

## Q1 of Fiscal Year Ending December 31, 2024 Materials for Financial Results Presentation

BASE, Inc. (Tokyo Stock Exchange Growth: 4477) May 9, 2024



- 1. Company Overview
- 2. Executive Summary
- 3. Results for Q1 of the Fiscal Year Ending December 31, 2024
- 4. Earnings Forecast for the Fiscal Year Ending December 31, 2024
- 5. Reference Materials

1. Company Overview

## **Mission**

## Mission

# Payment to the people, Power to the people.

BASE provides a platform in which individuals can transmit their thoughts, sensitivities and talents to any and all that are in need of them. Our hope is that our service gives way to new projects, ideas and activities, as well as fair compensation for our valued merchants.

Means of payment should be available to everyone in the world and beyond. As a company, we aim to provide each and every individual with the opportunity to freely transform their potential into value.

Creating an economy for People through the Power of Payment.



BASE Group's services aimed at empowering **individuals and small teams**, **startups**, as well as **purchasers** 



#### For Individuals and Small Team Shops



Payment Support / Online Shop Creation Support

Online shop creation service enabling anyone to easily create storefronttype online shops at no cost



#### **For Startup Merchants**

 Product
 Profession

 Profession
 Profession

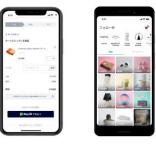
 Profeson
 Profes

#### **Payment Support**

Online payment service for developers to easily integrate credit card payments to web services



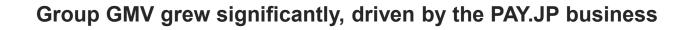
#### **For Purchasers**

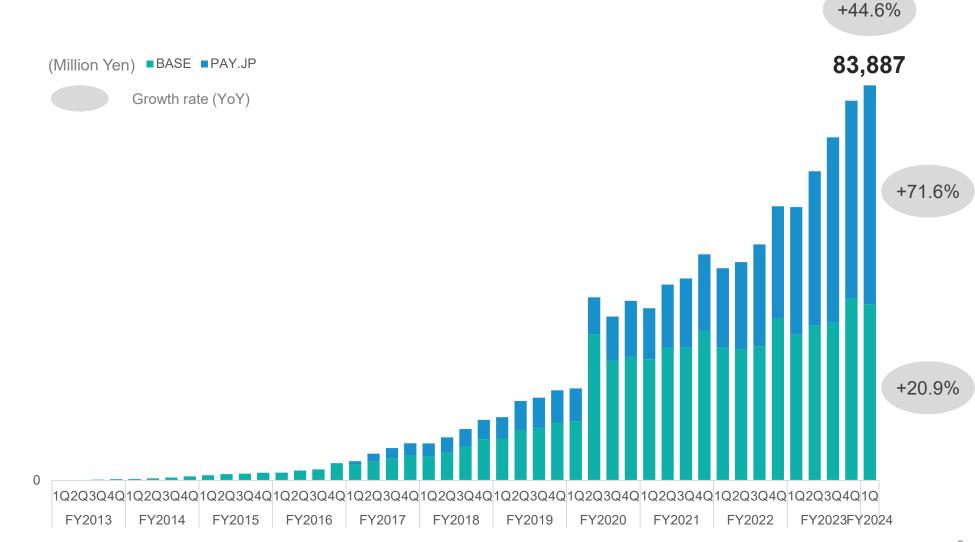


#### Payment ID / Shopping App

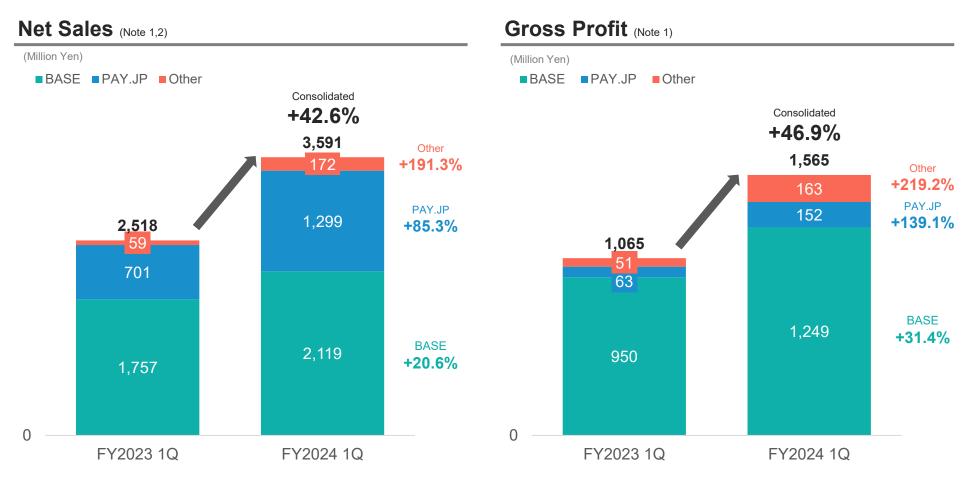
Shopping service providing smoother payment experiences including BNPL and helping to build relationships with purchasers 2. Executive Summary

| Topics  | <ul> <li>✓ All the businesses showed strong performance, with a significant increase in net sales by<br/>+42.6% YoY and gross profit by +46.9% YoY</li> </ul>  |
|---|--|
| FY2024 Q1<br>Results                                | <ul> <li>Operating profit turned positive temporarily, as consolidated gross profit increased, as well as SG&amp;A expenses were controlled more than expected</li> <li>GMV in the BASE business increased as expected by +20.9% YoY</li> <li>GMV in PAY.JP business continued to increase significantly at +71.6% YoY, beyond expectations</li> <li>Net sales increased significantly +191.3% YoY, mainly due to an increase in funding amount and collection amount because of functional improvements to "YELL BANK"</li> </ul> |
| Forecasts for<br>FY2024<br>and Business<br>Progress | <ul> <li>Operating profit/loss revised into profitability, the upper limit at the beginning of the fiscal year</li> <li>In the BASE business, the increase in the monthly fee for the Monthly-Fee Plan implemented in January 2024 has progressed without any major problems</li> <li>In the PAY.JP business, the renewal of the fee plan from June 2024 announced</li> </ul>  |





#### All the businesses showed strong performance, with a significant increase in net sales by +42.6% YoY and gross profit by +46.9% YoY



(Note 1) All growth rates are YoY

(Note 2) From FY2024 onwards, due to the shift from a collection agency to a crediting format, PAY.JP business net sales and cost of sales will become tax-exempt and will be recognized at a level approximately 10% higher than before FY2023

# **Policies for FY2024 and Progress**

|              | Policies for FY2024 (as of February 8, 2024)  | Progress   |
|--------------|---|--|
|              | <ul> <li>Aim for gross profit to be at the +30% level YoY due to an increase in<br/>Group GMV and improved profitability</li> </ul>   | ✓ All the businesses showed strong performance, with a significant increase in net sales by +42.6% YoY and gross   |
| Consolidated | <ul> <li>Maintain a disciplined investment policy based on growth and<br/>profitability, even though SG&amp;A expenses are expected to increase YoY,<br/>which were controlled better than expected in the previous year</li> </ul>                         | <ul> <li>profit by +46.9% YoY</li> <li>✓ SG&amp;A expenses were controlled while maintaining a disciplined investment policy</li> </ul>  |
|              | ✓ The upper forecast for operating profit/loss is at the break-even level,<br>while the lower forecast is also expected to contract the loss  | <ul> <li>Operating profit turned positive temporarily, as consolidated gross<br/>profit increased, as well as SG&amp;A expenses were controlled</li> </ul>                           |
|              | <ul> <li>Aim to increase GMV by more than 13.2% YoY by increasing added<br/>value of products and implementing efficient marketing measure</li> </ul>   | ✓ GMV increased as expected by +20.9% YoY  |
| BASE         | <ul> <li>Aim to increase gross profit beyond the GMV growth rate by<br/>increasing take rate through increasing the price of Monthly-Fee Plans and<br/>offering paid extensions</li> </ul>  | <ul> <li>Monthly-Fee Plan price increases implemented without much<br/>difficulty so far, with an increase in the number of shops with large<br/>sales</li> </ul>                    |
|              | <ul> <li>Aim to increase GMV by more than 32.5% YoY by increasing added<br/>value of products and strengthening sales and marketing, etc.</li> </ul>  | <ul> <li>GMV continued to increase significantly at +71.6% YoY,<br/>beyond expectations, while the growth rate of some of the large<br/>merchants has settled down</li> </ul>        |
| PAY.JP       | <ul> <li>Aim to improve gross profit margin by optimizing the fee structure and<br/>improving the cost of sales ratio</li> </ul>  | <ul> <li>Gross profit margin improved significantly due to a reduction in the<br/>cost of sales to GMV ratio</li> </ul>  |
|              |   | ✓ Fee plans to be renewed from 1 June  |
| Pay ID       | <ul> <li>Build a foundation for expanding purchaser assets and monetizing by<br/>expanding functions, etc.</li> </ul>   | <ul> <li>Renewal of the app's home screen and progress on initiatives to<br/>send new customers to "BASE" shops</li> </ul>   |
| Finance      | <ul> <li>Aim for further growth in gross profit of the Other business through increasing added value in financial services, mainly "YELL BANK", as well as through campaigns etc.</li> <li>Execute measures to improve the Group's profitability</li> </ul> | <ul> <li>Net sales increased significantly +191.3% YoY, mainly due to ar<br/>increase in the number of transactions because of functional<br/>improvements to "YELL BANK"</li> </ul> |

