we focus on growth foundation formation, revenue and operating income decreased although net profit improved, helped by the weaker yen.

Unit: million yen

|   | FY2023           |                |                |                | FY2024         |   | Percentage change YoY |
|---|------------------|----------------|----------------|----------------|----------------|---|-----------------------|
|   | Q1               | Q2             | Q3             | Q4             | Q1             | Percentage change from the previous quarter QoQ |                       |
| Revenue   | 3,638            | 3,121          | 3,350          | 3,236          | 3,179          | -1.8%   | -12.6%                |
| Cost of sales   | 2,553            | 2,293          | 2,618          | 2,540          | 2,507          | -1.3%   | -1.8%                 |
| Gross profit (Percentage)                                   | 1,084<br>(29.8%) | 828<br>(26.5%) | 731<br>(21.8%) | 695<br>(22.1%) | 671<br>(21.1%) | -3.5%   | -38.1%                |
| Selling, general, and administrative expenses               | 1,470            | 1,686          | 1,668          | 1,370          | 1,577          | +15.1%  | +7.3%                 |
| Other income  | 785              | 52             | 12             | 156            | 18             | -88.5%  | -97.7%                |
| Other expenses  | 46               | 16             | 100            | 44             | 4              | -90.9%  | -91.3%                |
| Operating profit (loss) (percentage)                        | 353<br>(9.7%)    | -822<br>(-)    | -1,025<br>(-)  | -562<br>(-)    | -891<br>(-)    | —   | —                     |
| Operating profit excluding structural reform expenses       | —                | —              | -398           | -312           | —              | —   | —                     |
| Profit (loss) before income tax (percentage)                | 251<br>(6.9%)    | -128<br>(-)    | -1,019<br>(-)  | -1,260<br>(-)  | -268<br>(-)    | —   | —                     |
| Profit (loss) attributable to owners of parent (percentage) | 197<br>(5.4%)    | -189<br>(-)    | -1,098<br>(-)  | -1,264<br>(-)  | -340<br>(-)    | —   | —                     |

**APAC:** While we made a steady progress in acquiring large long-term projects in enterprise systems, which is one of our focus domains, their contribution to revenue in Q1 was limited. Meanwhile, due to the effect of the completion of certain projects at the end of fiscal year, revenue decreased QoQ.

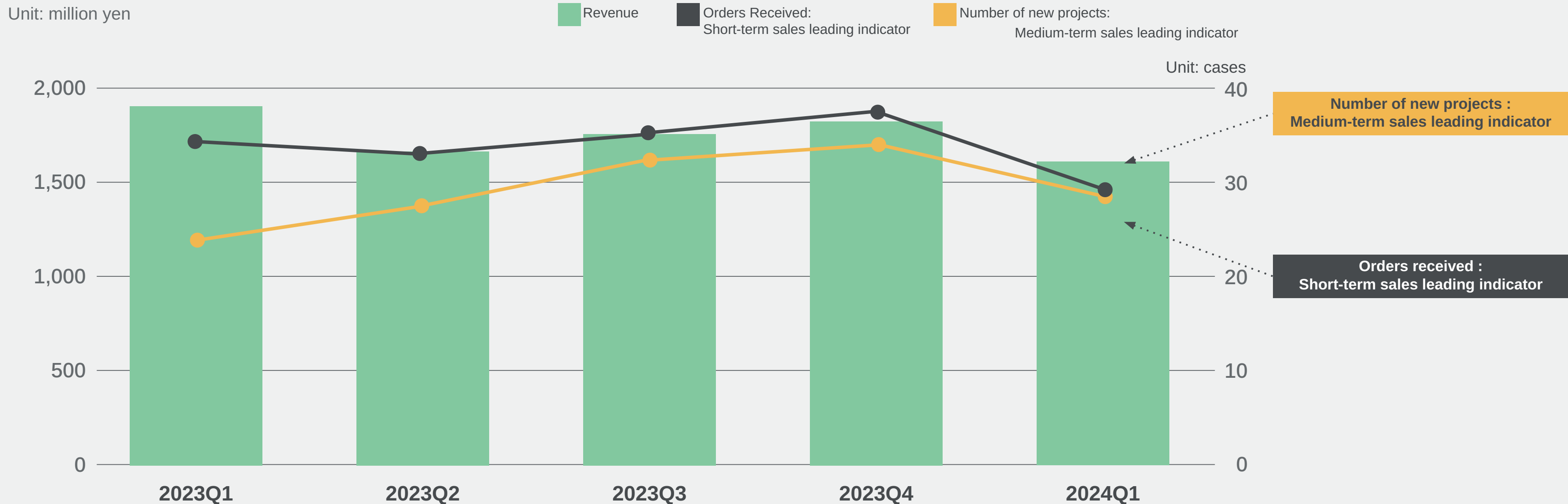


- We secured orders for projects in the data and the enterprise system domains that utilize advanced technologies, such as generative AI, which are our medium- to long-term growth strategy domains, and we also received orders through business alliances with PwC and others. However, as these projects start with the requirements definition phase or the PoC phase, their contribution to revenue in Q1 was limited. Revenue decreased due to the effect of the completion of certain projects at the end of the fiscal year.
- On the other hand, profit improved significantly YoY as we continued to implement thorough cost control, such as reducing outsourcing expenses.
- We expect both revenue and profit to improve in the medium term as the enterprise projects progress to the development phase. In the short term, we will work to improve revenue and profitability by raising the capacity utilization rate of delivery centers in Asia through, for example, our service to provide clients with a dedicated team, in addition to development projects.



# APAC : Although we received orders for large enterprise system projects, orders received remain weak as new projects are still in the initial phase.

