

CareNet, Inc.

Briefing Materials for Financial Results for the Three Months Ended March 31, 2024

Katsuhiro Fujii, President

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Business Model

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Corporate Profile

| Name | CareNet, Inc. |
|-------------|--|
| Address | Sumitomo Fudosan Chiyoda Fujimi Bldg., 8-19, Fujimi 1-chome Chiyoda-ku, Tokyo, Japan |
| Established | July 1996 |
| Employees | 350 (as of March 31, 2024) |
| Business | Medical contents services for doctors and medical professionals, |
| activities | Medical and pharmaceutical business support for pharmaceutical companies |

Business Activities

Improvement of future medical care by information technology and imaging

CareNet distributes practical information that is useful in routine clinical practice to doctors and other medical professionals via the Internet and provides pharmaceutical companies with solutions for the effective communication of pharmaceutical information.

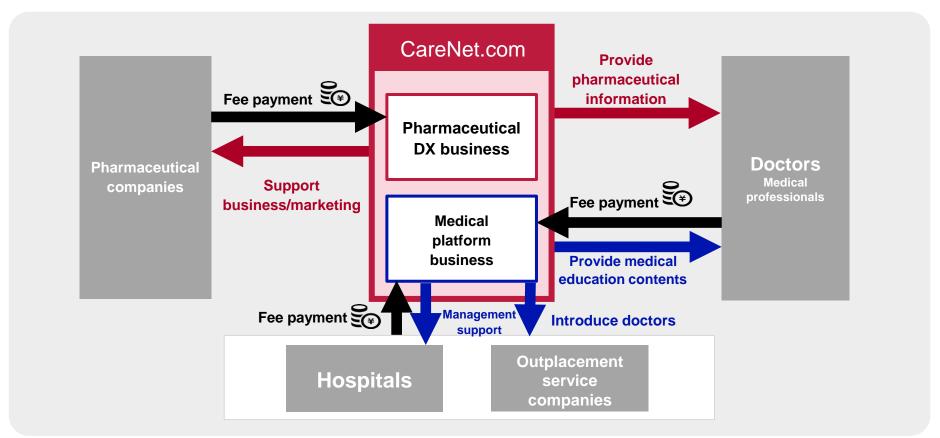
Corporate Philosophy

Striving to create a sustainable healthy society in the digital age

CareNet contributes the creation of a sustainable society that is healthy and offers comfortable working environments for both the recipients and providers of medical care by constantly evolving our businesses through technology and enthusiasm.

Our Business Model

CareNet develops a variety of businesses that utilize the "doctor platform" oriented around CareNet.com.



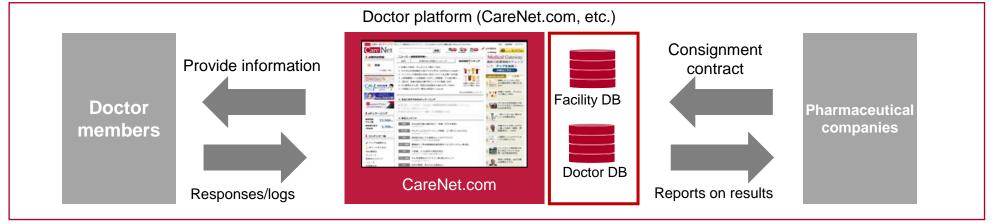
The "Pharmaceutical DX business" is engaged in the service of providing doctors with information on the proper use of therapeutic drugs under contract with pharmaceutical companies, using our doctor platforms such as "CareNet.com." Its business model relies on obtaining service income from pharmaceutical companies, and it is our main business that accounts for about 90% of the total net sales of the CareNet Group (the "Group").

The "Medical platform business" is engaged in the service of providing fee-based medical education videos to our member doctors and medical professionals. Since becoming the first company in Japan to provide specialized information programs for doctors, we have built an extensive track record in producing medical education programs. The business also provides information services for supporting job changes and opening businesses through group companies, with a view to helping our member doctors' career advancement and work-life balance improvement.