#### BASE Business

Even after the increase in the monthly fee for the Monthly-Fee Plan (Growth Plan), transfers to other services remained lower than expected, with many shops continuing to use "BASE"

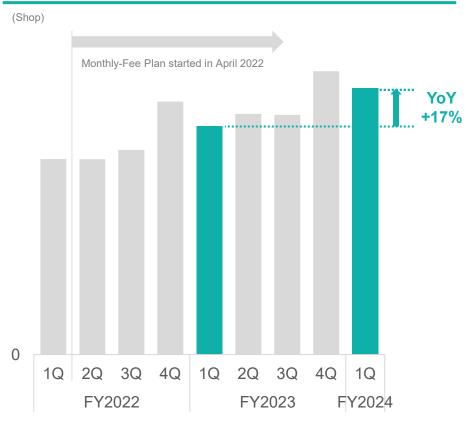
Number of monthly active shops with large sales (Note 1) growing at a higher rate than the overall average (Note 2)

#### **Monthly-Fee Plan Price Increase**

- From January 2024, the monthly fee increased from 5,980 yen to 19,980 yen
- ✓ For users who pay in a lump sum annually, the new fees apply from the month in which the annual contract is renewed
- ✓ No change in the No Monthly Cost Plan fees (Note 3)

# Before ChangeAfter ChangeService Fee<br/>(Monthly Fee)¥ 5,980¥ 19,980Payment<br/>Processing Fee2.9%2.9%<br/>(No change)

#### Impact on the Number of Monthly Active Shops with Large Sales



(Note 1) Shops with monthly sales of at least ¥1 million

(Note 2) YoY growth rate of the total number of monthly active shops during the same period was +5.2%.

(Note 3) The No Monthly Cost Plan fees are a 3.0% service fee per payment and a 3.6% commission rate +40 yen



▼Before Change



To align with the diversification of merchants' industries and sales sizes, **fee plans will be adjusted to a wider range of merchants from June 2024, improving the profitability of PAY.JP business Maintain competitive fee levels** in the new fee plans

| Belore Cri  | lange |          |               |
|---|-------|----------|---------------|
|   | Basic | Pro      |               |
| Payment<br>Fee<br><sub>VISA /</sub><br>Mastercard | 3.0%  | 2.59%    | Pa<br>\<br>Ma |
| Payment<br>Fee<br><sub>Others (Note)</sub>        | 3.6%  | 3.3%     | Pa<br>Othe    |
| Monthly<br>Fee                                    | ¥ 0   | ¥ 10,000 | Mo            |

▼After Change

|  | Standard | Business | Enterprise |
|--|----------|----------|------------|
| Payment<br>Fee<br>VISA /<br>Mastercard | 3.3%     | 2.78%    | 2.59%      |
| Payment<br>Fee<br>Others (Note)        | 3.3%     | 2.78%    | 2.7%       |
| Monthly<br>Fee                         | ¥ 0      | ¥ 20,000 | ¥ 50,000   |

**Net sales increased significantly +191.3% YoY,** mainly due to an increase in funding amount and collection amount because of functional improvements to "YELL BANK"



# Medium to Long-Term Growth Strategy and Progress

|   |         | Medium to Long-Term Growth Strategy (as of Feb. 2024)   | Progress   |  |  |
|---|---------|---|--|--|--|
|   | Group   | <ul> <li>Achieve both GMV growth and improved profitability<br/>by strengthening existing products through increasing<br/>added value and optimizing pricing accordingly, as well as<br/>through improving marketing measures, etc.</li> </ul>                        | ✓ Group GMV and gross profit showed a positive trend   |  |  |
|   |         | <ul> <li>✓ Continue to focus on empowerment for individuals<br/>and small teams</li> </ul>  | ✓ GMV performed robustly   |  |  |
|   | BASE    | <ul> <li>Continue to focus on both GMV growth and take rate<br/>improvement by increasing added value of products and<br/>optimizing the fee structure, as well as improving<br/>marketing measures</li> </ul>  | <ul> <li>Take rate increased due to price increases in Monthly-<br/>Fee Plans (Growth Plan), contributing to improved Group<br/>profitability.</li> </ul>  |  |  |
| Growth<br>strategies for<br>existing products | PAY.JP  | Continue to focus on both strong GMV growth and<br>gross profit margin improvement by increasing added<br>value of products, optimizing the fee structure and<br>improving the cost of sales ratio accordingly, as well as<br>strengthening sales and marketing, etc. | <ul> <li>GMV continued to grow strongly</li> <li>In addition to an improved cost ratio, initiatives to review<br/>fee plan in June 2024 proceeded, contributing to<br/>improved Group profitability</li> </ul> |  |  |
|   | Pay ID  | <ul> <li>Contribute to the growth of the BASE business by<br/>monetizing purchaser assets with over 13 million<br/>registered users through enhancements to BNPL "Post<br/>Pay (Pay ID)" and shopping app functions, etc.</li> </ul>                                  | <ul> <li>The project for future monetization of shopping app etc.<br/>progressed as expected</li> </ul>  |  |  |
|   |         | <ul> <li>Continue to increase added value to "BASE" shops by<br/>expanding existing services, mainly "YELL BANK"</li> </ul>   | ✓ "YELL BANK" grew significantly due to continuous<br>functional improvements  |  |  |
|   | Finance | ✓ In the long term, aim to take the role of profit center through group-wide initiatives  | <ul> <li>Steady progress towards the release of the YELL BANK<br/>for PAY.JP merchants</li> </ul>  |  |  |
| Group-wide                                    | -       | <ol> <li>Accelerate growth by creating synergies between<br/>existing products</li> </ol>   | <ol> <li>Initiatives for the horizontal expansion of existing<br/>products within the Group progressed steadily</li> </ol>   |  |  |
| expansion<br>strategies                       | Group   | 2 Achieve group-wide inorganic growth through M&A and alliances, etc.   | Prioritized M&As and alliances, with goods e-commerce, etc., aiming to expand target merchants   |  |  |

3. Results for Q1 of the Fiscal Year Ending December 31, 2024



#### Consolidated

All the businesses showed strong performance, with a significant increase in net sales by +42.6% YoY and gross profit by +46.9% YoY

SG&A expenses were controlled more than expected, and **operating profit turned positive temporarily** 

#### **BASE Business**

#### $GMV_{(Note)}$ increased as expected by +20.9% YoY

Net sales and gross profit increased by +20.6% and +31.4% YoY, respectively, due to increased GMV

Take rate increased QoQ due to the increase in Monthly-fee plan price in January 2024

#### **PAY.JP Business**

GMV (Note) continued to increase significantly at +71.6% YoY, beyond expectations

Net sales and gross profit increased significantly by +85.3% and 139.1% respectively YoY due to an increase in GMV

Gross profit margin improved significantly QoQ due to a reduction in the cost of sales to GMV ratio

#### **Other Business**

Net sales increased significantly +191.3% YoY, mainly due to an increase in funding amount and collection amount because of functional improvements to "YELL BANK"

# All the businesses showed strong performance, with a significant increase in net sales by +42.6% YoY and gross profit by +46.9% YoY

BASE Business performed in line with expectations, while PAY.JP and Other Businesses grew beyond expectations SG&A expenses were controlled more than expected, and **operating profit turned positive temporarily** 

|   | FY2024 Q1 (Jan. 2024 – Mar. 2024) |                     |        |                     | FY2024 Full-Year |                        |               |
|---|-----------------------------------|---------------------|--------|---------------------|------------------|------------------------|---------------|
| (Million yen)                                     | Results                           | YoY (vs. FY2023 Q1) |        | QoQ (vs. FY2023 Q4) |                  | Full-Year<br>Forecasts | Progress rate |
|   | Results                           | Results             | Change | Results             | Change           | (Revised)              | (Note 1)      |
| Net Sales   | 3,591                             | 2,518               | +42.6% | 3,343               | +7.4%            | 14,700                 | 24.4%         |
| Gross Profit                                      | 1,565                             | 1,065               | +46.9% | 1,462               | +7.1%            | 6,450                  | 24.3%         |
| Gross Profit Margin                               | 43.6%                             | 42.3%               | +1.3pt | 43.7%               | -0.1pt           | 43.9%                  | -             |
| SG&A  | 1,359                             | 1,337               | +1.7%  | 1,466               | -7.3%            | 6,450                  | 21.1%         |
| Operating Profit                                  | 206                               | -271                | n/a    | -4                  | n/a              | 0                      | n/a           |
| Ordinary Profit                                   | 211                               | -269                | n/a    | 1                   | +11,680.2%       | 3                      | 6,964.0%      |
| Net Income<br>Attributable to Owners<br>of Parent | 213                               | -358                | n/a    | -92                 | n/a              | 7                      | 2,946.8%      |
| GMV (BASE<br>Business) (Note 2)                   | 37,400                            | 30,929              | +20.9% | 38,752              | -3.5%            | 154,000                | 24.3%         |
| GMV (PAY.JP<br>Business) (Note 2)                 | 46,487                            | 27,096              | +71.6% | 41,858              | +11.1%           | 187,000                | 24.9%         |

