## Financial results Presentation For 3-month Period Ended June 30, 2024



"Sanctuary Court Biwako Venetian Modern Resort" (Scheduled to open in October 2024)

\*The picture above is conceptional drawing and for illustrative purposes only.

Resorttrust, Inc. (Securities code 4681)

# **1**Consolidated net sales and income increased, marking record-high net sales and operating income for the three-month period under review.

### 1Q FY2024: Net sales 50.9 billion yen and Operating income of 4.0 billion yen

- •Net sales and income were boosted by brisk Membership Operations. <u>Profitability improved due to the effect of price revisions and an increase in sales of existing properties.</u>
- Hotel Operations made steady progress as planned, with higher occupancy rates and unit prices than those in the previous year. Although operating income for 1Q FY2024 decreased year on year due to the difference in timing of recording of investments in human capital and repair and maintenance (1Q up/4Q down), the company plans to achieve an increase in operating income for the full year. Medical Operations remained strong, with approximately 20% increase in operating income for 1Q FY2024.

# 2<u>Membership sales: Contract volume for the three-month period under review reached a record high for the third consecutive year.</u>

### Contract Values of Membership 1Q FY2024 28.1 billion yen:

### Total for Hotel, Medical, and Golf

- •Hotel membership contract value totaled 25.7 billion yen, with robust sales centered on the SANCTUARY COURT series. The contract volume for the period under review was greatly led by sales of existing properties, surpassing the record high attained for the same period of the previous fiscal year by approximately 20%.
- •Medical membership contract value reached 2.1 billion yen, the second highest for 1Q after the record high of 2.2 billion yen attained for the three-month period ended June 30, 2021.

# <u>3 Preparation of properties for sales launch made steady progress, and the inventory level remained within an expected range</u>

- •While the contract volume greatly increased during 1Q, the hotel membership contract volume inventory amounting to 27.0 billion yen was secured at the end of 1Q. Sales of next new properties are expected to be started without being placed in a situation in which insufficient inventory causes a bottleneck in sales.
- Full-year financial forecasts for the current fiscal year and expectations for the next fiscal year are scheduled to be scrutinized and deliberated anew, with the status of sales of new properties being checked.

## Financial Highlights 1Q FY2024

(April to June)

### [Financial Highlights 1Q FY2024]

	2022/6 results	2023/6 results	2024/6 results	YoY Difference
Net Sales	40,224	42,994	50,949	+18.5%
Operating Income	2,510	3,250	4,057	+24.8%
Ordinary Income	2,578	3,427	4,062	+18.5%
Net Income	7426	3,042	2,421	(20.4%)
Evaluated net sales	49,148	52,179	58,826	+12.7%
Evaluated Operating Income	4,972	6,074	6,475	+6.6%

<sup>\*</sup>Income attributable to owners of parent is labelled as "Net income" in this document.

### [1Q FY2024 Historical 3-Year Trends in Evaluated Operating Income]

\* Figures in blue graphs are operating income on a recorded basis.

2022/6 result	2023/6 result		2024/6 result	
	6,074		6,475	1
4,972 same right	same right		Deferred accruals etc.	
2,510	3,250		4,057	

Evaluated operating income

Add/subtract Evaluated operating income

Operating income

- •Lead by membership sales, operation results in each business segment were favorable, resulting in increased net sales and operating income on both recorded and evaluated bases.
- •For the period under review, revenue from real estate sales was not deferred since SANCTUARY COURT TAKAYAMA had already opened. Thus, the growth rates are greater on a recorded basis.
- •Net income decreased because profit levels were temporarily high in the past fiscal years due to positive effects of extraordinary income or loss in 2023 and 2022.

(Billion yen)

	1Q FY2023	1Q FY2024
Extraordinary income	1.5	2.3
Extraordinary loss	-	1.8
Extraordinary income or loss Total	1.5	0.5

#### (Reference)

\* Evaluated net sales/Evaluated operating income:

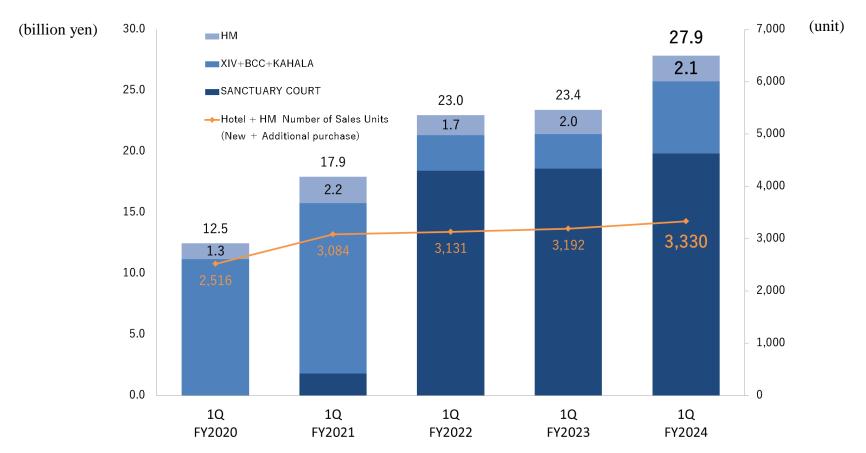
In the pre-opening hotel membership sales, accounting figures for the real estate cost of the membership fee is deferred until the opening of the hotel as the revenue is realized in a lump sum at the time of opening. Evaluated operating income represents income assuming that such income to be deferred had been recorded during the current fiscal year.

In addition, it is used as a management indicator of real performance during the current fiscal year, taking into account the effect of Accounting Standard for Revenue Recognition for medical memberships, etc.

# Financial Outline (1) Contract Values of Membership 1Q FY2024/Increase in the number of sales units

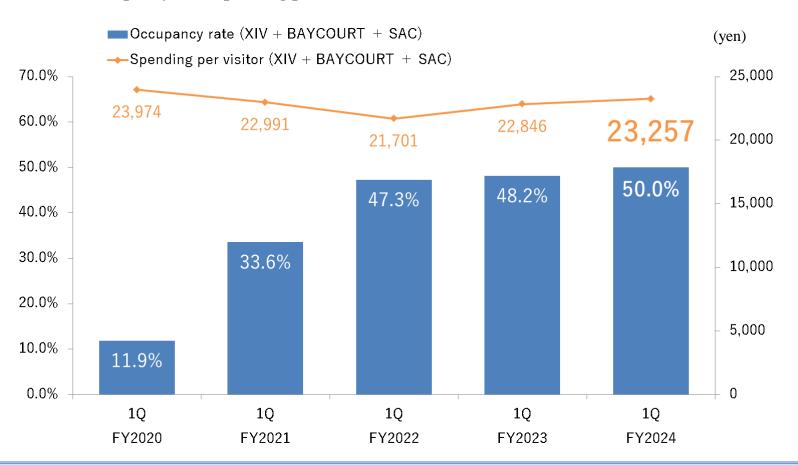
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### 【 Contract Values of Membership 1Q FY2024/ Increase in the number of sales units 】 (Hotel + HM)



- •Hotel contract volume increased since sales of the SANCTUARY COURT series remained strong. In addition, contract volume for XIV and Baycourt greatly grew, causing the overall contract volume to further rise to a one step higher level.
- •While the number of sales units increased, sales of relatively high-priced existing properties grew. The increase in unit prices had a greater effect on the overall contract volume increase.
- \* A graph element has been changed to show "sales units" for the period starting this document. (For trends in the number of members, please see page 32)

### [1Q FY2024 Occupancy rate/Spending per visitor]



<sup>•</sup>The membership hotel occupancy rate remained on the rise even after COVID-19. The occupancy rate for 1Q under review rose by 1.8 points year on year partly due to the opening of SANCTUARY COURT (SAC) TAKAYAMA. (SAC is included from the current period)

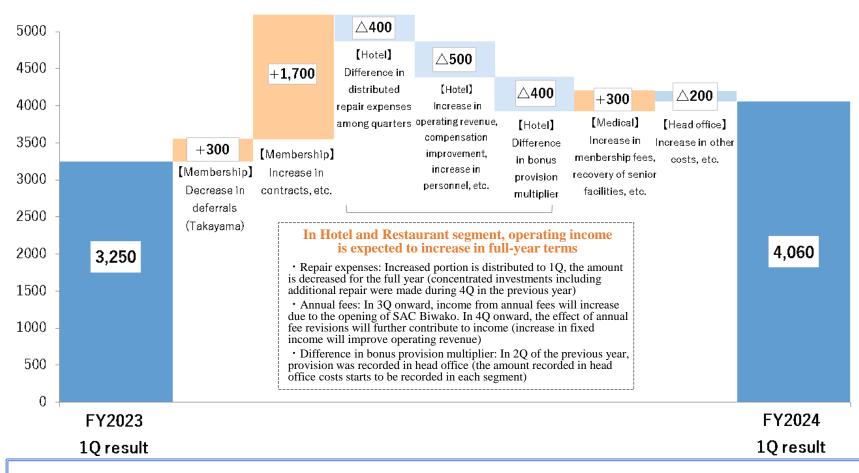
<sup>•</sup>The unit price also rose solidly year on year despite diminishing effects from the price revisions of November 2022. (In 1Q FY2020 and 1Q FY2021, unit prices were on the rise due in part to lower utilization rates at COVID-19.)