Pharmaceutical DX Business

Business model for the Pharmaceutical DX business

CareNet has endeavored to spread the proper use of new medicine from pharmaceutical companies through use of the doctor platform. We have partnerships with over 70 pharmaceutical companies, growing this into the core business of the Company.



Main services of the Pharmaceutical DX business

IT solution for connecting doctors and pharmaceutical companies: MRPlus®

One of our core services that broadcasts video content created from the perspective that the involvement of doctors is needed to target other doctors, enabling the analysis of doctors' responses while creating opportunities for engagement with MRs. More than 50 pharmaceutical companies have adopted this service.

Online livestreams of seminars by Key Opinion Leaders (KOLs¹) available nationwide: Online seminars

Busy doctors can watch KOL seminars without having to leave the office. Online livestreaming is a very effective way to quickly broadcast information about new treatments nationwide. Over 500 seminars are conducted annually, and this is a core service together with MRPlus®.

Besides the above, through our group companies, CRO, SMO, and CSO, which dispatch professionals, we provide high-quality service in tandem with the doctor platform.

¹ KOL is an abbreviation for key opinion leader. KOLs refer to doctors who have wide influence in the medical industry. As part of sales promotion activities for their products, pharmaceutical companies reach out to KOLs, who are medical experts, in order to spread the latest pharmaceutical information. KOLs include doctors who are authorities in academic societies, professors at university hospitals, and directors of large hospitals.

Medical Platform Business

Main service: CareNeTV
On-demand clinical videos for self-study by medical professionals



Paying members

6,223

(As of March 31, 2024)

About 20 years producing medical education programs As Japan's first TV station specializing in content for medical professionals (satellite broadcasting ended in March 2011, switching to Internet distribution), CareNet has abundant experience in producing medical education programs, and CareNeTV delivers programs that cater to the specific learning needs of medical professionals.

Complete lineup of programs

More than 2,000 programs are available, with approx. 10 new programs being released every month. Packed with uplifting and useful information from leading lecturers who are active on the front lines of clinical practice! Designed around programs for improving clinical skills in everything from primary care to specialized fields, video content is available for a variety of genres, including preparation for medical specialist exams, presentations, English, and statistics.

Fee

· Monthly/5,500 yen · PPV/330 yen -

CareNet.com

Medical information website used by more than 450,000 medical professionals



 Members
 456,468

 Doctors who are members
 226,265

(As of March 31, 2024)

"Medical contents" for immediate use in the field

An abundant selection of content is available for immediate use in

An abundant selection of content is available for immediate use in clinical settings, including videos of procedures, patient instructions, and explanations of relevant guidelines.

International research and news on medical care Carefully selected articles published in leading international journals are summarized in Japanese and are made available together with the latest medical news in Japan to facilitate quick and easy understanding of the current state of medical care.



Financial Results for the Three Months Ended March 31, 2024

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2. Financial Results for the Three Months Ended March 31, 2024

Financial Year 2024 Plans

- FY2024 marks the first year to start expanding investment in business development towards medium- to long-term growth in accordance with the "Vision 2026" disclosed in February 2024.
- Net sales for the fiscal year ending December 31, 2024, is expected to increase mainly due to growth in the existing business of Pharmaceutical DX. Meanwhile, due to increased investment in development, etc. for expanding sales and profit in new business, profit is expected to decline year over year.

(Million yen)

| | | Fiscal year ending December 31, 2024 Forecast | YoY change |
|---|--------|---|------------|
| Net sales | 10,235 | 11,600 | 13.3% |
| Operating profit | 2,428 | 2,200 | -9.4% |
| Ordinary profit | 2,467 | 2,200 | -10.8% |
| Profit attributable to owners of parent | 1,510 | 1,500 | -0.7% |

The Three Months Ended March 31, 2024 - Financial Results Summary

- Owing to growth in both Pharmaceutical DX business and Medical Platform business, net sales for the first quarter period increased by 5.6% year over year.
- In accordance with Vision 2026, we started to invest in development this year. As a result, expenses have increased both in price cost and in selling, general and administrative expenses, leading to profit decline.