(Note1) Progress Rate towards full-year forecast (revised)

(Note2) GMV disclosed as reference figures. BASE's GMV is based on the order date (order amount). PAY.JP's GMV is based on the payment date (payment amount)

#### Maintains a strong financial foundation with cash and deposits at 22,749 million yen as of March of 2024

Factoring advances increased due to the growth of "YELL BANK", but appropriate risk management has been implemented along with the service growth

| (Million Yen)                                    | As of Mar. 31, 2024 | As of Dec. 31, 2023 | Change |
|--|---------------------|---------------------|--------|
| Current assets                                   | 39,012              | 36,965              | +5.5%  |
| (of which, cash and deposits)                    | 22,749              | 22,227              | +2.3%  |
| (of which, trade accounts receivable) (Note1)    | 15,158              | 13,821              | +9.7%  |
| (of which, factoring advances) (Note 2)          | 830                 | 581                 | +42.8% |
| Non-current assets                               | 356                 | 331                 | +7.3%  |
| (of which, Investment securities)                | 34                  | 36                  | -4.6%  |
| Total assets                                     | 39,368              | 37,297              | +5.6%  |
| Current liabilities                              | 26,103              | 24,244              | +7.7%  |
| (of which, trade accounts payable) (Note 3)      | 25,374              | 13,215              | +92.0% |
| (of which, operating deposits) (Note 4)          | 67                  | 10,299              | -99.3% |
| Non-current liabilities                          | 52                  | 52                  | -0.0%  |
| Total liabilities                                | 26,156              | 24,297              | +7.7%  |
| Capital Stock                                    | 8,669               | 8,669               | +0.0%  |
| Capital surplus                                  | 4,933               | 4,933               | +0.0%  |
| Retained earnings                                | -393                | -606                | -      |
| Valuation difference on<br>investment securities | 3                   | 5                   | -32.6% |
| Total net assets                                 | 13,212              | 13,000              | +1.6%  |

(Note1) Trade accounts receivable: The unpaid portion of the settlement amount to be paid to our company by the settlement service company

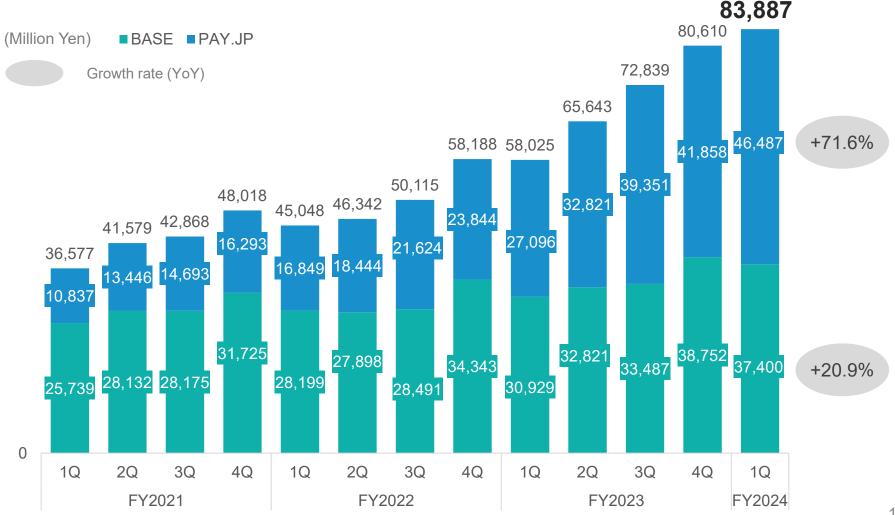
(Note) Frade becoming advances: Uncollector receivables balance of "YELL BANK" in the Other business. Part of the uncellector receivables balance is also included in accounts receivable

(Note3) Trade accounts payable: In the BASE and PAY.JP Businesses, outstanding amount of settlement to be paid by our company to merchants

(Note4) Operating deposits: Following the change of the PAY.JP business from a collection agency to a crediting format from Q1, outstanding amount of settlement to merchants in the PAY.JP business are included in trade accounts payable

### Group GMV grew significantly, driven by the PAY.JP business

GMV increased QoQ, overcoming the negative effects of seasonality



(Note) BASE's GMV is based on the order date (order amount). PAY.JP's GMV is based on the payment date (payment amount)

BASE

(Million Yen) ■ BASE ■ PAY.JP ■ Others

2,492

384

2,754

424

2,306

4Q

2,052

1Q

1,784

2Q

Growth rate (YoY)

2,446

353

2Q

2,082 2,087

3Q

2,237

286

1.944

1Q

0

+42.6%

2,179

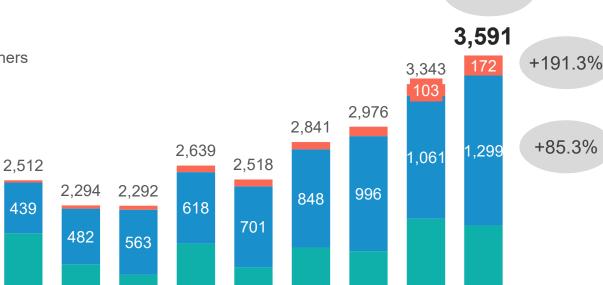
4Q

2,119

1Q

+20.6%

# **Consolidated net sales increased YoY significantly** due to the increase in Group GMV as well as the growth in Other business



1,930

2Q

1,897

3Q

# FY2021FY2022FY2023FY2024(Note) From FY2024 onwards, due to the shift from a collection agency to a crediting format, PAY.JP business net sales and cost of sales will become tax-exempt and<br/>will be recognized at a level approximately 10% higher than before FY2023FY2024FY2024

1,693

3Q

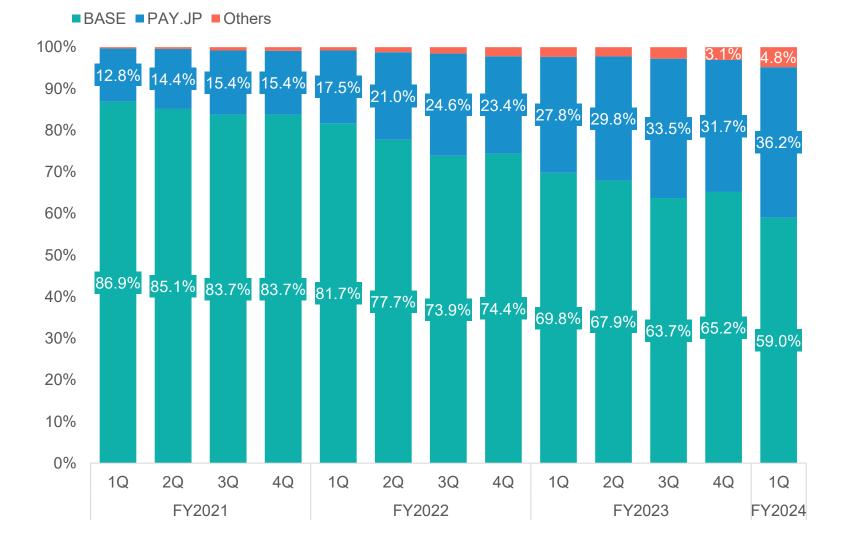
1,963

4Q

1,757

1Q

Net sales ratio for the BASE Business decreased QoQ due to the PAY.JP and Other Businesses' net sales growth

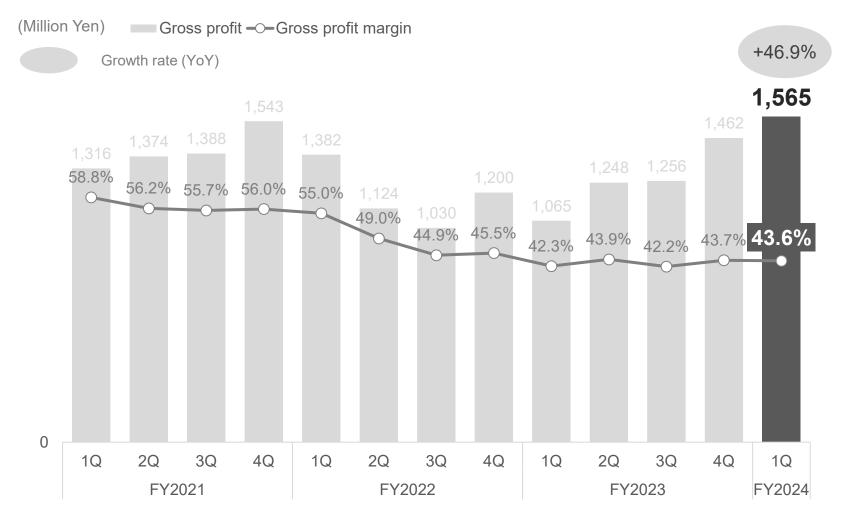


21

BASE

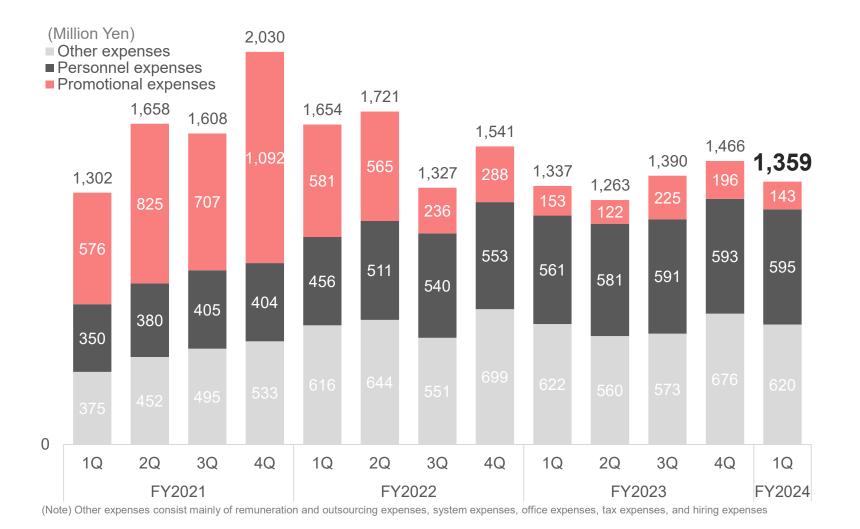
# Consolidated gross profit increased YoY significantly due to the increase in Group GMV and the growth in Other Business