- There are 15 development projects among 26 new projects, representing an optimal balance with strategic projects.
- For large enterprise system projects, we conclude separate contracts of quasi-mandate for each phase, such as requirements definition and POC. For this reason, only part of the whole project is recognized as orders received in Q1.



## Received many orders in the data and the enterprise domains, making a steady progress in growth foundation formation.

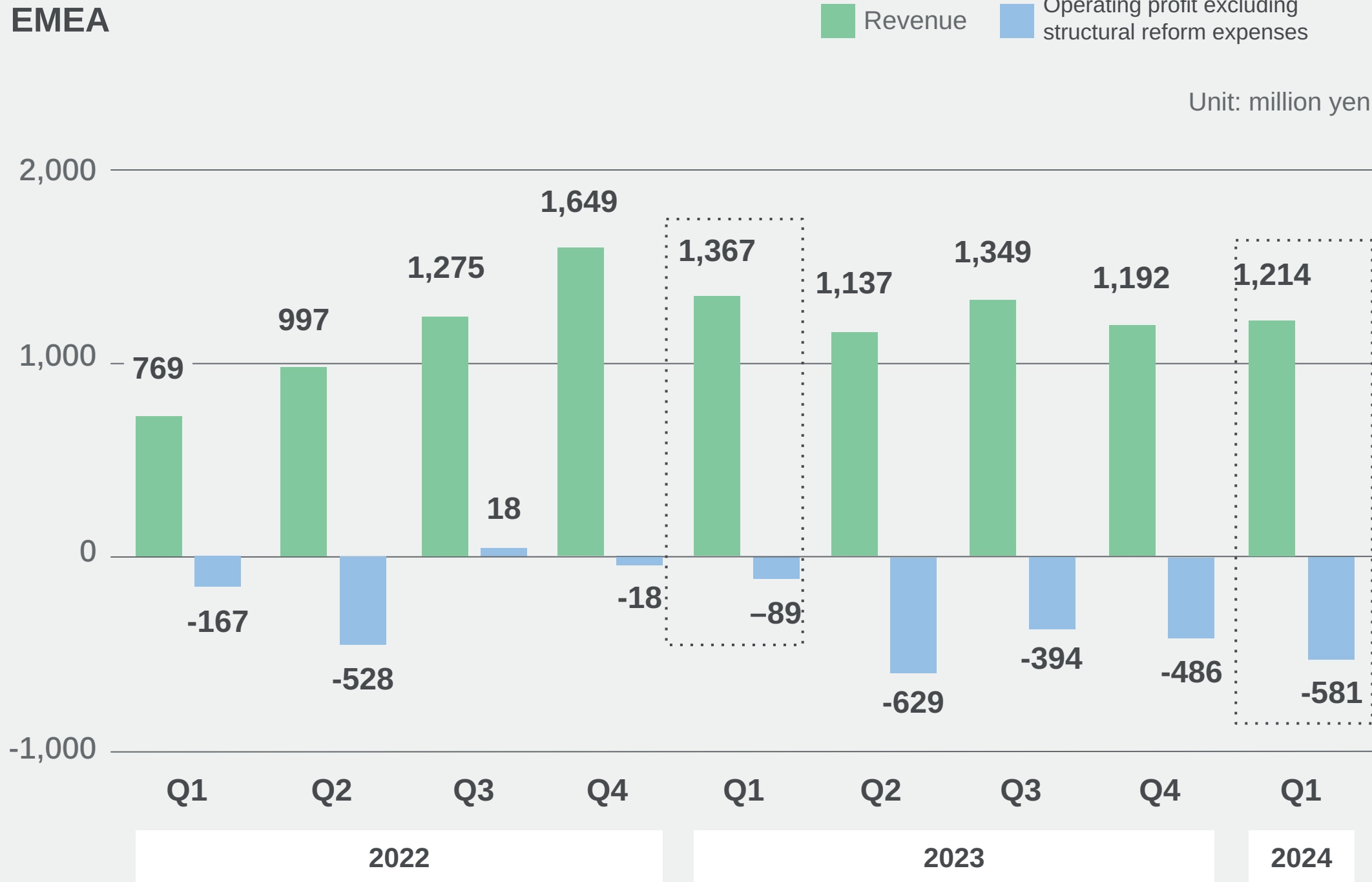
- We received orders for multiple projects with potential to grow into a size of several hundred million yen or more in the data and the enterprise domains, whose market size and project size tend to be large.
- These orders are based on clients' appreciation of the capabilities of Monstarlab, including the use of new technologies, such as generative AI, and modern development systems, such as agile development.

### ▶Examples of projects won in APAC in 1Q

| Sector        | Project Summary  |
|---------------|--|
| Automotive    | From planning and design to development of sales and production management systems |
| Manufacturing | No code development of a client project management system                          |
| Technology    | Modernization of enterprise system utilizing Code Rebuild AI                       |
| Automotive    | Design and development of a system for internal data utilization                   |
| Consumer      | Development of a digital product utilizing image recognition AI                    |



# EMEA : As it takes time to receive orders for large projects, revenue decreased.



- Large existing projects drove revenue, particularly in life sciences in Europe and in the government domain in the Middle East. As for revenue from new clients, although the pipeline of large long-term projects is expanding partly helped by the collaboration with Tonomus, a subsidiary of NEOM, it is taking time for us to receive orders due to the large project size. As a result, revenue from the whole EMEA decreased 12% YoY although it improved from Q4.
- As for operating income, the size of operation loss increased slightly from Q4 due to the less-than-expected revenue growth and the weaker yen.