(Million yen)

Consolidated Statements of Income

| | Q1 2023 | Q1 2024 | YoY change |
|--|---------|---------|---------------|
| Net sales | 2,526 | 2,667 | 5.6% |
| Cost of sales | 934 | 1,087 | 16.3% |
| Gross profit | 1,592 | 1,580 | -0.8% |
| Selling, general and administrative expenses | 877 | 1,034 | 17.9% |
| Operating profit | 715 | 545 | -23.7% |
| Ordinary profit | 715 | 563 | -21.3% |
| Profit attributable to owners of parent | 457 | 310 | -32.1% |

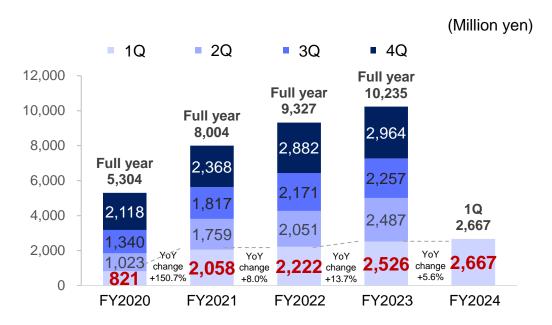
Consolidated Balance Sheets

| | Q1 2024 | YoY change |
|----------------------------------|---------|---------------|
| Current assets | 102,654 | -9.4% |
| Non-current assets | 2,848 | 18.6% |
| Total assets | 13.505 | -4.7% |
| Current liabilities | 2,087 | -14.8% |
| Non-current liabilities | 216 | -1.0% |
| Total liabilities | 2,303 | -13.6% |
| Total net assets | 11,201 | -2.6% |
| Total liabilities and net assets | 13,505 | -4.7% |

2. Financial Results for the Three Months Ended March 31, 2024

Trends in Company-wide Performance (1)





| | 1Q | 2Q | 3Q | 4Q | Full year |
|---|-------|-------|-------|-------|-----------|
| Fiscal year ended December 31, 2020 | 821 | 1,023 | 1,340 | 2,118 | 5,304 |
| Fiscal year ended December 31, 2021 | 2,058 | 1,759 | 1,817 | 2,368 | 8,004 |
| Fiscal year ended December 31, 2022 | 2,222 | 2,051 | 2,171 | 2,882 | 9,327 |
| Fiscal year ended December 31, 2023 | 2,526 | 2,487 | 2,257 | 2,964 | 10,235 |
| Fiscal year ending December 31, 2024 | 2,667 | | | | |

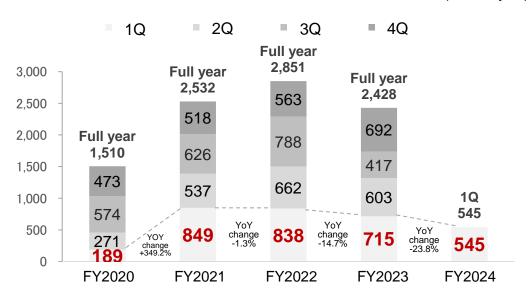
Net sales for the first quarter period increased by 5.6% year over year to 2,667 million yen, owing to growth in both Pharmaceutical DX business and Medical Platform business.

2. Financial Results for the Three Months Ended March 31, 2024

Trends in Company-wide Performance (2)

Operating profit

(Million yen)



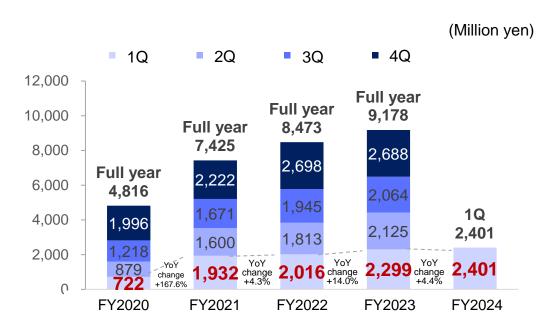
| | 1Q | 2Q | 3Q | 4Q | Full year |
|---|-----|-----|-----|-----|-----------|
| Fiscal year ended December 31, 2020 | 189 | 271 | 574 | 473 | 1,510 |
| Fiscal year ended December 31, 2021 | 849 | 537 | 626 | 518 | 2,532 |
| Fiscal year ended December 31, 2022 | 838 | 662 | 788 | 563 | 2,851 |
| Fiscal year ended December 31, 2023 | 715 | 603 | 417 | 692 | 2,428 |
| Fiscal year ending December 31, 2024 | 545 | | | | |