Consolidated gross profit margin declined slightly QoQ due to an improvement in gross profit margins of both the BASE and PAY.JP businesses, despite a decrease in the ratio of net sales in BASE business



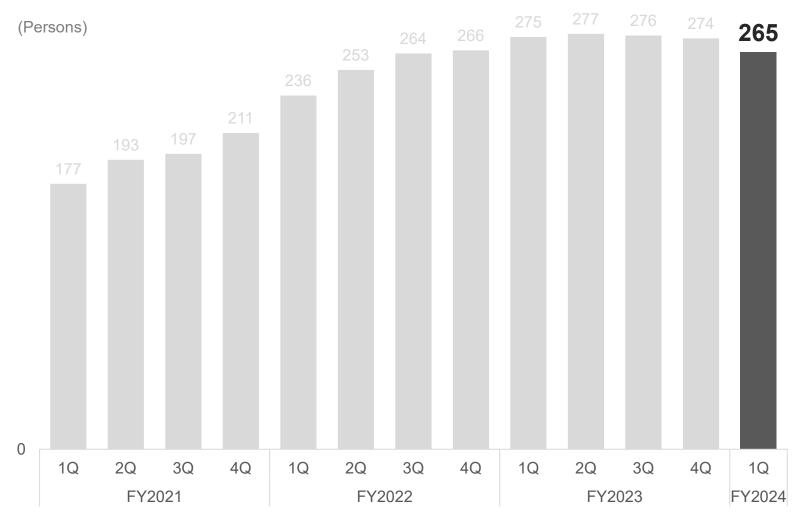


- SG&A expenses decreased QoQ due to a decrease in promotional expenses
- Promotional expenses decreased QoQ due to contracting of coupon campaigns etc. implemented in the previous quarter for the year-end sales season





## Headcount decreased by 10 persons YoY (-3.6% YoY)



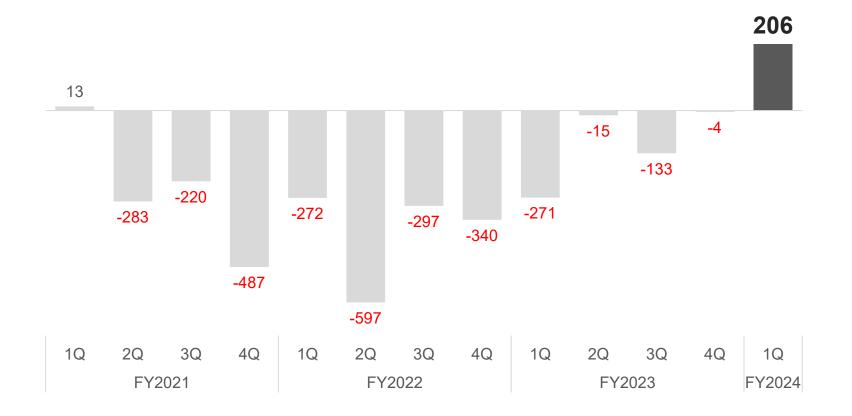
(Note) The number of employees is the number of regular employees and contract employees and does not include the number of Directors and temporary employees. However, the number of employees includes the number of persons seconded to subsidiaries as Directors



## Operating profit turned positive temporarily, as all the businesses showed strong performance

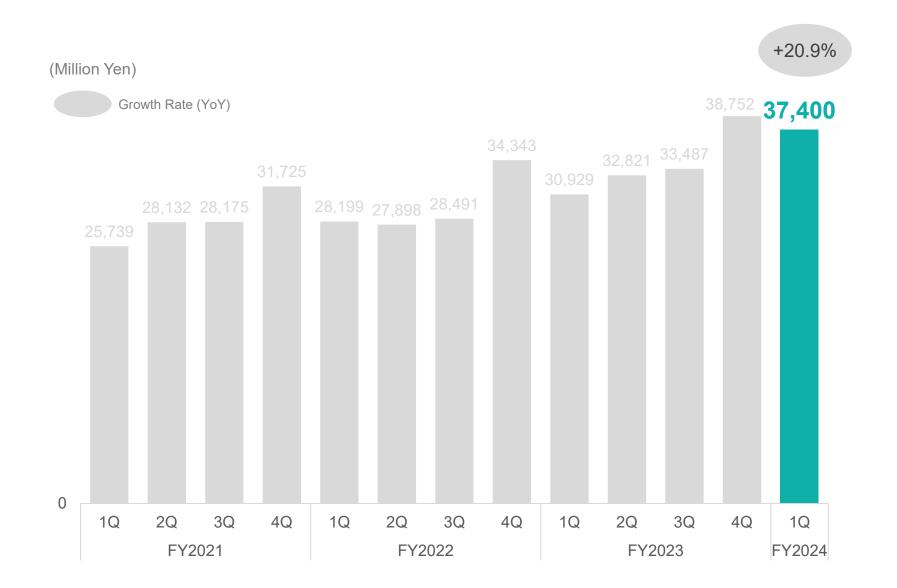
and consolidated gross profit increased, as well as SG&A expenses were controlled more than expected

(Million Yen)



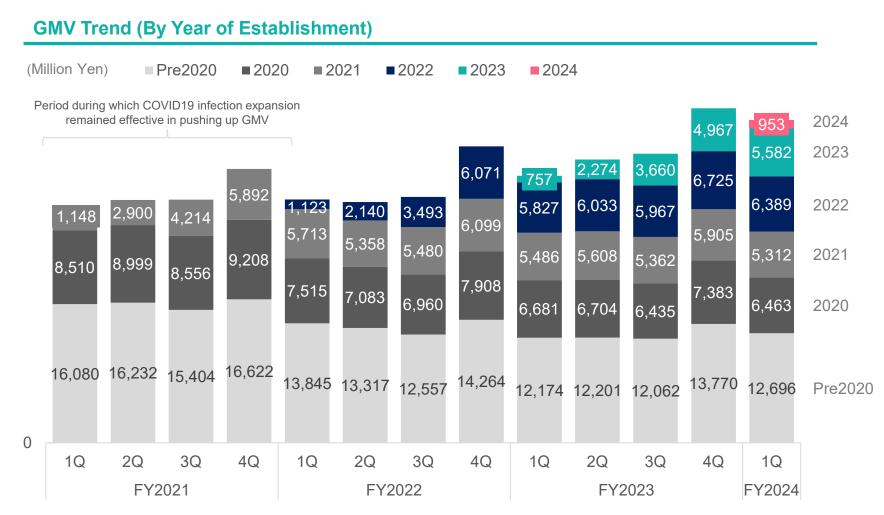


#### GMV increased as expected by +20.9% YoY





The cohort from 2022 onwards, when the number of new shops opened has started to settle down to the level before the COVID-19 infection expansion, has performed well, driven by shops with large sales Remained flat and robust in the pre-2021 cohort, except for seasonality in the previous quarter