<sup>\*</sup> The spending per visitor in 1Q FY2023 was recalculated in accordance with the calculation method for the period under review.

# Financial Outline (3):Operating Income 1Q FY2024 (compared with the same period of the previous FY)

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### Year to date consolidated operating income change (vs. previous year)



In the membership segment, operating income increased approximately 25% over the previous year due to a positive contribution of the substantial increase in contract volume and the effect of price revisions. In the Hotel and Restaurant segment, operating income for 1Q under review decreased since increases in costs including enhanced investments in human capital and larger distribution of expenses to the earlier quarter tend to precede an improvement in revenue. A decrease in repair expenses and the effect of annual fee revisions are expected to contribute to increased income from the second half of the fiscal year onward.

### Financial Outline (4): Topics for which measures were implemented in 10 FY2024

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\* Underlined are changes/progress from April to June. Enhancing earning power and improving profitability

- Revision of membership prices: In June 2023 and April 2024 (SANCTUARY COURT, existing properties)
- Deliberation on new facilities scheduled to start construction in the next fiscal year: Construction of at least two more sites to be started in the next fiscal year, taking into account the inventory situation in Tokyo, Nagoya, and Osaka.
- Penetration of web-based reservations and smart check-in/out  $\Rightarrow$  Web-based reservation rate is rising, target 50%.
- · Announced the opening of new HIMEDIC facilities (Osaka, Tokyo, and Yokohama), and launched solicitation of applications for the Tokyo membership at a new price, following the Nakanoshima membership.
- · Announced a plan for the first new senior residence property in the central Tokyo area and expanded facilities with hospice care.
- · Concluded agreements with overseas clubs on facility mutual use to launch the services in January.
- Expansion of sales channels (increase in prospective customers) and enhancement of efficiency in sales activities including the promotion of contracts using digital methods.
- · Official LINE account: Increased the number of "friends" (Increased from 215,000 as of March 31, 2023 to 345,000 as of March 31, 2024)

### Human resources · Sustainability

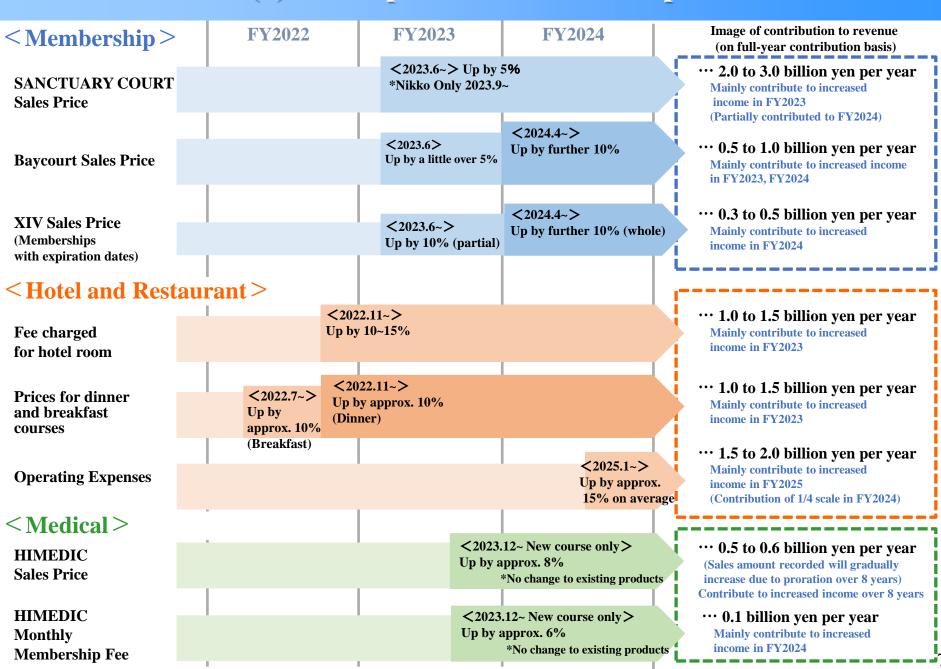
- Improvement of compensation: Across-the-board pay + wage hike, raise and stabilize the bonus multiplier, and revise the system of long breaks during the shifts of employees, dormitory maintenance and repairs carried out.
- Conducted to grant treasury shares to employees through the Resorttrust Employee Shareholding Association. <ES/engagement score increased. >
- Enhancement of recruiting activities: Referral hiring, on-the-spot hiring, hiring of foreign nationals, etc.
- Solar power generation installed at all locations, Registered as "TNFD Adopter" (announced as "Early Adopter" in Davos)
- Holding of regular sustainability forums and deliberation on activities in cooperation with the community and customers
- Launch of inter-sectional cross-training In June 2024, Appointment of 2 women and 2 men as new executive officers

### **Capital efficiency** • **Governance**

- Appointment of 3 new Outside Directors in June 2023 to strengthen the governance system and improve the independence of the Board of Directors
- Realization of management that emphasizes capital efficiency even more towards the target ROE of 12%: Already conducted 3.0 billion ven share buyback in July 2023
- · Resorttrust selected for inclusion in the MSCI Japan ESG Select Leaders Index in FY2023 in addition to the MSCI Japan Empowering Women (WIN) Select Index

### Promote the new medium-term management plan "Sustainable Connect"

### Financial Outline (5): Main product and service price revisions



## Segment Sales and Operation Income FY2024

3 main business segments

(April to June )

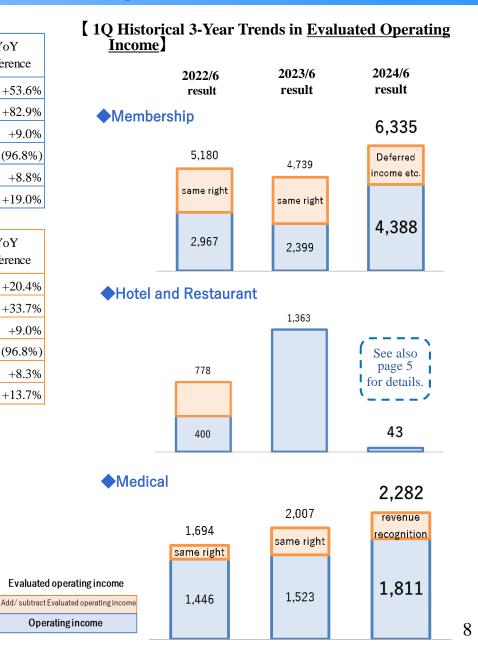
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[Segment Sales and Operation Income 1Q FY2024]

		2022/6 results	2023/6 results	2024/6 results	YoY Difference
Membership	Sales	9,112	9,232	14,182	+53.6%
Membership	Operating Income	2,967	2,399	4,388	+82.9%
Hotel and	Sales	20,086	22,224	24,231	+9.0%
Restaurant	Operating Income	400	1,363	43	(96.8%)
Medical	Sales	10,846	11,362	12,360	+8.8%
Medical	Operating Income	1,446	1,523	1,811	+19.0%

		2022/6 results	2023/6 results	2024/6 results	YoY Difference
Membership	Evaluated net sales	17,786	17,933	21,588	+20.4%
Membership	Evaluated Operating Income	5,180	4,739	6,335	+33.7%
Hotel and Restaurant	Evaluated net sales	20,086	22,224	24,231	+9.0%
	Evaluated Operating Income	778	1,363	43	(96.8%)
Madical	Evaluated net sales	11,095	11,847	12,831	+8.3%
Medical	Evaluated Operating Income	1,694	2,007	2,282	+13.7%

- Membership: The company implemented initiatives to secure sales inventories before launch of new products. (including an approach to existing facility memberships for which no usage history exists for past several years) As a result of focusing on high unit price products, sales of existing memberships substantially increased.
- Hotel and Restaurant: Net sales increased due to a rise in existing
  facility occupancy rates and unit prices in addition to the opening
  of Takayama at the end of the previous fiscal year. Operating
  income decreased due to an increase in costs (including a
  difference in timing of recording).
- Medical: Operating income increased as the growth of HIMEDIC Business (revenue generated by an increase in the number of members) and improved efficiency of the Senior-life business continued.