Although profit in ePromotion services, which account for the largest portion of the Company's sales, remained steady, operating profit for the first quarter period decreased year over year to 545 million yen, due to the aggressive investment in development based on Vision 2026.

Progress by Segment

Segment Performance – Pharmaceutical DX Business (1)





| | 1Q | 2Q | 3Q | 4Q | Full year |
|---|-------|-------|-------|-------|-----------|
| Fiscal year ended December 31, 2020 | 722 | 879 | 1,218 | 1,996 | 4,816 |
| Fiscal year ended December 31, 2021 | 1,932 | 1,600 | 1,671 | 2,222 | 7,425 |
| Fiscal year ended December 31, 2022 | 2,016 | 1,813 | 1,945 | 2,698 | 8,473 |
| Fiscal year ended December 31, 2023 | 2,299 | 2,125 | 2,064 | 2,688 | 9,178 |
| Fiscal year ending December 31, 2024 | 2,401 | | | | |

The pharmaceutical industry continues to be in a cost sensitive environment and is more focused on cost efficiency in ordering promotional activities.

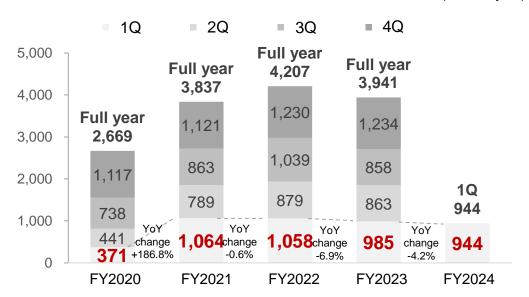
To continue and accelerate growth, it is required to improve the performance of existing business and to provide new added-value through new services.

ePromotion, the Company's core service, is progressing as planned. In addition, owing to the performance of group companies including CareNet Partners, Inc., net sales for the first quarter period increased by 4.4% year over year to 2,401 million yen.

Segment Performance – Pharmaceutical DX Business (2)



(Million yen)



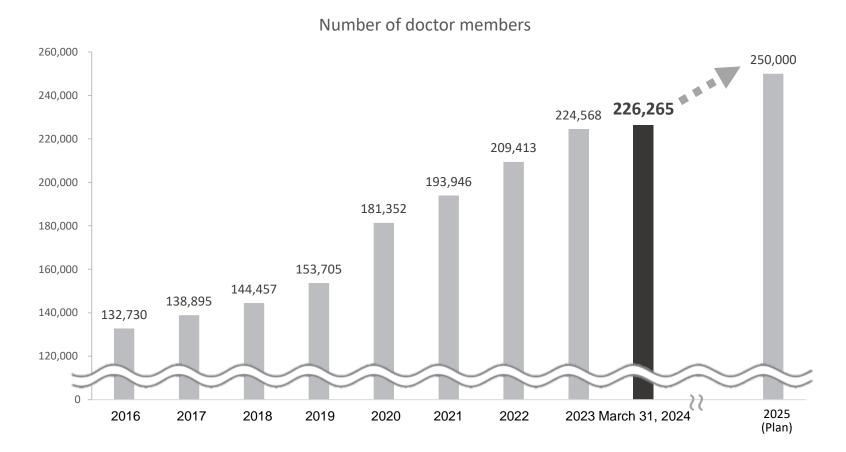
| | 1Q | 2Q | 3Q | 4Q | Full year |
|---|-------|-----|-------|-------|-----------|
| Fiscal year ended December 31, 2020 | 371 | 441 | 738 | 1,117 | 2,669 |
| Fiscal year ended December 31, 2021 | 1,064 | 789 | 863 | 1,121 | 3,837 |
| Fiscal year ended December 31, 2022 | 1,058 | 879 | 1,039 | 1,230 | 4,207 |
| Fiscal year ended December 31, 2023 | 985 | 863 | 858 | 1,234 | 3,941 |
| Fiscal year ending December 31, 2024 | 944 | | | | |

While profit in ePromotion, the Company's core service, remained steady, segment profit for the first quarter period decreased by 4.2% year over year to 944 million yen, due to increased costs associated with business development and personnel hiring, etc.