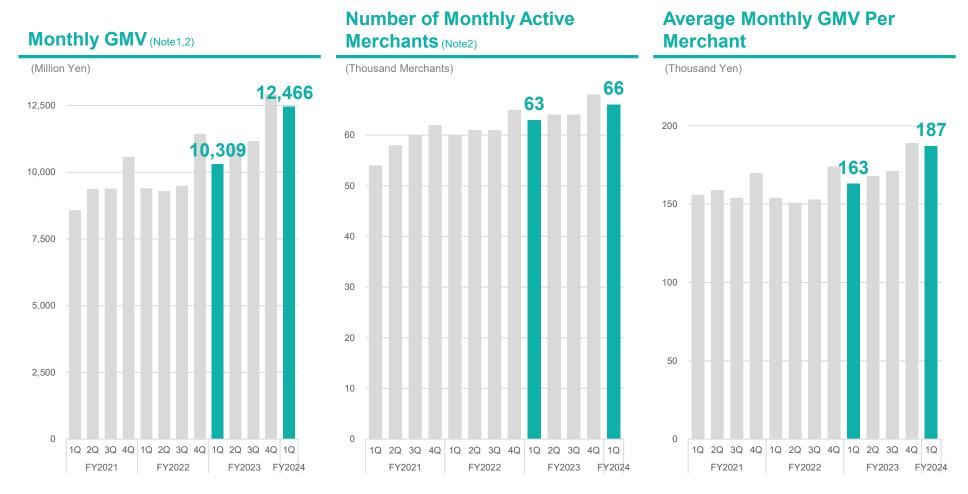




#### The number of monthly active merchants generally maintained YoY increases and trended as expected,

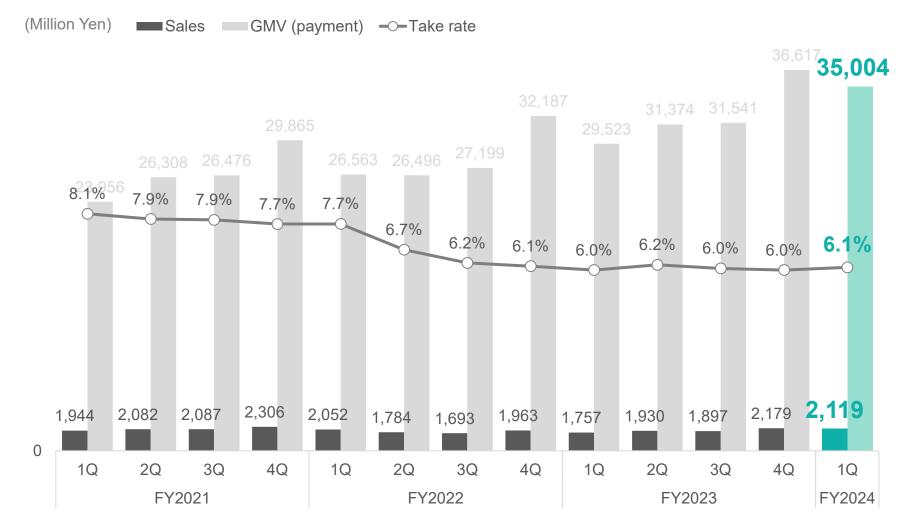
even though the number of new shops opened settled to pre-COVID-19 levels

The average monthly GMV per merchant increased, continuing to be led by merchants with large sales





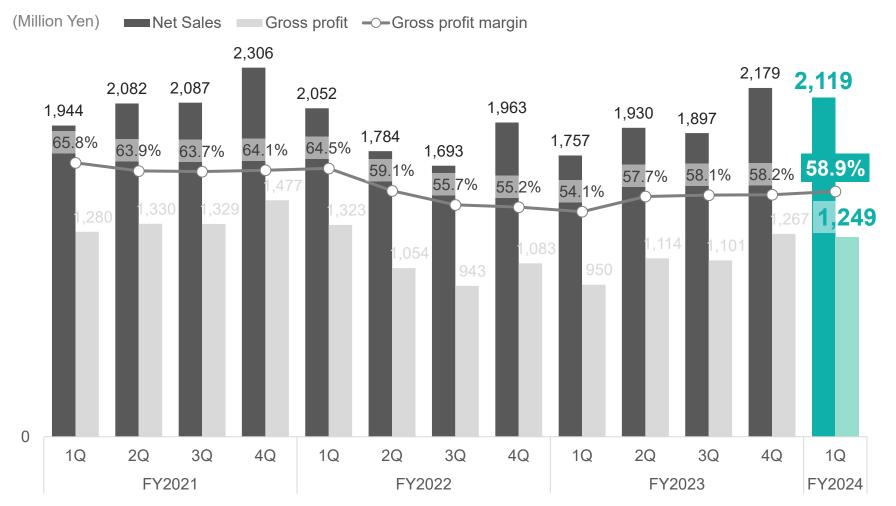
**Take rate increased QoQ** due to the increase in Monthly-Fee Plan price in January 2024, the GMV mix of Monthly-Fee Plan remaining flat



<sup>(</sup>Note) Take rate excluding one-time factors of FY2023 Q2 was 5.9%

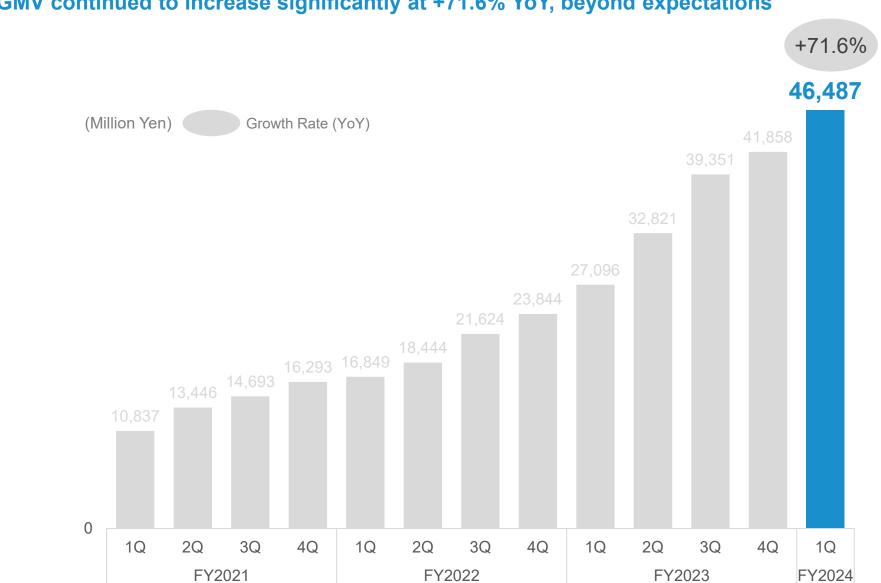


Net sales and gross profit increased by +20.6% and +31.4% YoY, respectively, due to increased GMV Gross profit margin increased QoQ due to an increase in take rate



(Note) Gross profit margin excluding one-time factors of FY2023 Q2 was 56.1%

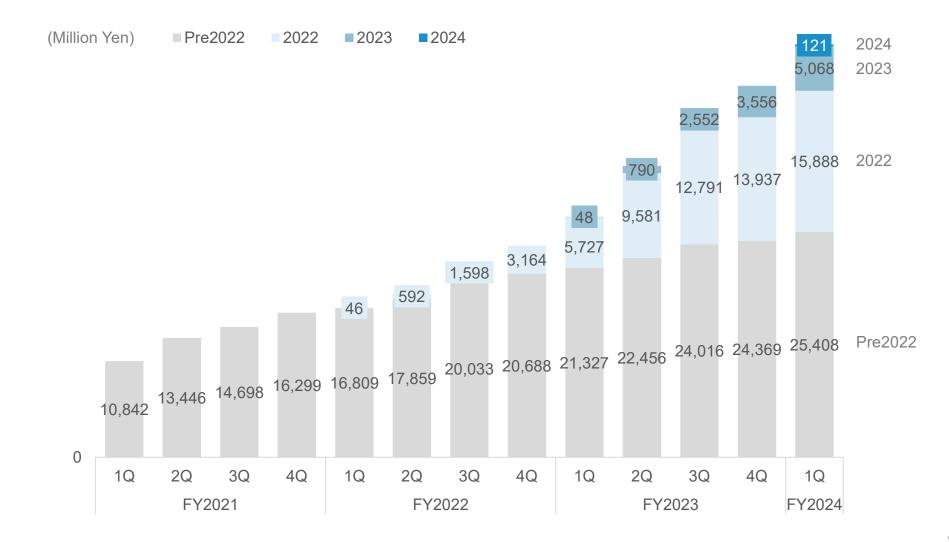




## **GMV** continued to increase significantly at +71.6% YoY, beyond expectations

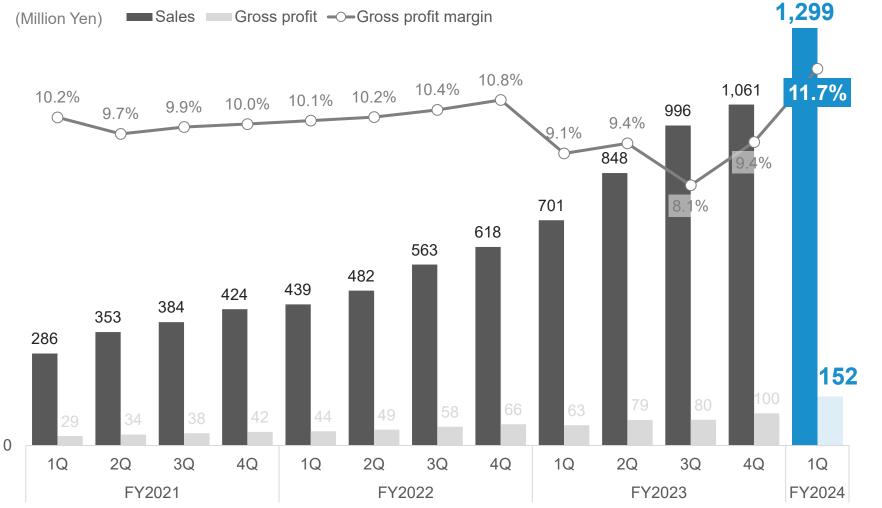


Continued growth of existing merchants and a significant build-up of GMV from new merchants



# Net sales and gross profit increased significantly by 85.3% and 139.1% respectively YoY due to an increase in GMV

Gross profit margin improved significantly QoQ due to a reduction in the cost of sales to GMV ratio (note)



(Note) From FY2024 onwards, due to the shift from a collection agency to a crediting format, PAY.JP business net sales and cost of sales will become tax-exempt and will be recognized at a level approximately 10% higher than before FY2023