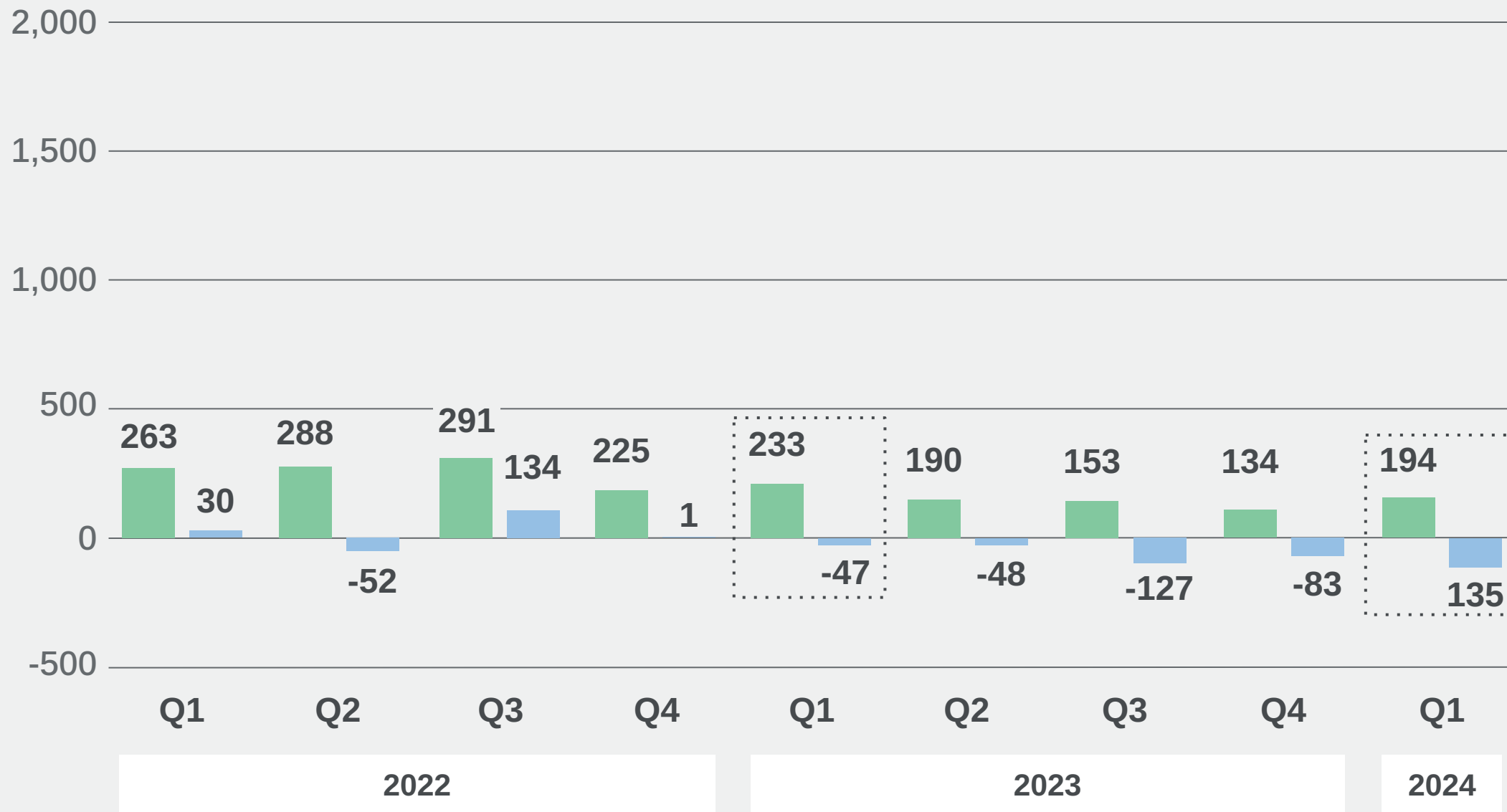


# AMER : Revenue is on a recover trend due to project growth and new project acquisition in target domains.

## AMER

Revenue operating profit excluding structural reform expenses

Unit: million yen



- We achieved growth in projects in financial services, which is one of our target domains. Basic revenue from existing clients has become substantial. In addition, we have acquired new clients from which we can expect multiple large long-term projects. As a result, revenue shows a recovery trend more clearly than in Q4.
- Although strategic early-stage investment in acquiring new important clients mentioned above has suppressed profit in Q1, we expect the acquisitions of several projects and improvements in projects going forward. In addition, the weaker yen worked to increase the size of loss.