### 【 Contract volume by brand 】 XIV and Baycourt increased during the period.

#### 30.0 25.7 ■ XIV + Baycourt, etc SANCTUARY COURT TAKAYAMA 25.0 SANCTUARY COURT BIWAKO 21.3 21.4 SANCTUARY COURT NIKKO 20.0 15.8 15.0 11.2 10.0 5.0 1Q 1Q 1Q 1Q 1Q (billion yen) FY2020 FY2022 FY2023 FY2024 FY2021

### **Three Sanctuary Court properties for sale**







Biwako Scheduled to open in October 2024

167 rooms



Nikko Scheduled to open in February 2026

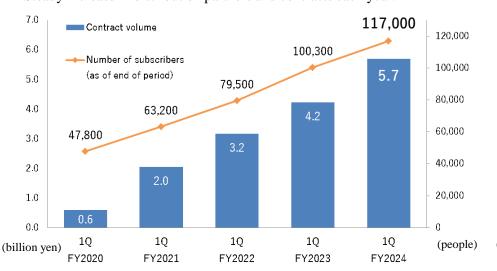
162 rooms

< Progress rate of contract(cumulative): Takayama 96% Biwako 92% Nikko 99% > Hotel membership sales inventory as of 30 June: 27 billion yen

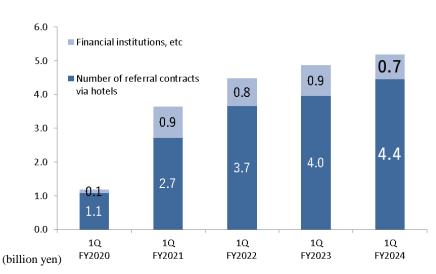
\*Progress rate of the total contract amount (including the effect of sales amount progress due to price hike)

### [Progress of contract values using digitalization]

Steady increase in distribution partners and contracts each year.



### [Referral contracts (via hotels, financial institutions, etc.)]



### Trends in membership Hotels occupancy rate by months

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### [XIV: Total 3,613 rooms]



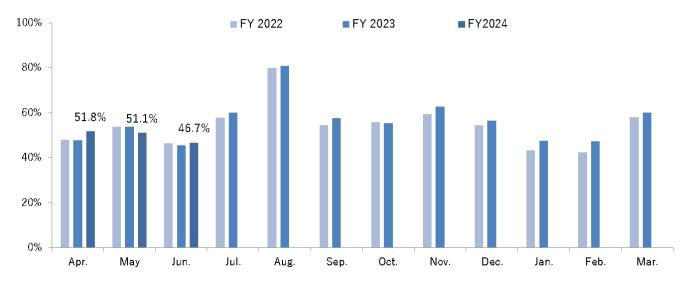


[ Baycourt: Total 824 rooms]

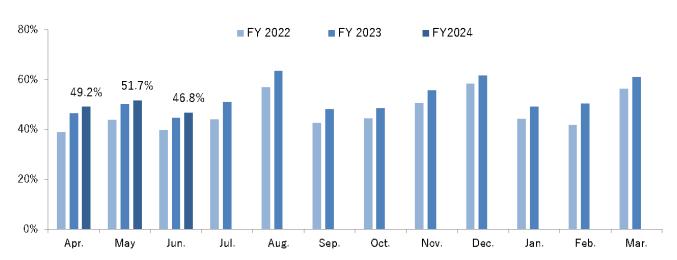




The occupancy rate slightly decreased in May due to an unfavorable arrangement of Golden Week holidays, but the other months exceeded the previous year's level.



The occupancy rate continued to rise, mainly of the "Tokyo Baycourt Club" in urban areas.



[SANCTUARYCOURT: Total 121 rooms] Steady growth after new openings. < April: 76.6%, May: 79.6%, June: 77.0% >

### Trends in General Luxury Hotels occupancy rate by months

**ESORTTRUST GROUI** 

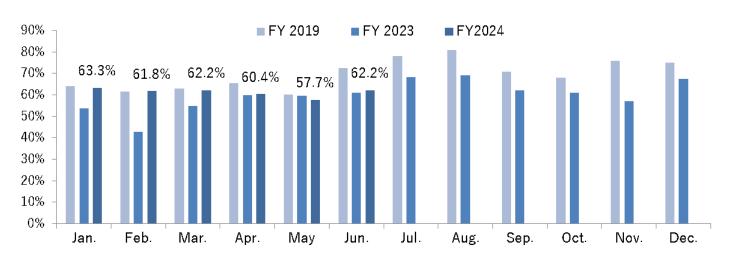
[THE KAHALA HOTEL & RESORT: 338 rooms]

The occupancy rate recovered to the pre-Corona level in January to March 2024, but the number of hotel guests has still been limited in and after April.

\* There is a three-month time lag for inclusion in consolidated profit and loss.





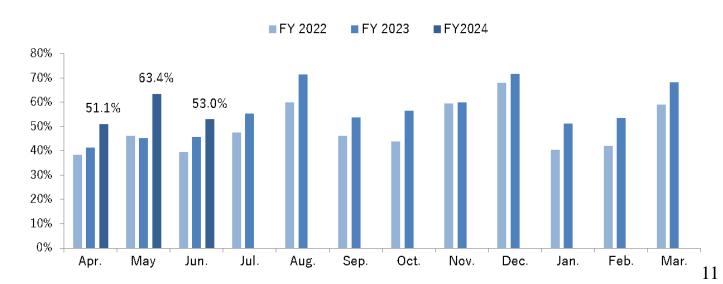


### [THE KAHALA HOTEL & RESORT YOKOHAMA: 146 rooms]

Opened in September 2020 in the COVID19 crisis. The occupancy rate continued to increase this term versus the previous year.







## Medical Segment Sales/Occupancy

### [ Number of HIMEDIC sales units ]



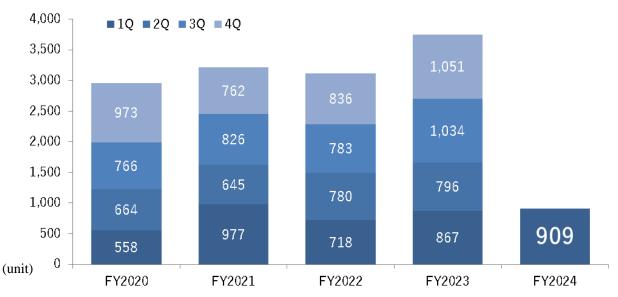


## [ Senior Residence Occupancy Rate ] Total 2,093 rooms

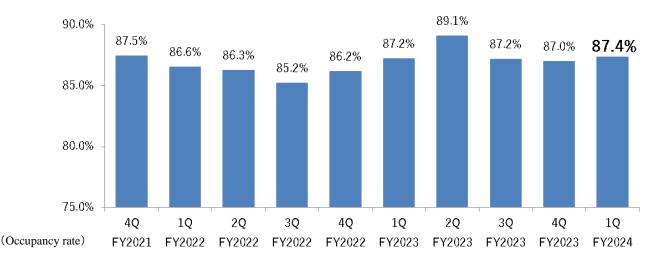




Since FY2020, the annual pace of the number of HIMEDIC sales units has been 3,000 units. This quarter maintained the second strongest 1Q on record.