Net sales increased significantly +191.3% YoY, mainly due to an increase in funding amount and collection amount because of functional improvements to "YELL BANK" +191.3% 172 (Million Yen) 0 3Q 3Q 1Q 2Q 3Q 4Q 1Q 2Q 4Q 1Q 2Q 4Q 1Q FY2021 FY2022 FY2023 FY2024

<sup>(</sup>Note) Other businesses include "YELL BANK" and 'BASE Card'

4. Earnings Forecast for the Fiscal Year Ending December 31, 2024

#### Operating profit/loss revised into profitability, the upper limit at the beginning of the fiscal year

Gross profit unchanged at present, as the BASE business, which accounts for the majority of consolidated results, is progressing as expected at the beginning of the fiscal year

After a close examination of the progress of each business in Q1, SG&A expenses revised to 6,450 million yen, the minimum value at the beginning of the fiscal year.

|   |        | FY2                                | FY2023                                   |  |                      |        |
|---|--------|------------------------------------|--|--|----------------------|--------|
| (Million yen)                               | 1Q     | Full-Year<br>Forecast<br>(Revised) | Full-Year<br>Forecast<br>(Start of term) | Progress<br>(Revised)<br><sub>(Note 1)</sub> | Full-Year<br>Results | YoY    |
| Net Sales                                   | 3,591  | 14,700                             | 14,700                                   | 24.4%  | 11,680               | +25.9% |
| Gross Profit                                | 1,565  | 6,450                              | 6,450                                    | 24.3%  | 5,033                | +28.1% |
| SG&A  | 1,359  | 6,450                              | 6,450<br>~6,650                          | 21.1%  | 5,458                | +18.2% |
| Operating Profit                            | 206    | 0                                  | -200<br>∼0                               | n/a  | -425                 | -      |
| Ordinary Profit                             | 211    | 3                                  | -204<br>~-3                              | 6,964.0%                                     | -409                 | -      |
| Net Income Attributable to Owners of Parent | 213    | 7                                  | -207<br>~-7                              | 2,946.8%                                     | -606                 | -      |
| GMV (BASE<br>Business) <sub>(Note2)</sub>   | 37,400 | 154,000                            | 154,000                                  | 24.3%  | 135,991              | +13.2% |
| GMV (PAY.JP<br>Business) (Note 2)           | 46,487 | 187,000                            | 187,000                                  | 24.9%  | 141,127              | +32.5% |

(Note 1) From FY2024 onwards, due to the shift from a collection agency to a receivables transfer format, net sales and cost of sales of the PAY.JP business become non-taxable and are recorded at a level approximately 10% higher than before FY2023, but gross profit is unaffected

(Note 2) GMV disclosed as reference figures. BASE's GMV is based on the order date (order amount). PAY.JP's GMV is based on the payment date (payment amount)

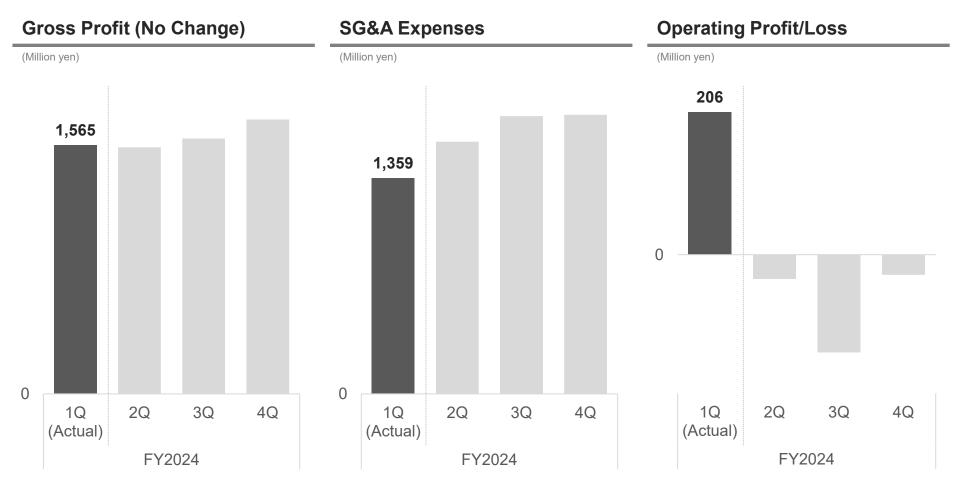
#### Consolidated



Consolidated gross profit is generally in line with the forecast at the beginning of the period, and the YoY growth rate from 2Q onwards is expected to decline from 1Q

SG&A expenses are expected to increase from 2Q onwards due to the expected strengthening of marketing in the PAY.JP business, whose profitability has improved

Quarterly operating loss expected from 2Q onwards, but may turn profitable depending on timing of measures and recruitment

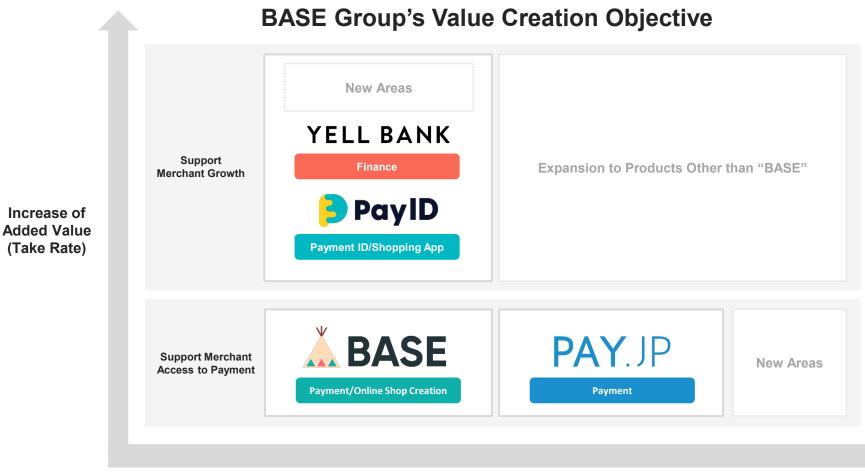


**5. Reference Materials** 

# 5-1. Medium to Long-Term Management Policy (Excerpt from Q4 of FY2023 Materials for Financial Results Presentation)

Aim to achieve both GMV growth and improved profitability by strengthening existing products

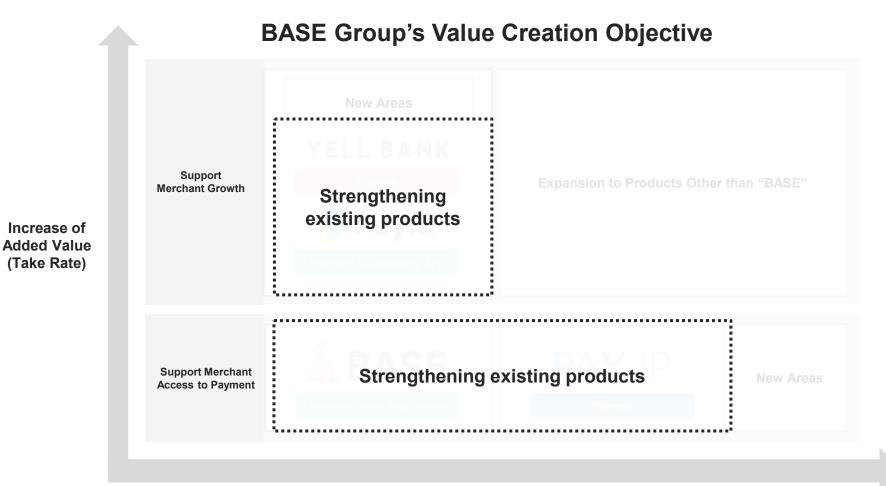
Furthermore, accelerate growth by creating synergies between existing products and achieve group-wide inorganic growth through M&A, alliances, etc.





|   | Group   | <ul> <li>Achieve both GMV growth and improved profitability by strengthening existing products through<br/>increasing added value and optimizing pricing accordingly, as well as through improving marketing measures,<br/>etc.</li> </ul>                                   |
|---|---------|--|
|   | BASE    | <ul> <li>Continue to focus on empowerment for individuals and small teams</li> <li>Continue to focus on both GMV growth and take rate improvement by increasing added value of products and optimizing the fee structure, as well as improving marketing measures</li> </ul> |
| Growth<br>strategies for<br>existing products | PAY.JP  | Continue to focus on both strong GMV growth and gross profit margin improvement by increasing<br>added value of products, optimizing the fee structure and improving the cost of sales ratio accordingly, as well<br>as strengthening sales and marketing, etc.              |
|   | Pay ID  | <ul> <li>Contribute to the growth of the BASE business by monetizing purchaser assets with over 13 million<br/>registered users through enhancements to BNPL "Post Pay (Pay ID)" and shopping app functions, etc.</li> </ul>   |
|   | Finance | <ul> <li>Continue to increase added value to "BASE" shops by expanding existing services, mainly "YELL BANK"</li> <li>In the long term, aim to take the role of profit center through group-wide initiatives</li> </ul>  |
| Group-wide<br>expansion<br>strategies         | Group   | <ol> <li>Accelerate growth by creating synergies between existing products</li> <li>Achieve group-wide inorganic growth through M&amp;A and alliances, etc.</li> </ol>   |

Achieve both GMV growth and improved profitability by strengthening existing products through increasing added value and optimizing pricing accordingly, as well as through improved marketing measures, etc.