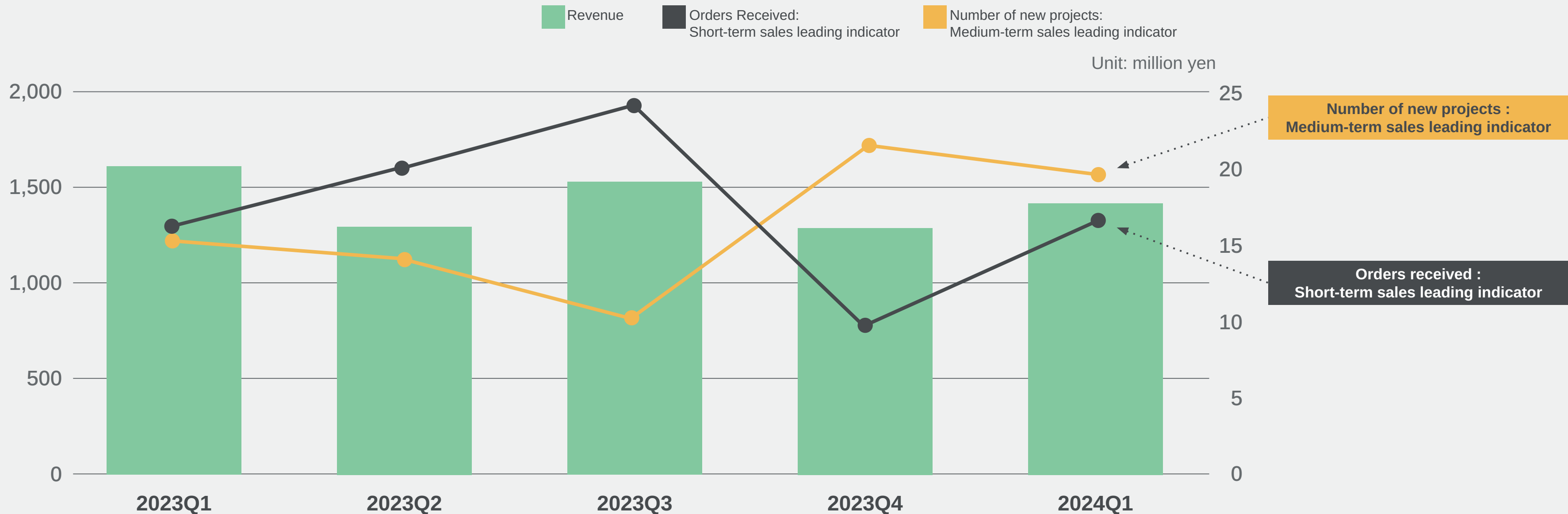




# EMEA & AMER :

While we maintain a substantial sales pipeline, it takes time to win orders for large projects.

- Although the acquisition of projects has been delayed, the digital transformation (DX) market continues to be active particularly in the Middle East, and our pipeline has been expanding.
- In Europe and the US, orders from clients in life sciences, financial services, etc., were strong, and future sales growth is expected.



# We received orders for projects in our focus areas, such as life sciences, financial services, and governments.

- Our focus on life sciences, financial services, and certain other industries worked as leverage in client acquisition.
- We received orders for multiple projects that are expected to continue for a long term and grow into large projects, such as digitalization of operations or core businesses at large global companies.

## ►Examples of new projects in 1Q

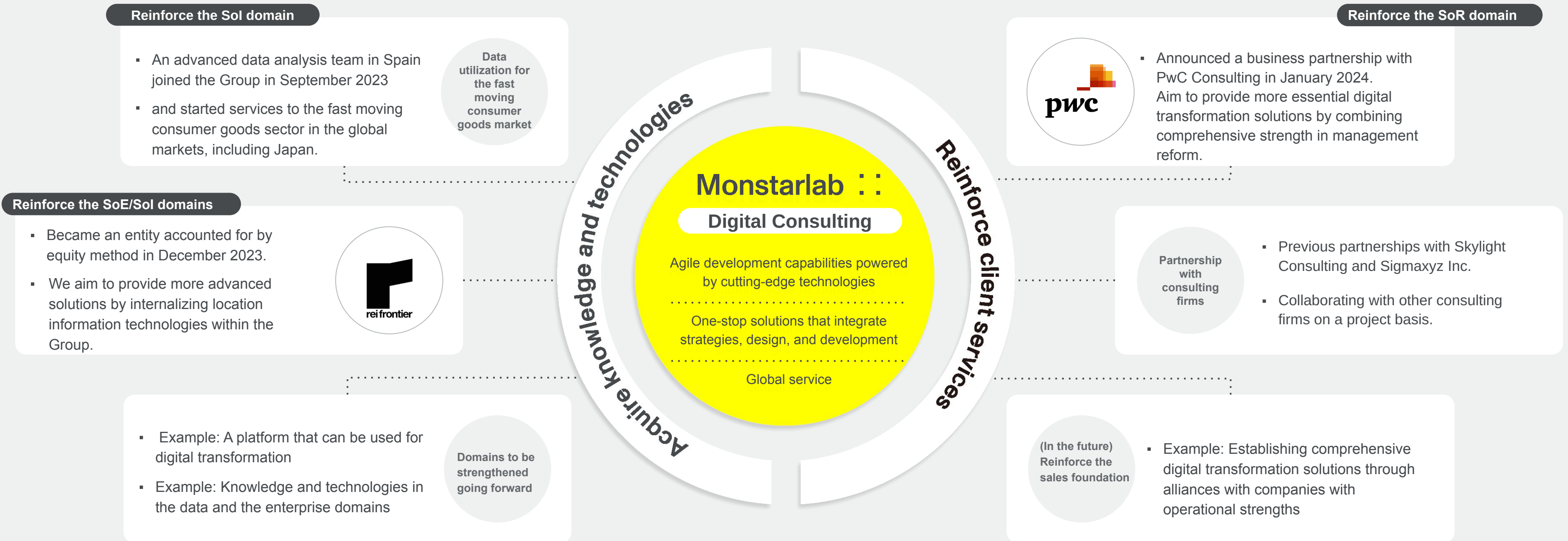
| Sector        | Project Summary  |
|---------------|--|
| Finance       | Support for insurance product development using mobile apps at a global insurance company  |
| Finance       | Support for product localization in overseas markets at a large fin-tech company   |
| Life sciences | Digitalization of operations at a pharmaceutical laboratory  |
| Governments   | Integration of digital customer touch points and formulation of customer experience strategies for a large government-affiliated commercial facility |
| Entertainment | Formulation of a medium- to long-term strategy and improvement in customer experience and operations at a large entertainment facility company       |
| Entertainment | Upgrading of a mobile app for improved customer experience for a professional sports association   |



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# As a pillar of our growth strategy, we will strengthen competitiveness by leveraging investments and alliances

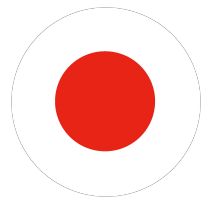


▪ ▪ Note: Sol means the data domain, and SoR means the enterprise system domain.



Collaboration with PwC Consulting, with which we formed a business partnership in January 2024, is steadily moving forward, and has already led to some new projects.