The trend of the occupancy rate has been on the rise since December 31, 2022, with a slight increase in the 1Q of the current fiscal year.



### **Business Forecast for FY2024** (No Change from the Plan at beginning of term) RESORTTRUST GROUP

<Consolidated Targets>

	FY2023 results	FY2024 targets	Change
Net sales	201,803	233,200	+31,397
Operating income	21,119	22,000	+881
Ordinary income	21,807	22,500	+693
Net income	15,892	15,900	+8
Evaluated Operating Income	23,899	22,300	(1,599)

<operating (before="" allocation)="" by="" income="" segment=""></operating>				
		FY2023 results	FY2024 targets	Change
	Sales	58,701	76,090	+17,389
Membership	Operating income	18,798	17,690	(1,108)
	Evaluated Operating Income	20,179	18,469	(1,710)
Hatal and	Sales	95,492	105,720	+10,228
Hotel and Restaurant	Operating income	4,494	4,570	+76
Restaurant	Evaluated Operating Income	4,494	4,570	+76
	Sales	46,899	50,740	+3,841
Medical	Operating income	7,164	7,270	+106
	Evaluated Operating Income	9,679	8,126	(1,553)
Other	Sales	710	650	(60)
Other	Operating income	767	710	(57)
Head office	Operating income	(10,105)	(8,240)	+1,865
costs	Sales	(11,221)	(9,575)	+1,646
	Sales	201,803	233,200	+31,397
Total	Operating income	21,119	22,000	+881
	Evaluated Operating Income	23,899	22,300	(1,599)

<sup>\*</sup>Preparation costs for the opening of the Membership segment are included in headquarters for valuation gains.

#### <vs. previous period Main differences in calculations>

<Net Sales / Operating Income >

- Hotel membership Contract value FY2023: 83.8 billion yen (No new releases) FY2024: 83.9 billion yen (Two new properties to be launched)
  - Contract Values of HIMEDIC FY2023: 8.7 billion yen FY2024: 7.4 billion yen
  - Deferred Realization (Account for the portion of the sale completed by the first semester.) FY2023: Deferred realized gains +7.4 billion yen (Takayama) FY2024: Deferred realized gains+7.5 billion yen (Biwako)
  - Revenue deferred during the fiscal year (due to sales of unopened properties) FY2023: Deferred income of (7.4) billion yen (Biwako, Nikko.) FY2024: Deferred income of (7.0) billion yen (Nikko, new
  - Opening-related expenses FY2023: (1.1) billion yen FY2024: (1.3) billion yen
  - Operating and maintenance costs (including dormitories) FY2023: (4.0) billion yen FY2024: (3.6) billion yen
- \*Difference in bonus recognition department (Intersegment burden changes only)

FY2023: 0.5 month's compensation is recorded as a year-end bonus in head office costs

FY2024: Including 0.5 months' compensation noted above, recorded in each segment

(Head office expenses +1.0 billion yen, Hotel and Restaurant (0.7 billion yen) etc.)

•Hotel occupancy rate

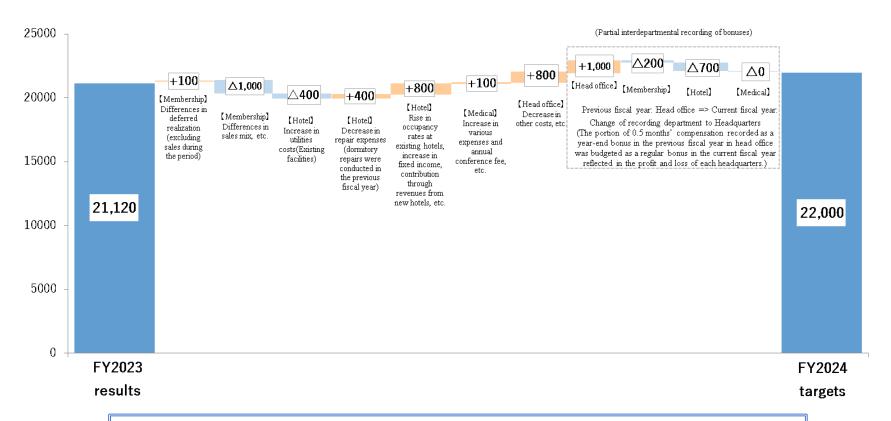
property)

XIV ••• FY2023: 55.9% FY2024: 57.4%

BCC ••• FY2023: 52.7% FY2024: 54.4%

# Business Forecast for FY2024:Operating Income (compared with the same period of the previous FY)

### [ Targets for FY2024] Change in operating income (vs. previous year)



- In the Membership segment, hotel contract volume is expected to remain at the same level, but profit is seen declining slightly owing to differences in the sales mix.
- Looking at Hotel and Restaurant operations, higher occupancy rates and fixed income more than offset factors such as personnel expenses that increased costs, resulting in a real income increase of about 800 million yen. Regarding head office costs, the company forecasts a decrease due to the ingress and egress of certain cost accounting departments and expenses related to the 50th anniversary incurred in the previous fiscal year.

# Medium-term Management Plan Numerical Targets(2023.4-2028.3)

**RESORTTRUST GROUP** 

### <Five-year common targets>

Overall index	2023.4~2028.3
Operating income to net sales	10% or more
Operating income growth rate	10% or more per annum on average * 2024.3 Plan as starting point.
ROE	Aim for 12% above 10%.
Return policy	Provides stable returns with a payout ratio of 40% or more.
Consolidated contract values	2028.3: 10% growth (vs. initial plan for 2024.3)
Hotel occupancy rate (Total of all brands)	2028.3: 60% growth (+5 points vs. initial plan for 2024.3)

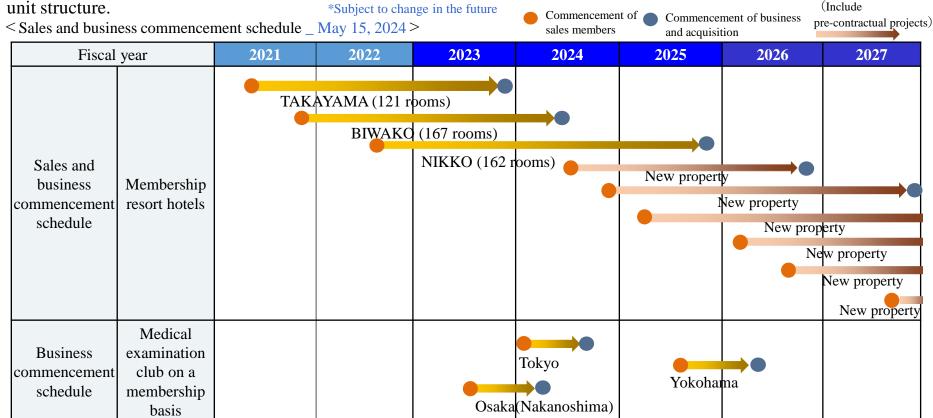
### < Numerical targets for the Next Three Years >

(Billions of yen)	FY2022	FY2023 (New medium- term plan first year)	FY2024 (2nd year)	FY2025 (3rd year)
Index	Previous year results	Result	Plan at beginning of term (2024.5.15)	Initial Target (2023.5)
Net Sales	169.8	201.8	232.2	230.0
Operating Income (initial target)	12.2	21.1 (18.0)	22.0 (20.0)	23.0
Operating income growth rate	+41.2%	+72.1%	+4.2%	-
Ordinary Income	13.2	21.8	22.5	23.0
Net Income	16.9	15.8	15.9	15.0
ROE	15.4%	12.9%	12.0%	Aim for 12%
Evaluated Operating Income	22.3	23.8	22.3	Projected to be about the same as operating income

<sup>\*</sup>Targets for FY2025 (third year) will be examined and revised in the future.