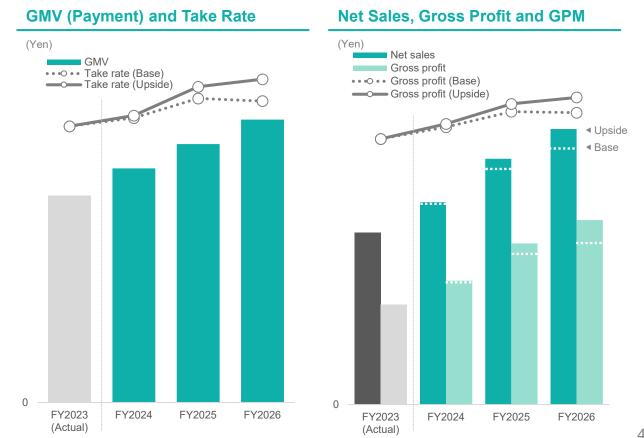
#### Continue to focus on empowerment for individuals and small teams

**Continue to focus on both GMV growth and take rate improvement** through continuous efforts to increase added value of products and optimize the fee structure, as well as improving marketing measures

Pursue the upside scenario by providing paid extension functionality and monetizing purchaser assists etc.

#### **Main initiatives**

#### Medium to long-term outlook



#### Increasing added value of products

 Offering extended functions to more directly support shop sales growth, such as sales channel expansion and marketing support

#### Optimizing the fee structure

 Offering paid extended functions and working on monetization of purchaser assets etc.

#### Improving marketing measures

 Continued rebranding with the aim of expanding coverage to shops with a wide range of sales sizes, while maintaining a disciplined investment policy



# Contribute to the achievement of the upside scenario of the BASE business by monetizing purchaser assets with over 13 million registered users

through enhancements to BNPL "Post Pay (Pay ID)" and shopping app functions, etc.

## Main features of "Pay ID"

#### **ID Payment**

- ID payment function available to purchasers when shopping in all shops opened on "BASE"
- ✓ BNPL "Post Pay (Pay ID)", launched in April 2023
- ✓ Managing shopping logs

#### **Shopping App**

- Follow the shop function, where you can receive push notifications about new goods and arrivals
- Registering goods as favorites
- ✓ Shop search and recommendation function
- Checking the delivery status

## **Main Initiatives**

#### Enhancements to BNPL "Post Pay (Pay ID)"

- More flexible payment methods
- Examining schemes to build a unique payment network, aiming to improve profitability in the future

#### **Enhancements to Shopping App**

- Improving the recommendation function and other functions for purchasers
- Strengthening of app-based marketing and CRM functions, etc., for "BASE" shops
- Aiming for GMV growth via the app and monetization of the app by strengthening the user base of both shops and purchasers

PAY.JP Business

**Continue to focus on both strong GMV growth and gross profit margin improvement** by increasing added value of products, optimizing the fee structure and improving the cost of sales ratio accordingly, as well as strengthening sales and marketing, etc.

Pursue upside scenarios by supporting the growth of existing merchants and strengthening the structure for attracting new merchants

#### **Main initiatives**

#### Increasing added value of products

- Continuing pursuit of competitive products designed for developer usability
- Resolving issues in the existing payment area through improvements to the administration screen, etc. and expansion of "PAY.JP Partners" and "PAY.JP Platform"

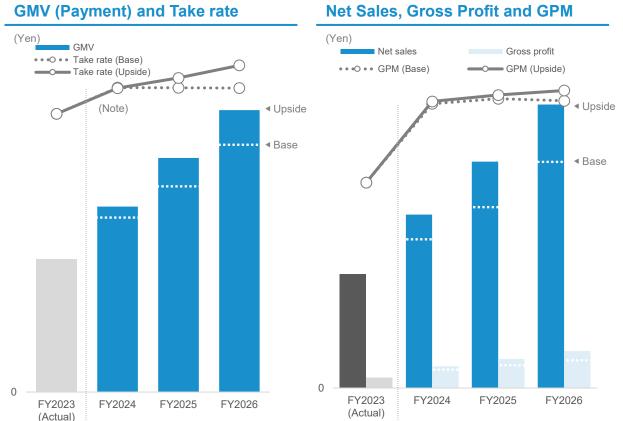
# Optimizing the fee structure and improving the cost of sales ratio

- Optimizing the fee structure based on the expansion of the value provided
- Improving cost of sales ratio in line with platform growth

#### Strengthening sales and marketing

- Establishing an efficient sales and marketing structure to attract more new merchants
- Promoting relationship building with existing large merchants

### Medium to long-term outlook



(Note) From FY2024 onwards, due to the shift from a collection agency to a crediting format, PAY.JP business net sales and cost of sales will become tax-exempt and will be recognized at a level approximately 10% higher than before FY2023

## **Growth Strategy**

Continue to increase added value to "BASE" shops by expanding existing services, mainly "YELL BANK" In the long term, aim to take the role of profit center through group-wide initiatives

## **Main Initiatives**

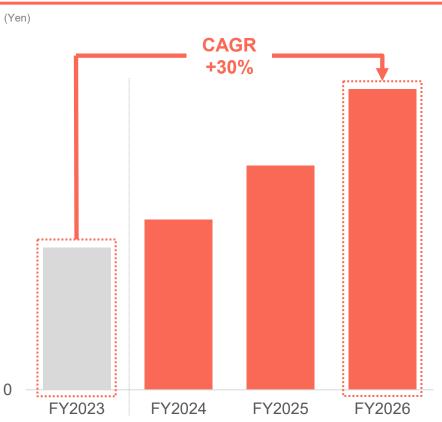
#### Increasing added value of existing financial services

- More flexibility in the amount of funding and the method of payment of fees when "BASE" shops raise funds via "YELL BANK"
- ✓ Promoting the use by "BASE" shops through campaigns, etc.

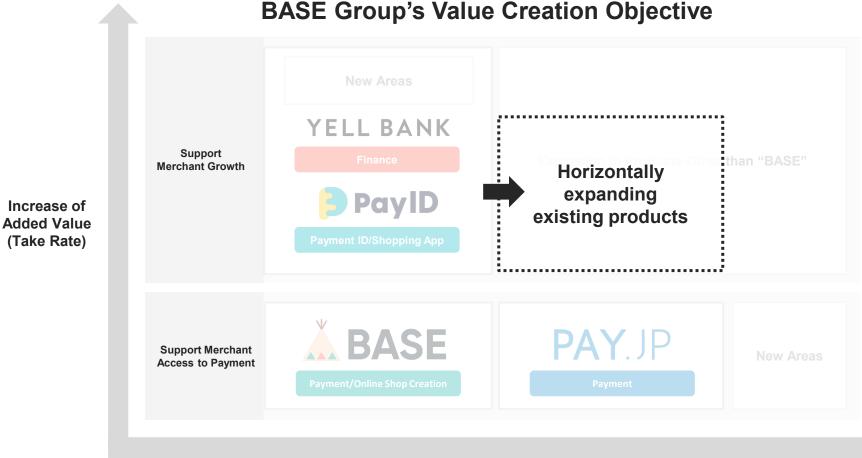
#### **Group-wide initiatives**

 Aiming for horizontal development of "YELL BANK" within the Group, which has previously been offered to "BASE" shops

## Gross Profit of the Other Business (Note1,2)



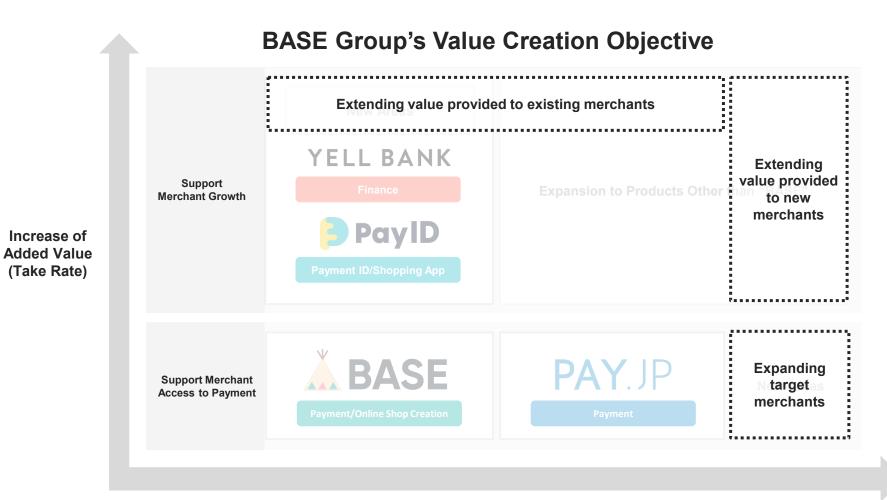
Aiming to accelerate growth through creating synergies between existing products by horizontally expanding existing products offered to "BASE" shops to "PAY.JP" merchants



## **BASE Group's Value Creation Objective**



Building a flexible implementation structure in FY2023, centered on the Corporate Strategy Unit under CEO, and CFO **Aiming for group-wide inorganic growth** in the future through M&A and alliances, etc., with the aim of increasing the number of target merchants and adding value to existing products



## Aim to achieve gross profit of JPY 10 billion from FY2026 onwards as soon as possible

Maintain a disciplined investment policy based on growth potential and profitability, after returning to operating profit in FY2025