**A steady progress in collaboration planning in various domains globally.**



- Joint proposals to various large companies
- Solution development based on the strengths of both parties
- Joint conducted training for new employees



- Started planning toward joint proposals to local Japanese-affiliated companies.
- Provision of resources from ML



- On-site inspection and framework formulation toward joint proposals in the Middle East

**Recently received an order for a project related to legacy systems at a large company.**

Won a project to modernize an old system using generative AI at a local subsidiary in Thailand. While PwC design the overall architecture, ML uses a modernization tool powered by generative AI **to realize modernization.**



**Strategic significance for ML**

**1**

Acquired a project in the enterprise system domain, which is the domain that ML intends to reinforce strategically going forward.

**2**

Approach to Modernize old systems with Generative AI was highly evaluated by the client.

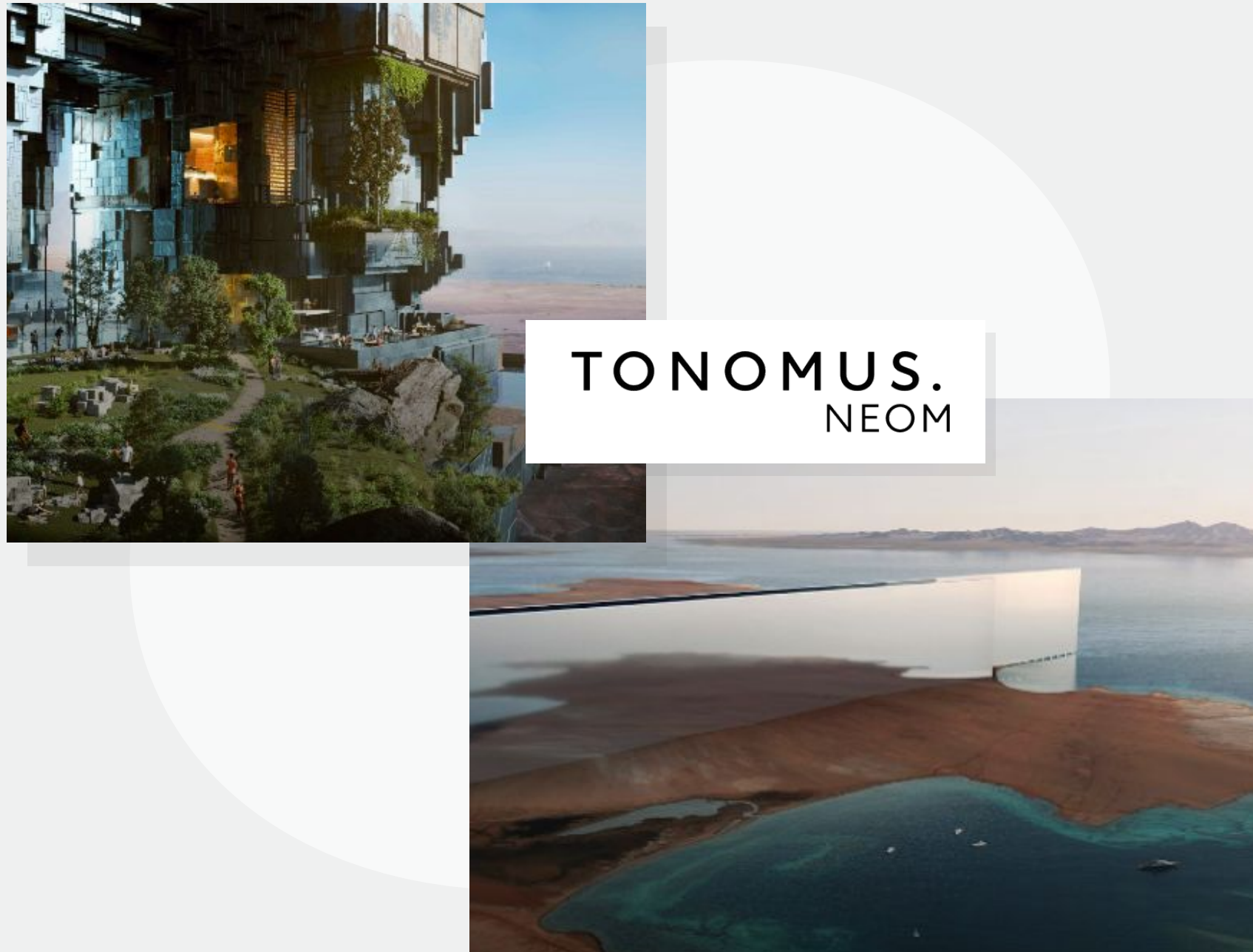
**3**

The efficacy of the combination of consulting by PwC and implementation by ML has been proven.

**4**

ML's overseas office network was used effectively.

In April 2024, we entered into a business alliance with Tonomus, a subsidiary of a mega smart city project led by the Saudi Arabian government.



### Outline of Tonomus




- A subsidiary of NEOM, which is an operator of a large-scale city planning project in the government-led Saudi Vision 2030.
- A technology company engaging in the development of cognitive technologies and promoting future living that uses them.