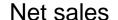
Through continuous development investment, the Company aims to achieve medium- to long-term growth as stated in Vision 2026.

Doctors who are Members

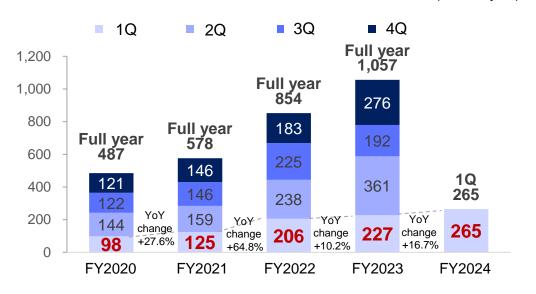
 Continuing from the previous fiscal year, the number of doctors who are members has been steadily increasing, reaching 226,000 as of March 31, 2024.



Segment Performance – Medical Platform Business (1)



(Million yen)

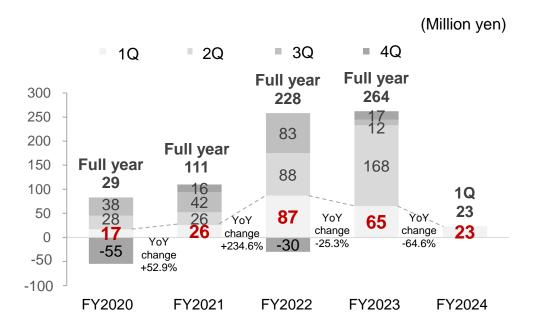


| | 1Q | 2Q | 3Q | 4Q | Full year |
|---|-----|-----|-----|-----|-----------|
| Fiscal year ended December 31, 2020 | 98 | 144 | 122 | 121 | 487 |
| Fiscal year ended December 31, 2021 | 125 | 159 | 146 | 146 | 578 |
| Fiscal year ended December 31, 2022 | 206 | 238 | 225 | 183 | 854 |
| Fiscal year ended December 31, 2023 | 227 | 361 | 192 | 276 | 1,057 |
| Fiscal year ending December 31, 2024 | 265 | | | | |

Net sales in this segment for the first quarter period increased by 16.7% year over year to 265 million yen mainly due to sales contribution from the management support business for hospitals which was acquired last year.

Segment Performance – Medical Platform Business (2)





| | 1Q | 2Q | 3Q | 4Q | Full year |
|---|----|-----|----|-----|-----------|
| Fiscal year ended December 31, 2020 | 17 | 28 | 38 | -55 | 29 |
| Fiscal year ended December 31, 2021 | 26 | 26 | 42 | 16 | 111 |
| Fiscal year ended December 31, 2022 | 87 | 88 | 83 | -30 | 228 |
| Fiscal year ended December 31, 2023 | 65 | 168 | 12 | 17 | 264 |
| Fiscal year ending December 31, 2024 | 23 | | | | |

Segment profit of the Medical Platform business for the first quarter period decreased year over year to 23 million yen, due to aggressive investment in new business development and personnel hiring in the doctor career service and in the media business.

This material contains projections, plans, management targets, and other forward-looking statements, etc., relating to CareNet, Inc. (the "Company").

These statements are drawn from assumptions (information and forecasts currently available to the Company), and it is possible that such assumptions are inaccurate and that actual results produced may differ from those mentioned in said statements.

Furthermore, information and data other than that concerning the Company has been quoted from public sources, and the Company offers no guarantee regarding the accuracy of such information.

CareNet, Inc.

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