**Operating Profit Outlook** 

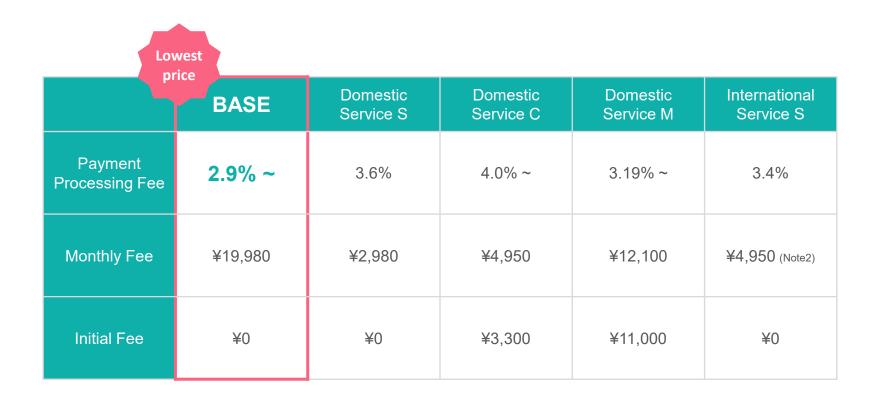
(Million Yen) (Yen) 10.000 Upside **Base Scenario** ..... Base More investment for .......... the upside scenario for gross profit ...... ..... 0 0 FY2023 FY2024 FY2025 FY2026 FY2023 FY2024 FY2025 FY2026 (Actual) (Actual)

## **Gross Profit Outlook**

5-2. Others



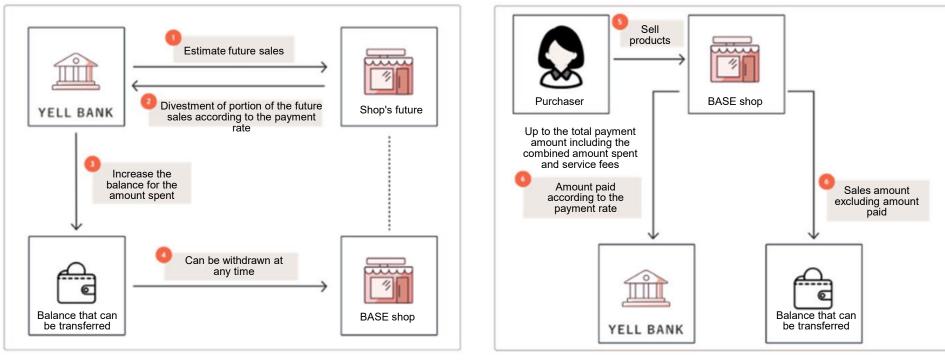
Implementing a strategy to become the service of choice for merchants with a wider range of sales volumes by offering a pricing plan with an overwhelming competitive superiority (Note1)



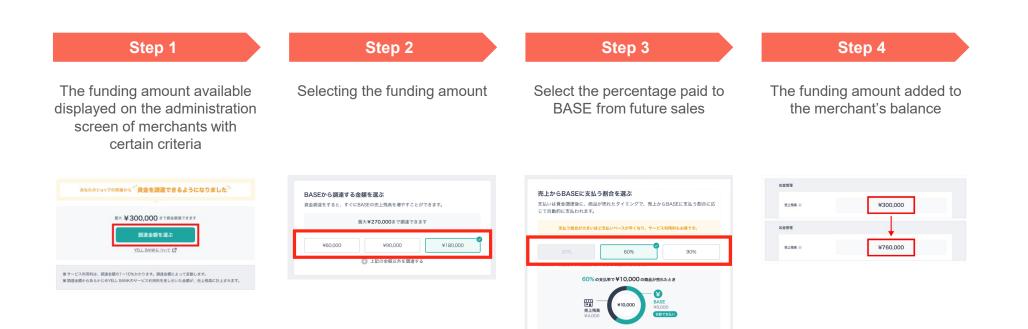
A financial service that allows shops to raise funds instantly by "BASE" purchasing their future receivables

## Process for obtaining financing





Merchants can raise funds instantly with easy process



| (Million Yen)       |                       | FY2022 |       |       | FY2023 |       |       | FY2024 |       |       |
|---------------------|-----------------------|--------|-------|-------|--------|-------|-------|--------|-------|-------|
|                     |                       | 1Q     | 2Q    | 3Q    | 4Q     | 1Q    | 2Q    | 3Q     | 4Q    | 1Q    |
| Net Sales           | BASE                  | 2,052  | 1,784 | 1,693 | 1,963  | 1,757 | 1,930 | 1,897  | 2,179 | 2,119 |
|                     | PAY.JP                | 439    | 482   | 563   | 618    | 701   | 848   | 996    | 1,061 | 1,299 |
|                     | Other                 | 20     | 28    | 35    | 57     | 59    | 63    | 82     | 103   | 172   |
|                     | BASE                  | 1,323  | 1,054 | 943   | 1,083  | 950   | 1,114 | 1,101  | 1,267 | 1,249 |
| Gross Profit        | PAY.JP                | 44     | 49    | 58    | 66     | 63    | 79    | 80     | 100   | 152   |
|                     | Other                 | 14     | 20    | 27    | 50     | 51    | 54    | 74     | 94    | 163   |
| Segment<br>Profit   | BASE                  | -178   | -481  | -234  | -256   | -175  | 66    | -73    | 120   | 174   |
|                     | PAY.JP                | -4     | -3    | -4    | -33    | -9    | 3     | 5      | -84   | 51    |
|                     | Other                 | -13    | -15   | -8    | 6      | -14   | -23   | -7     | 20    | 61    |
|                     | Corporate<br>Expenses | -76    | -96   | -49   | -57    | -72   | -61   | -58    | -61   | -81   |
| Operating<br>Profit | Entire<br>Company     | -272   | -597  | -297  | -340   | -271  | -15   | -133   | -4    | 206   |

BASE



| Year   | Month     | Quarterly GMV<br>(Million Yen) <sub>(Note1)</sub> | Monthly GMV<br>(Million Yen) | Monthly Active<br>Merchants<br>(# of Merchants) | Average Monthly<br>GMV Per Merchant<br>(Yen) | Quarterly GMV<br>(Payment amount)<br>(Million Yen) (Note2) |
|--------|-----------|---|------------------------------|---|--|--|
| FY2021 | March     | 25,739  | 8,579                        | 54,742  | 156,734                                      | 23,956   |
| _      | June      | 28,132  | 9,377                        | 58,833  | 159,392                                      | 26,308   |
| _      | September | 28,175  | 9,391                        | 60,856  | 154,329                                      | 26,476   |
| _      | December  | 31,725  | 10,575                       | 62,049  | 170,431                                      | 29,865   |
| FY2022 | March     | 28,199  | 9,399                        | 60,672  | 154,927                                      | 26,563   |
| _      | June      | 27,898  | 9,299                        | 61,455  | 151,322                                      | 26,496   |
| _      | September | 28,491  | 9,497                        | 61,883  | 153,468                                      | 27,199   |
| _      | December  | 34,343  | 11,447                       | 65,516  | 174,736                                      | 32,187   |
| FY2023 | March     | 30,929  | 10,309                       | 63,226  | 163,064                                      | 29,523   |
| _      | June      | 32,821  | 10,940                       | 64,820  | 168,785                                      | 31,374   |
| -      | September | 33,487  | 11,162                       | 64,948  | 171,871                                      | 31,541   |
| _      | December  | 38,752  | 12,917                       | 68,115  | 189,641                                      | 36,617   |
| FY2024 | March     | 37,400  | 12,466                       | 66,482  | 187,520                                      | 35,004   |

(Note 1) BASE's GMV is based on the order date (order amount)

(Note 2) Of the total amount of orders (GMV based on the order date), GMV (payment amount) is the amount that has been paid and is recorded in the month of payment date. There is monthly time lag from order to settlement because the order date and settlement date are different. Also, the amount of GMV is different from the order amount (GMV based on the order date) because the amount that has not been paid due to cancellation is not included in GMV (payment amount)



|  | JP |
|--|----|
|  |    |
|  |    |
|  |    |

| Year   | Month     | Quarterly GMV<br>(Million Yen) |
|--------|-----------|--------------------------------|
| FY2021 | March     | 10,837                         |
|        | June      | 13,446                         |
|        | September | 14,693                         |
|        | December  | 16,293                         |
| FY2022 | March     | 16,849                         |
|        | June      | 18,444                         |
|        | September | 21,624                         |
|        | December  | 23,844                         |
| FY2023 | March     | 27,096                         |
|        | June      | 32,821                         |
|        | September | 39,351                         |
|        | December  | 41,858                         |
| FY2024 | March     | 46,487                         |

| (Shares)                        |                               | FY2024 1Q   |
|---------------------------------|-------------------------------|-------------|
| Stock<br>Options                | Beginning<br>balance          | 2,126,000   |
|                                 | Granted                       | 0           |
|                                 | Exercised                     | -26,000     |
|                                 | Renounced                     | 0           |
|                                 | Ending balance                | 2,100,000   |
|                                 | sued shares<br>easury shares) | 115,223,823 |
| Ratio of dilut<br>(as a % of is | ive shares<br>sued shares)    | 1.8%        |

## Handling of these Materials

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