\*A project in which the Saudi Arabian government plans to spend a budget of 500 billion dollars to develop a new smart city of the same size as Belgium

### Monstarlab strategic goals in the alliance

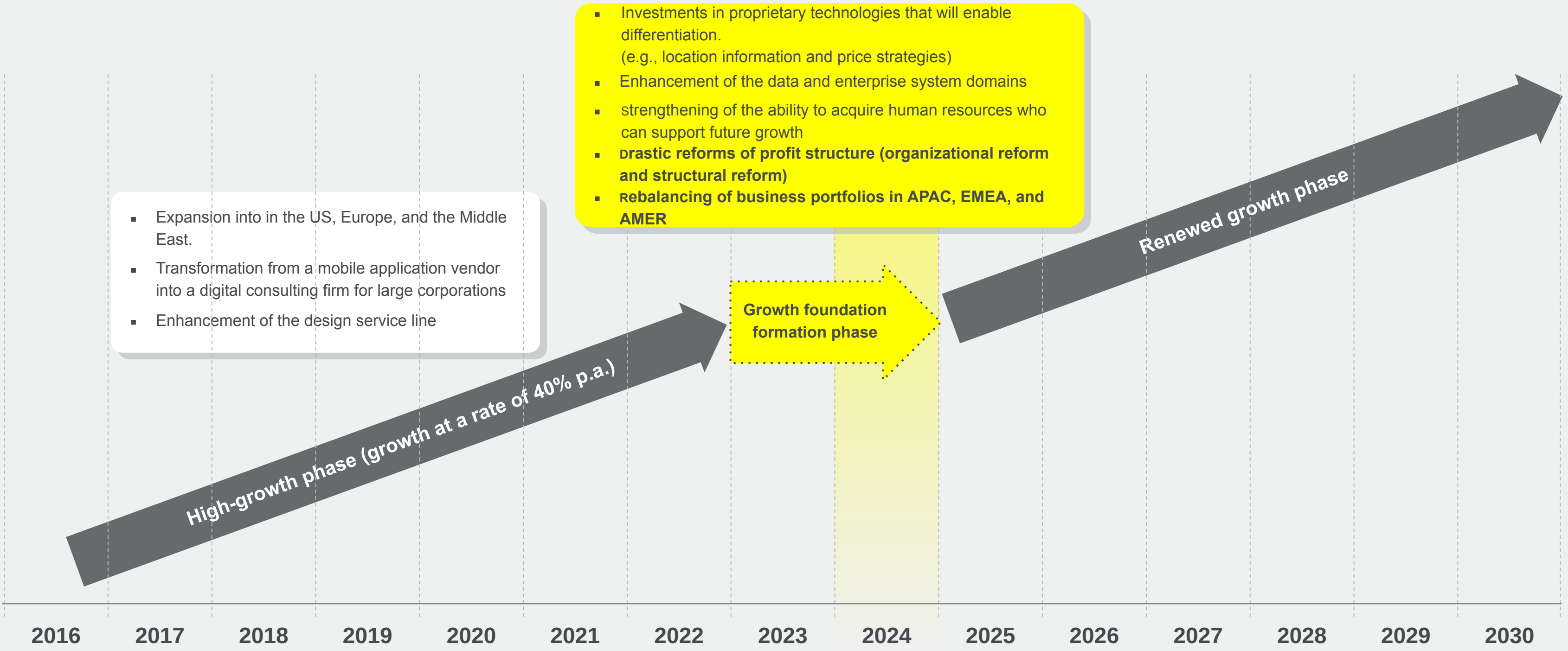
- Seek opportunities for technological innovation, product development, and the provision of consulting services in collaboration with Monstarlab.
- Aim to provide professional services to NEOM and government-affiliated projects by leveraging Monstarlab's capabilities.
- Will work also on innovative solution development that provides added value to end users.

# Partnerships also established with Bunzz in March 2024, and eVisit and Journee in May 2024

|   |    |   |    |
|---|--|--|---|
| <b>Overview of partnering companies</b> | <ul style="list-style-type: none"> <li>Leading company in web3 x LLM that operates the web3 development platform "Bunzz" and develops various web3 infrastructure and services</li> <li>Bunzz is currently being used by approximately 16,000 Web3 developers globally and is growing to become the largest development infrastructure in Asia.</li> </ul>   | <ul style="list-style-type: none"> <li>Leading partner in telemedicine solutions for innovative health systems and large, complex healthcare organizations.</li> <li>Trusted by several of the top 20 largest health system providers in the U.S., with extensive experience working with health systems.</li> </ul>                               | <ul style="list-style-type: none"> <li>A world-class, award-winning leader in the field of immersive virtual worlds, with a clientele that includes government agencies and major corporations.</li> <li>Owns patented technologies related to spatial technology, creating immersive experiences on a variety of platforms.</li> </ul> |
| <b>Our strategic goals</b>              | <ul style="list-style-type: none"> <li>Increase revenues by acquiring Web3 projects offering comprehensive support from business strategy planning to focusing on products in the Web3 domain.</li> <li>Reinforce strategy, experience design, and development capabilities related to blockchain, the emerging technology, and engage in development from scratch to become the industry standard.</li> </ul> | <ul style="list-style-type: none"> <li>Leverage the strengths of both companies in technology and healthcare to create a high-value digital experience that meets the needs of the healthcare industry.</li> <li>Pursue global expansion of telemedicine solutions by leveraging our extensive expertise in engineering and consulting.</li> </ul> | <ul style="list-style-type: none"> <li>Leverage Journee's immersive technology expertise and Monstarlab's strengths in delivering innovative software solutions that strengthen client relationships and drive growth.</li> <li>Effective global market development and increase brand exposure.</li> </ul>                             |



In order to complete growth foundation formation by the end of 2024, we are considering a drastic structural reform at loss-making locations. We aim to set a realistic goal by Q3 and to achieve profit\* in all regions in Q4.



\* Excluding the effect of expenses related to structural reform



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1. Growth Strategy
2. FY2024 Q1 Results
- 3. FY2024 Q1 Topics**
- 4. Appendix**

We plan to secure funds necessary for the establishment of a business growth foundation from our main bank.