### Group's Development Schedule(~FY2027)

- Following the three SANCTUARY COURT properties, hotel development is planned at <u>a pace of approximately  $1 \sim 1.5$  facility per year from FY2024 onward.</u>
- HIMEDIC is scheduled to open in two locations in FY2024 and one in FY2026, leading to the establishment of 42,000-



At least seven new membership resort hotels are currently under consideration for development from FY2024 onward (including projects with land not yet acquired), and other potential sites are also under continued consideration. In parallel with them, reinvestment (renewal/rebuilding, etc.) in the former XIV properties will begin to be considered one by one, from this Mediumterm Management Plan period.

In addition to the first residential property on land in central Tokyo area, the second and third candidate properties are being selected in parallel, and schemes, etc., are being considered. For speedy development, development with our partner company with strength in the development of senior residences, is planned.

6



"Sanctuary Court Biwako Venetian Modern Resort" (Scheduled to open in October 2024)

\*The picture above is conceptional drawing and for illustrative purposes only.

# appendix

**RESORTTRUST GROUP** 

# **Expansion of Member and User Bases (Maximization of the Group's Economic Bloc)**RESORTERIST OF THE PROPERTY OF THE PROPERTY

**RESORTTRUST GROUP** 

Area	Affluent households	Current Members	Penetration rate (2023.3)	Estimate at 200,000 members
Kanto	About 650,000	About 50,000	8 %	<u>14%</u>
Chubu	About 230,000	About 40,000	17%	21%
Kansai	About 240,000	About 40,000	16%	20%
Other	About 370,000	About 10,000	2%	3%

**Expansion of the Group's economic bloc** (user base)

#### **Group facility** user base

Family members and relatives of members, guest users, and service as a welfare program/health check-ups for corporate employees (approximately millions of people)

**Foreigners** (mainly affluent)

Domestic Affluent (2021) 1.49 million households.(12% increase from 2019)

#### Net financial assets: 364 trillion ven

\*Based on data estimated by Nomura Research Institute, Ltd. \*Affluent sector means households with net financial assets of 100 million ven or more

#### **Expansion** of the group membership

base over the next 10-15 years. (Future) Group membership Introduction to reach 200,000 Introduction **Group membership** Continuously following up with 110,000 prospective customers Approx. 110,000 RTTG app members, 20,000 core members ( multiownership, etc.) Introduction

Number of small and medium business owners: approximately 3.5 million corporations (increase in corporate demand)

Approx. 400,000

App members

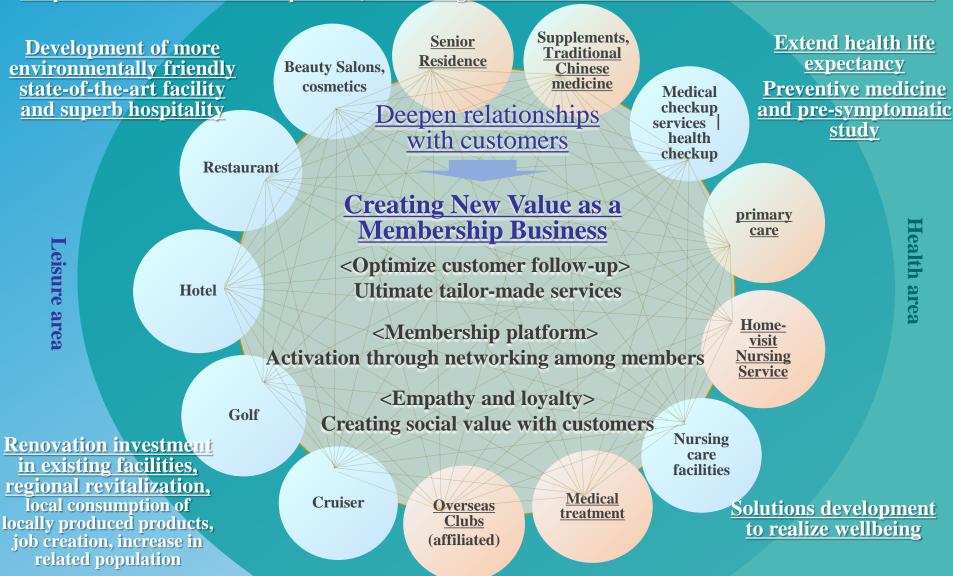
**LINE** members Approx. 350,000

Revitalize the economic bloc by promoting the use of digital tools among owners and their surrounding user base

### Value Provided (Image of Service Domain Expansion/ Social Value Creation)

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Proposal for affluence one step ahead, combining "leisure" and "health" with "values for the future"



—Social value creation through business—

<10-year goals for segments>

Pursue products and services that will last a lifetime with the customer. Try! Excellent
Hospitality!
—World-class
hospitality group—

ご一緒します、

<u>〜より豊かで幸せな時間を創造します〜</u>

Contributing to healthy longevity and personal wellbeing in the age of 100 years of life

A group of professional and creative human capital

The most comfortable and rewarding work environment

<Business/A vision for the Group>

- Embody the Group's unique Lanchester strategy based on its customer base and overwhelming individual brand strength
  - \*Achieve No.1 in each business domain and maximize synergies among the domains
- A club that creates affluence for society by connecting with all stakeholders through a strong relationship of empathy and trust.

# SDGs and Sustainable Management Initiatives(1)<sub>RESORTTRUST GROUP</sub>

#### **[Schedule of Current Initiatives]**

FY2024	1Q (result)	2Q onwards (schedule)		
Material Issues	<ul> <li>Promote regional cooperative creation projects (Tateshina, Hamanako)</li> <li>Conduct engagement survey (monthly)</li> <li>Publication of interviews with employees in the company newsletter</li> <li>Simultaneous updating of the sustainability website during the fiscal year</li> </ul>	<ul> <li>Recycling project for waste plastic</li> <li>Regional collaboration through corporate version of hometown tax payment</li> <li>Sustainability branding by facility</li> <li>Continuation of Sustainability Forum</li> </ul>		
GHG	<ul> <li>Consolidated disclosure of GHG emissions (Scope 3) back to FY2022</li> <li>Verification of the effects of introducing renewable energy and continuation of energy conservation measures</li> </ul>	Energy-saving tuning of existing facilities     Research to secure power other than solar power		
TCFD/TNFD	<ul> <li>Organize requirements for TNFD disclosure</li> <li>Enhance disclosure of nature-related information</li> </ul>	Disclosure based on TNFD recommendations (July)		
Permeation within the Group Information Disclosure	<ul> <li>Fourth Sustainability Committee Meeting (July)</li> <li>Report meeting on the results of the FY2023 Engagement Survey</li> <li>Weekly distribution of "Line Works" to inform employees of initiatives and strengthen Group ties</li> <li>On-demand media communication on the Sustainability website (Sustainability Stories)</li> </ul>			





Taskforce on Nature-related **Financial Disclosures** 



Food residues from the hotel restaurant are composted and used in agriculture and livestock farming. The image shows sweet corn grown using the recycled compost with the cooperation of growers in the vicinity of the hotel. The sweet corn will be served at the hotel restaurant and sold to customers.

\*Sustainability Committee agendas and participants are posted on the Sustainability website. (https://www.resorttrust.co.jp/sustainability/management/)

#### [ Reference : FY2022, FY2023 ]

	FY2022	FY2023
Material Issues	•First and second Sustainability Committee meetings held (July and January) •Determination of materiality •Materiality targets/indicators are reviewed	Determination of materiality goals     Promote PJs in cooperation with facilities and local communities     Third Sustainability Committee Meeting (October)
GHG/ Natural capital	•TCFD Endorsement Statement •Disclosure based on TCFD recommendations •Determination and implementation of GHG emission reduction targets/plans	<ul> <li>Calculation of GHG emissions for FY2022</li> <li>Completed installation of solar panels at all 36 locations already in operation</li> <li>Participation in TNFD Forum and registration as a TNFD Adopter</li> </ul>
Permeation within the Group Information Disclosure	Renewal and opening of the sustainability website  Launch of e-learning program  Implementation and selection of ideas for value creation from staff members  Hold Sustainability Forum	<ul> <li>Sustainability Forum (monthly)</li> <li>Promote a project to solicit value-creating ideas from all Group staff</li> <li>Distribute Lineworks internally and on our website as owned media</li> <li>Implementation of e-learning</li> </ul>

## SDGs and Sustainable Management Initiatives(2)

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### < "Targets for GHG emission reductions", "Disclosures based on the TCFD recommendations" >

GHG emission reduction targets	2030	2050
Scope 1,2 (consolidated) Reduction	40% reduction <change fy2019=""></change>	Achieving Carbon Neutrality

- •Install solar power panels at all domestic resort hotels and install EV chargers at 26 hotels
- •Optimize existing facilities and introduce renewable energy
- Address various initiatives in stages including the study of next-generation energy such as new power storage technology and hydrogen power generation

For disclosures that align with the information disclosure framework based on the TCFD recommendations [Governance (related to climate-related risks and opportunities), Strategy, Risk Management, and Metrics and Targets], refer to the following link.

https://www.resorttrust.co.jp/sustainability/environment/carbon\_neutral/

### https://www.resorttrust.co.jp/s Materiality items >

Calculation results of GHG emissions.(FY2019-F	Y2023)>
Scope1,2(Consolidated)	(unit: tCO <sub>2)</sub>

Details of emissions	FY2019	FY2020	FY2021	FY2022	FY2023
Emissions from fuel (gasoline, heavy oil, etc.) and electricity consumption at each facility	142,706	131,270	136,522	134,245	139,338

#### **Scope3 (Consolidated)**

Details of emissions	FY2019	FY2020	FY2021	FY2022	FY2023
Emissions upstream and downstream of business such as purchasing and capital investment	_	_	_	234,454	272,993

Division	Category	The Group's vision	Material Issues	KPI(Monitoring indicators)	SDGs
		Reducing the burden	Reducing greenhouse gas emissions	○GHG(scope1,2) reductions (consolidated) 2030: 40% reduction compared with FY2019	7 : Mart-Marie: 13 Marie:
E	E Earth	on the natural environment (living in	Reducing plastic and food waste	2050: Carbon neutral  OReduction in the provision of 12 specified plastic-containing products (non-consolidated)	<b>※ ●</b>
		harmony with nature into the future)	Biodiversity conservation	FY2027: 40% reduction compared with FY2019  OPercentage of food waste recycled, etc.(non-consolidated)  FY2027: 65.6%	Is significant to the significan
	● Achiev "Together		Offering services that accompany the lives of each and every person		9 11111111 3 1111111 11 11 11 11 11 11 11
S	S Prosperity	Wonderful Life"  ● Co-creation of the Resort Trust Group's unique added Value	Pursuing service quality, safety, and innovation	ONumber of members (consolidated) FY2027 : 225,000	12 ※ 17 ※ 17 ※ 17 ※ 17 ※ 17 ※ 17 ※ 17 ※
			Contribution to regional revitalization		<u>∞</u> 8
			Promoting diversity and inclusion	ORatio of female managers (consolidated) FY2027: 25%	4 Roberts 5 Records   ### ### ###########################
S	People	People • "Wonderful Life" for staff	Pursuing happiness for all staff	☐ Gender pay gap (consolidated) FY2027: 75% ☐ Childcare leave usage ratio for male employees (consolidated)	8 #360-6 10 APROTES
			Developing abilities and careers	FY2027 : 85%	M ÷
G	Governance	● Strengthen	Engaging in highly transparent and fair business operations	Strengthening governance and risk management systems, and improving corporate value through constructive dialogue with	16 **cast
G Governance	Governance	Disclosing non-financial information and promoting dialogues with stakeholders	investors	<b>Y</b>	

<sup>\*</sup> Categories are organized in accordance with the ESG reporting guidelines "Stakeholder Capitalism Metrics", released by the World Economic Forum (WEF) in September 2020.

# Highlight Page: Breakdown of Evaluated net sales/operating income

## Breakdown of valuation additions and subtractions for [1Q consolidated results] and [1Q operation income and evaluated operating income for the past three years].

(Million yen)

	2022/6 results	2023/6 results	2024/6 results
Deferred revenue (real estate sales)	+8,595	+8,606	+7,406
Deferred realization (real estate sales)	-	-	-
Changes in revenue recognition standard	+328	+578	+470
Adding evaluation on net sales	+8,923	+9,184	+7,876
Deferred revenue (real estate sales)	+2,133	+2,245	+1,947
Deferred realization (real estate sales)	-	-	-
Changes in revenue recognition standard	+328	+578	+470
Adding evaluation on operating income	+2,461	+2,824	+2,418

<sup>\*</sup>The following factors are added to the accounting figures on pages 2 to calculate the valuation figures.

<sup>\*</sup>Effect of changes in revenue recognition standard, not including accounting for loyalty points.

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### <Accounting Base>

(Million ven)

	(IVIIIIOIII y						
		2020/6 results	2021/6 results	2022/6 results	2023/6 results	2024/6 results	YoY Difference
Membership	Sales	5,694	11,779	9,112	9,232	14,182	+53.6%
Membership	Operating Income	2,203	2,784	2,967	2,399	4,388	+82.9%
Hotel and	Sales	8,614	15,131	20,086	22,224	24,231	+9.0%
Restaurant	Operating Income	(2,347)	(925)	400	1,363	43	(96.8%)
N. 4	Sales	8,942	10,233	10,846	11,362	12,360	+8.8%
Medical	Operating Income	1,027	1,034	1,446	1,523	1,811	+19.0%
Other	Sales	164	174	180	174	174	+0.2%
Oulei	Operating Income	72	74	121	101	115	+14.0%
Head office costs	Operating Income	(1,840)	(2,046)	(2,425)	(2,137)	(2,302)	(165 million yen)
Total	Sales	23,416	37,319	40,224	42,994	50,949	+18.5%
Total	Operating Income	(884)	920	2,510	3,250	4,057	+24.8%

## Contract Values of Membership 1Q FY2024

(April to June)

**RESORTTRUST GROUP** 

### [Breakdown of contract values of memberships by property]

(Billion yen)

							(Billion yen)
	2020/6 results	2021/6 results	2022/6 results	2023/6 results	2024/6 results	2024/6 Progress rate of contract (cumulative)	2025/3 targets
New property ①				_	_		35.9
New property②	_		—	—	_		9.3
SANCTUARY COURT NIKKO	_		—	10.8	9.5	99.3%	9.8
SANCTUARY COURT BIWAKO	_		18.2	5.3	7.7	92.4%	14.5
SANCTUARY COURT TAKAYAMA	_	1.8	0.2	2.5	2.7	95.7%	5.5
The KAHALA Club Hawaii	0.2	0.2	0.2	0.2			
Yokohama Baycourt Club	8.1	1.1	0.1	0.5	0.9		0.7
Laguna Baycourt Club	0.6	1.0	0.1	0.6	0.8		1.2
XIV Rokko SV	(0.5)	3.5	0.6		0.1	_	
Ashiya Baycourt Club	3.1	0.6	0.4	0.4	0.6	_	1.2
XIV Yugawara Rikyu	(0.9)	3.3	0.3	0.3	0.7	_	<u>—</u>
Other Hotels	0.6	4.4	1.2	0.8	3.0	_	5.9
Hotel Membership Total	11.2	15.7	21.3	21.4	25.7	_	83.9
Golf	0.1	0.3	0.2	0.2	0.2	_	0.4
HIMEDIC	1.3	2.2	1.7	2.0	2.1		7.4
Total	12.6	18.3	23.2	23.7	28.1	_	91.7

<sup>\*</sup> Progress rate of the total contract amount

## Sales of Membership Segment 1Q FY2024

(April to June)

**RESORTTRUST GROUP** 

### [Sales of Membership Segment]

(Billion yen)