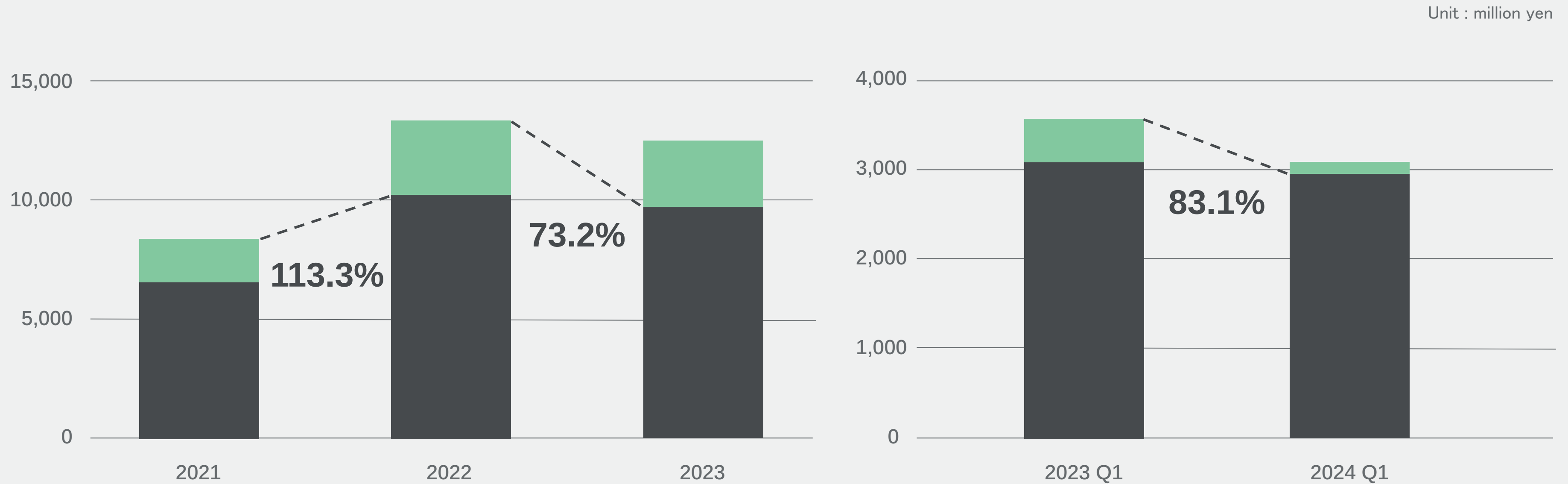
単位：百万円

|                              | 2023 Q4 | 2024 Q1 | Change | Percentage Change |
|------------------------------|---------|---------|--------|-------------------|
| Current assets               | 5,836   | 5,414   | -422   | -7.2%             |
| Cash and cash equivalents    | 1,783   | 1,227   | -556   | -31.2%            |
| Non-current assets           | 8,624   | 8,997   | +373   | +4.3%             |
| Total assets                 | 14,461  | 14,412  | -49    | -0.3%             |
| Current liabilities          | 7,932   | 8,769   | +837   | +10.6%            |
| Non-Current liabilities      | 2,822   | 2,403   | -419   | -14.8%            |
| Equity                       | 3,706   | 3,239   | -467   | -12.6%            |
| Total liabilities and equity | 14,461  | 14,412  | -49    | -0.3%             |

Revenue from existing clients represents over 70% of last year's revenue due to changes in clients.