							(Billion yen)
		2020/6	2021/6	2022/6	2023/6	2024/6	2025/3
		results	results	results	results	results	targets
	New property ①	_	_	_	_	_	30.3
	New property②	_	_	_	_	_	7.9
SANCT	UARY COURT NIKKO	_	_	_	9.2	8.0	8.2
SANCTU	JARY COURT BIWAKO	_	_	15.5	4.5	6.4	12.1
SANCTUA	RY COURT TAKAYAMA	_	1.5	0.2	2.1	2.3	4.5
The K	AHALA Club Hawaii	0.1	0.1	0.1	0.1	_	_
Yoko	ohama Baycourt Club	7.0	0.9	0.1	0.4	0.7	0.6
Lag	guna Baycourt Club	0.5	0.9	0.1	0.5	0.7	1.1
	XIV Rokko SV	(0.5)	3.1	0.5	0.0	0.1	_
As	hiya Baycourt Club	2.8	0.5	0.3	0.3	0.5	1.1
XI	V Yugawara Rikyu	(0.9)	2.5	0.3	0.3	0.6	_
	Other Hotels	0.1	3.1	0.8	0.5	2.1	4.4
Hote	el Membership Total	9.1	12.6	17.9	18.0	21.4	70.3
	Yokohama Baycourt Club	(3.6)	_	_	_	_	_
	SANCTUARY COURT NIKKO	_	_	_	(5.5)	<b>(4.1)</b>	(4.3)
Deferred Sales	SANCTUARY COURT BIWAKO	_	_	(8.6)	(2.1)	(3.3)	30.1
Deferred Sales	SANCTUARY COURT TAKAYAMA	_	(0.8)	(0.0)	(1.0)	_	_
	New property①	_	_	_	_	_	(16.1)
	New property②	-	_	_	_	_	(4.2)
	All Hotels	5.5	11.8	9.3	9.4	14.0	75.9
	Other	0.2	(0.0)	(0.2)	(0.2)	0.2	0.2
Membe	ership Operations Total	5.7	11.8	9.1	9.2	14.2	76.1

# Sales of Hotel and Restaurant Segment/Medical Segment (April to June) RESORTTRUST GR

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### **[Sales of Hotel and Restaurant Segment]**

(Million yen)

	2020/6	2021/6	2022/6	2023/6	2024/6	2025/3
	results	results	results	results	results	targets
XIV	2,086	5,976	8,079	8,793	8,831	40,313
Sun Members	103	244	474	628	704	3,303
Hotel Trusty	284	484	331	554	622	2,446
Baycourt	703	1,723	2,418	2,825	2,917	12,910
SANCTUARY COURT	-	-	-	-	629	4,122
Income from annual fees	2,126	2,357	2,392	2,396	2,505	10,840
Income from amortization of deposits	878	1,012	1,014	971	970	3,951
The Kahala	1,748	1,229	2,578	3,083	3,944	16,778
Other	683	2,104	2,797	2,971	3,105	11,053
Total	8,614	15,131	20,086	22,224	24,231	105,720

### **[Sales of Medical Segment]**

	2020/6	2021/6	2022/6	2023/6	2024/6	2025/3
	results	results	results	results	results	targets
HIMEDIC Business	4,159	4,491	4,923	5,347	5,979	24,085
Medical service corporation Business	993	1,749	1,832	1,916	2,202	8,709
Product Sales Business	530	639	626	616	653	2,915
Senior-life Business/Advanced medical care	3,239	3,360	3,440	3,441	3,661	15,170
Other	19	(8)	23	42	(135)	(141)
Total	8,942	10,233	10,846	11,362	12,360	50,740

## Operations by category 1Q FY2024

(April to June)

**RESORTTRUST GROUP** 

<hotel></hotel>	٠
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<Senior residences and private nursing homes>

number of rooms

2,100

Vumber of overnight visitors						(Thousands)
	2020/6	2021/6	2022/6	2023/6	2024/6	2025/3
	results	results	results	results	results	targets
XIV	93	284	413	415	427	2,048
Sun Members	5	18	40	48	55	251
Hotel Trusty	26	54	43	56	59	239
Baycourt	22	56	76	86	89	405
SANCTUARY COURT	-	-	-	-	22	146
Occupancy rates						(%)
	2020/6	2021/6	2022/6	2023/6	2024/6	2025/3
	results	results	results	results	results	targets
XIV	11.3	34.3	48.8	48.4	49.3	57.4
Sun Members	4.5	21.3	45.9	55.3	59.4	67.2
Hotel Trusty	11.6	26.5	70.4	83.2	87.1	86.4
Baycourt	15.1	30.6	40.9	47.3	49.3	54.4
SANCTUARY COURT	-	-	-	-	77.7	74.5
pending per visitor	•					(yen
	2020/6	2021/6	2022/6	2023/6	2024/6	2025/3
	results	results	results	results	results	targets
XIV	22,245	21,010	19,543	20,471	20,702	19,680
Sun Members	8,145	9,656	10,105	11,538	11,726	13,141
Hotel Trusty	10,696	8,964	7,734	9,924	10,539	10,241
Baycourt	31,286	33,041	33,375	34,289	34,218	33,321
SANCTUARY COURT	-	-	-	-	28,286	28,311

<sup>\*</sup> The spending per visitor in 1Q FY2023 was recalculated in accordance with the calculation method for the period under review.

2,094

	2020/6	2021/6	2022/6	2023/6	2024/6	2025/3
	results	results	results	results	results	targets
Occupancy rates(%)	86.7	87.2	86.6	87.2	87.4	88.2

2,094

2,097

(%)

2,093

2,092

## Consolidated Balance Sheets 1Q FY2024

#### **RESORTTRUST GROUP**

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	2023/3	2024/6	Change		2023/3	2024/6	Million yen) Change
Total current assets	200,525	206,221		Total current liabilities	177,946	188,058	+10,111
Cash and deposits	31,752	29,604	(2,147)	Notes and accounts payable-trade	1,787	1,509	(278)
Notes and accounts receivable-trade	11,314	10,789	(525)	Short-term loans payable	10,405	14,226	+3,820
Operating loans and installment account receivable	100,586	101,909	+1,322	Accounts payable-other and accrued expenses	34,470	28,237	(6,233)
Securities	8,758	6,795	(1,963)	Advance received	110,219	122,127	+11,907
Merchandise, raw materials and supplies	2,945	3,100	+155	Unearned revenue	15,116	16,310	+1,194
Real estate for sale	5,388	5,799	+410	Other	5,946	5,647	(299)
Real estate for sale in process	30,110	35,718	+5,607	Total noncurrent liabilities	155,011	156,812	+1,800
Other	9,668	12,504	+2,836	Long-term loans payable	2,172	2,042	(129)
Total noncurrent assets	268,040	273,481	+5,441	Long-term guarantee deposited	123,157	123,265	+107
Property, plant and equipment, net	192,389	196,945	+4,555	Long-term lease obligations	20,535	21,903	+1,367
Intangible assets	6,146	6,374	+228	Other	9,145	9,601	+455
Deferred tax assets	18,594	18,758	+163	Total liabilities	332,957	344,870	+11,912
Other	50,909	51,403	+493	Total net assets	135,607	134,832	(775)
				Shareholders' equity	125,394	124,845	(549)
				Treasury shares	(5,483)	(5,475)	+7
				Accumulated Other Comprehensive Income	9,460	9,314	(145)
				Non-controlling interests	6,235	6,148	(87)
Total assets	468,565	479,703	+11,137	Total liabilities and net assets	468,565	479,703	+11,137

# <Reference> Effects of Deferred Revenue from properties before hotel opening (FY)

\*Discribed "+" is in realized period. And discribed "()" is in unrealized period..