### Revenue Structure of Digital Consultancy Business

■ Existing client revenue\*2 ■ New client revenue

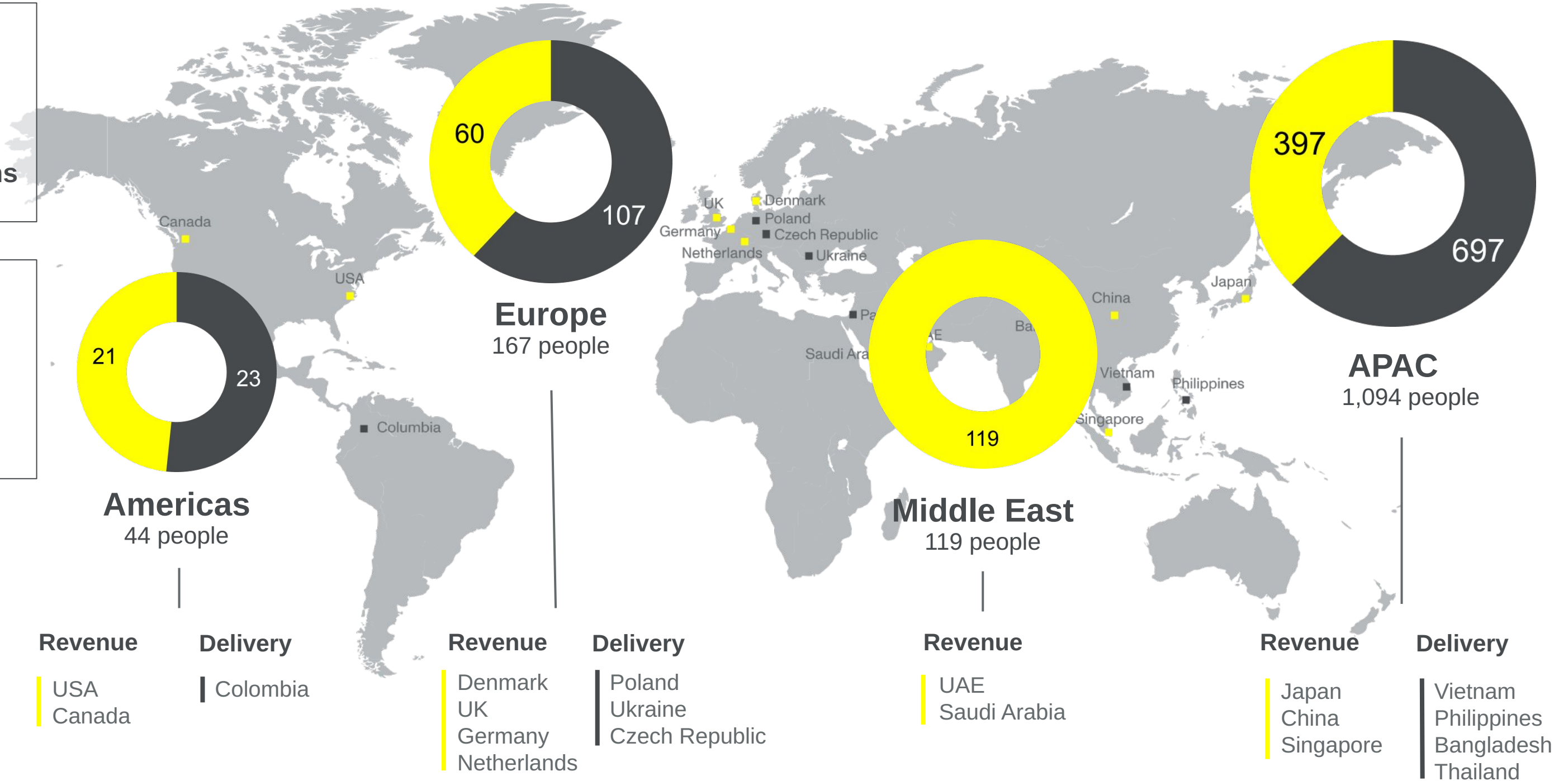


- \*1 Digital consultancy business revenue.
- \*2 Existing clients: Clients providing revenue from FY2020 until the beginning of the applicable fiscal year.

Our organization of **1,400 people globally** comprises **Revenue Centers** (mainly in Japan, W. Europe, and USA) and **Delivery Centers** (mainly in S.E. Asia, E. Europe, and S. America)

Areas of operation  
**19** Countries & Regions

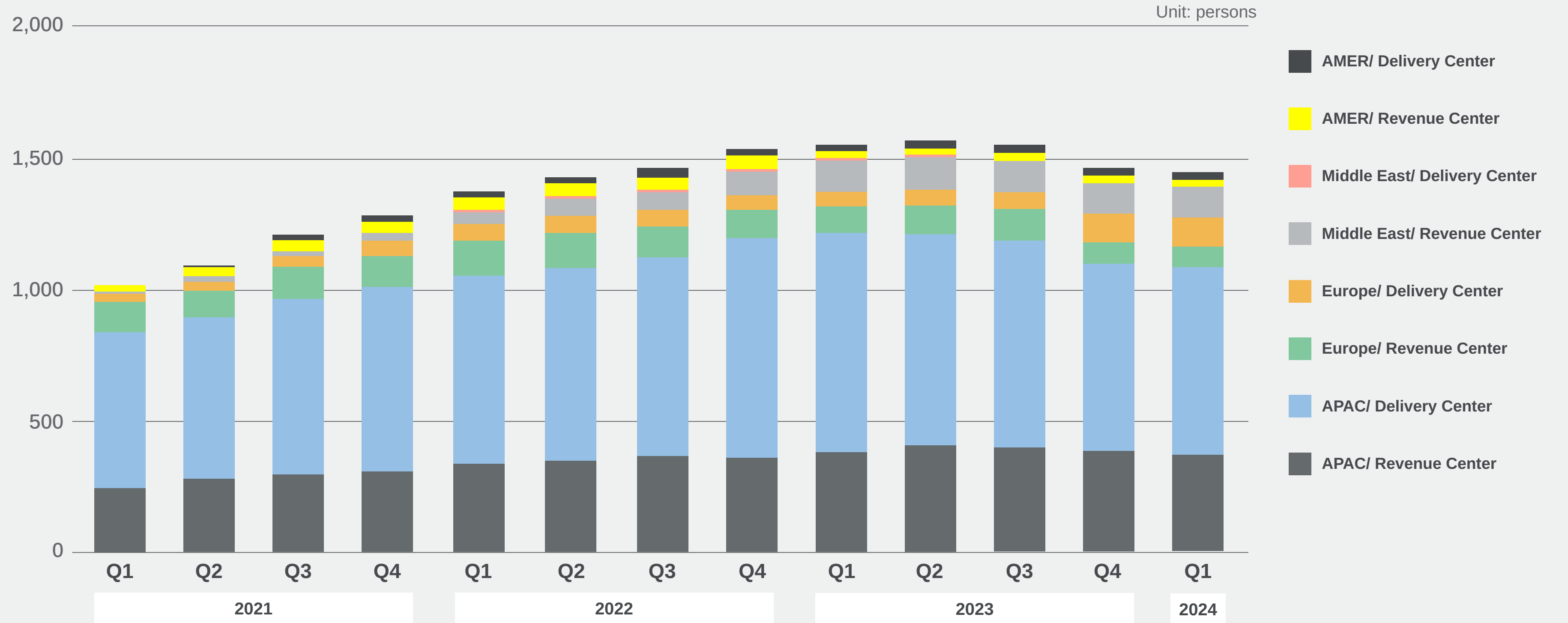
Employees  
About **1,400** People worldwide



Notes: As of December 31, 2023. Locations include subsidiary offices. APAC = Asia Pacific



# Slight reduction in personnel due to structural reform



Note : Due to a change in the aggregation method, the headcount figures in FY2022 Q4 for the APAC Revenue Center have been updated from those in the Q1 results presentation for the period under review. © 2024 Monstarlab, Inc. All rights reserved.

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**Monstarlab Holdings, Inc.**(Securities Code: 5255)

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**Monstarlab ∴∴**

Empower talent everywhere to engineer  
awesome products, services and ecosystems;  
building a brighter world for us all

**Monstarlab ::**