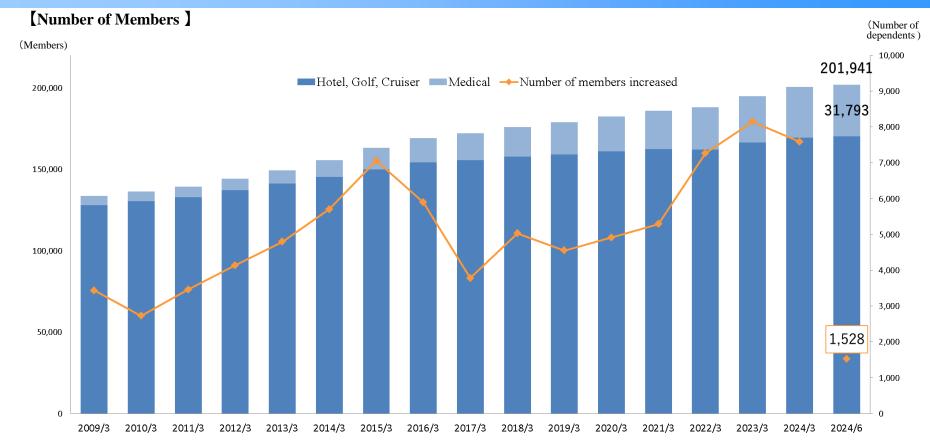
Fisca	l year	Results for			or FY2016 17/3)	Results fo		Results for		Results for		Results fo		Results fo		Results for		Results for	
Contract amous before completion	1 1	(XIV Ro 4.5 bi (Ashiya E 30.1 b (XIV Yu 12.3 b	illion Baycourt) pillion Igawara)	(Laguna 20.0) (XIV Ro 3.2 b (Ashiya 1	Baycourt) billion	(Yokohama 7.2 b (Laguna l 20.8 t (XIV Ro 2.5 b	illion Baycourt) billion kko SV)	(Yokohama 13.0 b	Baycourt)	(Yokohama 22.7 b	a Baycourt)	Yokoham		1.61 (Taka	(Biwako) 27. 1.6 billion (B (Takayama) 42 39.0 billion (Tal		cko) billion ako) billion yama) Ilion	(Nikko)  (Nikko)  40.5 billion  (Biwako)  23.4 billion  Takayama One	
Deferred sales and inc	come from erties	Sales	Income	Sales	Income	Sales	Income	Sales	Income	Sales	Income	Sales	Income	Sales	Income	Sales	Income	Sales	Income
SANCTUARY	Value deferred															(13.9)	(3.4)	(19.2)	(4.8)
COURT NIKKO	Value realized																1_		>
SANCTUARY	Value deferred													(0.7)	(0.2)	(19.3)	(4.8)	(10.0)	(2.6)
COURT BIWAKO	Value realized															l			>
SANCTUARY	Value deferred													(18.0)	,	(0.5)	(0.2)		
COURT TAKAYAMA	Value realized														·		>	+18.5	+7.4
Yokohama Baycourt	Value deferred					(3.5)	(1.2)	(6.2)	(2.1)	(10.5)	(3.4)								
_	Value realized			(10.0)	(2.2)	(10.4)	(2.4)		-1			+20.1	* +7.1						
Laguna	Value deferred			(10.2)	(3.2)	(10.4)	(3.4)	20.5				/							
Baycourt	Value realized	(2.1)	(0.4)	(1.4)	(0.0)	(1.1)	<del>&gt;</del>	+20.5	* +7.1										
XIV Rokko SV	Value deferred Value realized	(2.1)	(0.4)	(1.4)	(0.3)	(1.1)	(0.2)	+4.7	a1.1	1									
4.1.	Value realized  Value deferred	(15.3)	(5.4)	(6.1)	(2.2)			+4.7	* +1.1	J									
Ashiya Baycourt	Value realized	(13.3)	(3.4)		(2.2)	+21.2	* +8.2												
XIV	Value deferred	(5.5)	(1.7)			721.2	. 40.2	_											
Yugawara Rikyu	Value realized	(3.3)	(1.7)	+10.2	* +3.4	1													
XIV Toba Bettei	Value deferred			-[110.2	. 13.4	_													
(From FY 2013)	Value realized	+9.8	* +3.0								***************************************								
Value affected		(13.2)	(4.6)		(2.3)	+6.2	+3.4	+18.9	+6.1	(10.5)	(3.4)	+20.1	+7.1	(18.8)	(7.3)	(33.7)	(8.3)	(10.7)	(0.0)

<sup>\*</sup>Realized Value(Result) includes the difference between the preliminary cost and the fixed cost.

## Long-term trends in membership

April - June 2023

#### **RESORTTRUST GROUP**



	SANCTUARY COURT	Baycourt	XIV	Sun Members	Golf	Medical	Cruiser	KAHALA	Total
2024/3	12,933	23,772	79,702	21,179	30,044	31,149	419	1,331	200,529
2024/6	14,276	23,674	79,345	20,745	30,360	31,793	421	1,327	201,941
Change April - June 2024	+1,343	(98)	(357)	(434)	+316	+644	+2	(4)	+1,412
Change				1					

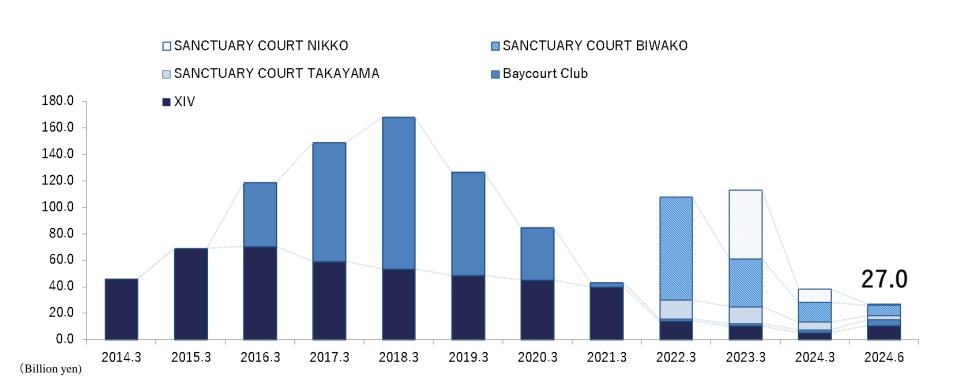
XIV+BCC+HM +KAHALA + SANCTUARY COURT +1,528

+2,093

 <sup>+1,404
 +25
 (6)
 (403)
 +20
 +594
 +7
 +76
 +1,717</sup> 

<sup>\*</sup>For cases in which members are in possession of multiple memberships, each of the memberships is counted as one member

### 【 Hotel membership contract volume inventories 】



<sup>\*</sup> Not included The KAHALA Club Hawaii

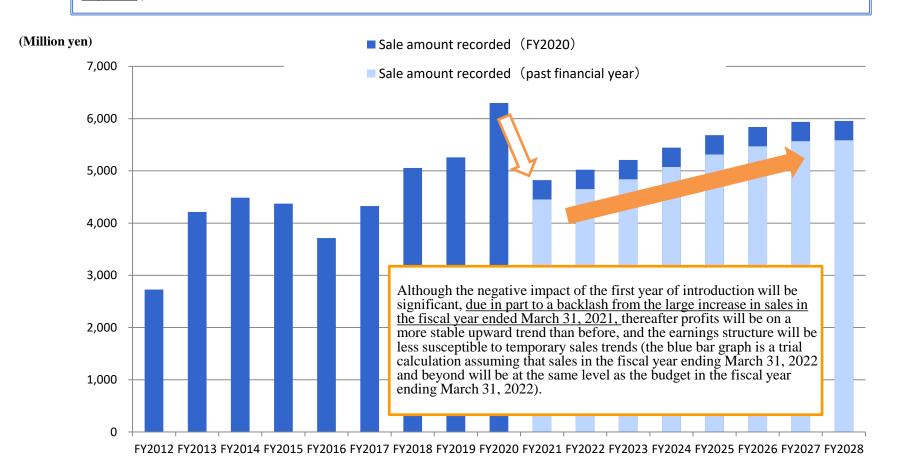
### < Reference > Effect of change in revenue recognition standard

RESORTTRUST GROUP

**<**Effect of change in revenue recognition standard (HIMEDIC registration fees)>

From the fiscal year ending March 31, 2022 onward, registration fees associated with sales will be pro-rated over a period of 8 years.

⇒The amount recorded for the year is recalculated by taking into account past sales over the most recent 8 years. (As a result, the amount recorded in the fiscal year ending March 31, 2022 will be at the same level as the average of the sales amount for each single year from the fiscal year ended March 31, 2013 to the fiscal year ending March 31, 2022.)



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# Resorttrust, Inc. Sustainability Promotion Dept.

https://www.resorttrust.co.jp/english/ir/

### Disclaimer Regarding Forward-looking Statements

Any statements in this presentation document, other than those of historical fact, are forward-looking statements about the future performance of Resorttrust, Inc. and its group companies, which are based on management's assumptions and beliefs in light of information currently available, and involve risks and uncertainties. Actual results may differ materially from these forecasts.